

# Mississippi State Department of Health WIC Program

Invitation for Bid #: 44897

## Implementation of Fully Integrated Electronic Cash Registers for Mississippi WIC Authorized Retailers

The Vendor must submit proposals and direct inquiries to:

Jennifer Dotson Purchasing Director Mississippi State Department of Health 570 East Woodrow Wilson PO Box 1700 Jackson, MS 39215-1700 (601) 576-7627 <a href="mailto:Jennifer.Dotson@msdh.ms.gov">Jennifer.Dotson@msdh.ms.gov</a>
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To prevent opening by unauthorized individuals, all copies of the proposal must be sealed in the package. The following must be clearly typed on a label affixed to the package in a clearly visible location:

PROPOSAL, SUBMITTED IN RESPONSE TO WIC IFB # 44897 due November 30, 2020 @ 3:00 p.m., Central Time ATTENTION: <b>Jennifer Dotson</b>
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## PURPOSE AND BACKGROUND

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The purpose of the Mississippi State Department of Health (MSDH) Special Supplemental Nutrition Program for Women, Infants, and Children's (WIC) Electronic Benefit Transfer (eWIC) Retailer Integration effort is to provide funding to Value Added Resellers (VARs) for services to support Authorized WIC Retailers to implement fully integrated, EBT capable electronic cash register systems. eWIC will be piloted in three counties and roll out to be implemented in the remainder of the state by region from January 2021 through June 2021. This is an Invitation for Bid (IFB) for services only. This IFB shall not be used to provide support for the implementation of fully integrated, EBT capable electronic cash register systems that are currently certified by Conduent in other WIC State Agencies. Vendors should note that this effort shall end one month prior to Statewide implementation of eWIC.

Bids shall be submitted in accordance with the terms and conditions of this IFB and any addenda issued hereto.

## GENERAL INFORMATION

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### INVITATION FOR BIDS DOCUMENT

The IFB is comprised of the base IFB document, any attachments, and any addenda released before Contract award. All attachments and addenda released for this IFB in advance of any Contract award are incorporated herein by reference.

### IFB SCHEDULE

The table below shows the *intended* schedule for this IFB. The MSDH WIC Program will make every effort to adhere to this schedule.

Task	Date
First Advertisement Date for IFB	10/19/2020
Second Advertisement Date for IFB	10/26/2020
Deadline for Vendor's Written Questions	3:00 p.m. Central Time on 11/02/2020
Deadline for Questions Answered and Posted to MSDH Web Site	11/09/2020
Open Proposals	3:00 p.m. Central Time /on 11/30/2020
Evaluation of Proposals Ends	12/07/2020
Contract Award(s)	12/14/2020

### DEFINITIONS, ACRONYMS, AND ABBREVIATIONS

- a) **eWIC:** The name of the Electronic Benefits Transfer system for the Mississippi Women, Infants and Children's program.
- b) **EBT:** Electronic Benefits Transfer, a system that enables an authorized group of cardholders' electronic access to State-authorized cash and food benefits.
- c) **EBT Capable:** The cash register system or payment device can accurately and securely obtain WIC food balances associated with an EBT card, maintain the necessary files such as the authorized product list, and claim file, and successfully complete WIC purchases
- d) **eWIC Processor:** The vendor that MSDH WIC Program has selected to implement eWIC in Mississippi and process eWIC transactions.
- e) **E-PROCUREMENT SERVICES:** The program, system, and associated services through which the State conducts electronic procurement.
- f) **FNS:** Food and Nutrition Services. The part of the United States Department of Agriculture responsible for food assistance.
- g) **IFB:** Invitation for Bid

- h) **LOT:** A grouping of similar products within an IFB.
- i) **MSDH:** Mississippi State Department of Health
- j) **OHIT:** Office of Health Information Technology
- k) **ON-TIME DELIVERY:** The delivery of all items within a single order to the receiving point designated by the ordering entity within the delivery time required.
- l) **Ordering Entity:** For the purposes of the IFB, the Ordering Entity shall be the MSDH WIC Program
- m) **WIC Online EBT (On-line):** The processing system for eWIC transactions where the transaction is completed in real-time through messages sent from the Card Acceptor Device (CAD) through the network to the WIC State Agency or their eWIC Processor.
- n) **POS:** Point-of-Sale. Electronic devices located in retail locations that allow the EBT client or their authorized representative to access their benefits.
- o) **QUALIFIED BID:** A responsive bid submitted by a responsible Vendor.
- p) **Reasonable, Necessary or Proper:** As used herein, shall be interpreted solely by the MSDH WIC Program
- q) **ROI:** Return on Investment. The ROI will be calculated by the State using the following formula:  

