



MISSISSIPPI STATE DEPARTMENT OF HEALTH

The Mississippi State Department of Health, Southwest Public Health District VII, is seeking to fill several Support Care Professional III positions. In this position you will be working as a Community Health Worker.

Required Education and Related Experience:

- Typically requires High School Diploma or high school equivalency, and 2-3 years of experience.
- 0 to 4 years of full time (40 hours per week) work experience in health promotion, public health, implementing community-based programs, or public health service delivery. Applicants must meet the minimum education and experience requirements.

Required Skills:

- Skilled at empathizing with the needs of the typical public health patient.
- Must possess tact and the ability to communicate effectively, both orally and in writing with co-workers and general public.
- Able to follow written and oral instructions.
- Ability to collect and assemble information in a clear and concise manner.
- Must be flexible, dependable, and willing to be cross- trained as needed.
- Ability to maintain strict patient confidentiality.
- Must have current driver's license or ability to obtain transportation.
- Travel is required

Job Duties/Responsibilities:

- Support and assist priority populations at high risk of contracting CCOVID-19 by reducing barriers to testing and services.
- Work within their community and group class settings to help clients manage their own health including promoting compliance with COVID-19 testing and potential quarantine/isolation.
- Assists individuals and patients in navigating the health care system.
- Facilitates assistance or interventions for clients between care visits or programs.
- Promote wellness by providing culturally appropriate health information to providers, patients, and/or community members.
- Provide individual social and health care support.
- Refer and link to preventive services through health screenings and healthcare information.
- Conduct health related screenings as assigned.
- Assist patients and individuals in setting self-management goals.
- Provides self-management education based on assessment of learning needs of patient/care giver.
- Increase access to primary care through culturally competent outreach and enrollment strategies.

Southern Public Health Region
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Equal Opportunity in Employment/Services

- Make referrals and coordinate services and facilitate continuity of care by following up.
- Link patients and individuals to and inform them of available community resources.
- Articulate and advocate needs of community and individuals to others.
- Map communities to help locate and support needed services.
- Educate patients and community members about how to use the health care and social service systems.
- Educate the health and social service systems about patient and community needs and perspectives.
- Build community capacity by providing services that address social determinants of health.
- Mentor other CHWs – capacity building.

Indicators of success for this position:

1. Individual completes CHW Certification Training Program.
2. Individual completes training for and provides disease self-management education to reduce risk factors for chronic disease and/or improve management of chronic conditions.
3. Individual is knowledgeable of and link community members to community resources for COVID-19 education, testing, and vaccination and support for disease prevention and management.

Salary Range: \$24,023.49-\$32,792.06 (based on education and experience)

Location(s): Statewide

How to apply: Interested applicants should submit: 1) Cover letter indicating the title and location(s) for the area in which he/she is applying; 2) *State of Mississippi Employment Application* (<http://www.mspb.ms.gov/media/6595/application%20word%20template.pdf>) and resume to:

Mississippi State Department of Health
Office of Human Resources
Attn: Southern Region Administrator
P.O. Box 1700
Jackson, MS 39215
Fax: (601) 576-8067

To learn more about the Mississippi State Department of Health, please visit our website at <http://www.msdh.ms.gov>