$$\frac{\text{Average Dollar Amount of SNAP Redemptions per Retailer as determined by the State}}{\text{the price per Retailer as proposed in the Vendor's response to this IFB}}$$
- r) **System:** For the purposes of this IFB, the term System shall be used to refer to the Base Product that will be provided to complete the work outlined in this IFB.
- s) **STATE:** The State of Mississippi, including any of its sub-units recognized under Mississippi law.
- t) **STATE AGENCY:** Any of the more than 400 sub-units within the executive branch of the State, including its departments, boards, commissions, institutions of higher education and other institutions.
- u) **UPC:** Universal Product Code. A number that identifies a food item represented by a bar code.
- v) **USDA:** United States Department of Agriculture
- w) **VENDOR:** Supplier, bidder, proposer, company, firm, corporation, partnership, individual or other entity submitting a response to an Invitation for Bids.
- x) **VAR:** Value Added Reseller – A company that adds features or services to an existing product, then resells it (usually to end-users) as an integrated product or a complete "turn-key" solution.
- y) **WIC:** Special Supplemental Nutrition Program for Women, Infants, and Children
- z) **WIC Retailer:** A grocery store or pharmacy currently authorized for the MSDH WIC Program, or a grocery store or pharmacy that has applied for the MSDH WIC Program.
- aa) **WIC Retailer Certification Levels:**  
MSDH WIC currently requires recertification of WIC Retailer electronic cash register/point of sale systems when changes in configuration or software could potentially impact the integrity and accuracy of WIC food sales. The certification level required will be determined by the Mississippi eWIC Processor as part of the certification process and is based on the level of effort needed to enhance the cash register system to become WIC Capable. There are three (3) levels of certification:  
Lab Certification-  
**Level I:** System Developer Base Code – Accomplished by the developer (the WIC Retailer or a VAR that provides point of sale systems to WIC Retailers)  
**Level II:** Customized System Code - The level II testing is a formal execution of state agency test scripts by a retailer or Value Added Reseller (VAR) on a new payment platform, which is usually

performed in a lab environment. Retailer/VAR executes certification test scripts with ongoing support from the Mississippi eWIC Processor.

#### In-Store Certification

**Level III\_** Production Environment - The level III testing is “Live-Buy” testing performed by staff member(s) of the MSDH WIC Program, designee, or the eWIC Processor at the store being certified. It verifies eWIC functionality and whether the new payment platform is ready to process eWIC transactions.

bb) **WIC Authorized Retailer:** A retail merchant authorized to provide WIC authorized products for purchase by WIC cardholders

### **NOTICE TO VENDORS REGARDING TERMS AND CONDITIONS**

It shall be the Vendor’s responsibility to read the Instructions, the State’s terms and conditions, all relevant exhibits and attachments, and any other components made a part of this IFB and comply with all requirements and specifications herein. Vendors also are responsible for obtaining and complying with all Addenda and other changes that may be issued in connection with this IFB.

This IFB shall be construed and governed in accordance with the laws of the State of Mississippi and MSDH policies. MSDH Policies are available in the MSDH General Agency Manual. Vendors may request a copy of this policy by emailing Jennifer Dotson at [Jennifer.Dotson@msdh.ms.gov](mailto:Jennifer.Dotson@msdh.ms.gov).

Vendors understand and agree that all products and services provided under this IFB must allow MSDH to be and remain in compliance with the State of Mississippi’s Enterprise Security Policy.

Vendors represent and warrant that it will comply with the applicable provisions of privacy and security state and federal regulations, including but not limited to the HIPAA Privacy Rule and Security Regulations (45 CFR Parts 160, 162 and 164) (“Privacy Rule” and “Security Regulations”, individually; or “Privacy and Security Regulations”, collectively); and the Health Information Technology for Economic and Clinical Health Act, Title XIII of the American Recovery and Reinvestment Act of 2009, Pub. L. No. 111-5 (the “HITECH Act”).

All Products and Information collected in this IFB shall be the property of MSDH. Vendors may use the Content only in the performance of this IFB, unless otherwise agreed upon between the parties. Vendors acknowledge that the Products and Information shall remain the exclusive property of MSDH.

If Vendors have questions, issues, or exceptions regarding any term, condition, instruction or other component within this IFB, those shall be submitted as questions in accordance with the instructions to Jennifer Dotson at [Jennifer.Dotson@msdh.ms.gov](mailto:Jennifer.Dotson@msdh.ms.gov). If the State determines that any changes will be made as a result of the questions asked, then such decisions will be communicated in the form of an IFB addendum. The State may also elect to leave open the possibility for later negotiation and amendment of specific provisions of the Contract that have been addressed during the question and answer period. Other than through this process, the State rejects and will not be required to evaluate or consider any additional or modified terms and conditions or Instructions to Vendor submitted with Vendor’s bid document. This applies to any language appearing in or attached to the document as part of the Vendor’s bid that purports to vary any terms and conditions or Vendors’ instructions herein or to render the bid non-binding or subject to further negotiation. *Vendor’s bid shall constitute a firm offer.* **By execution and delivery of a bid in response to this Invitation for Bids, Vendor agrees that any additional or modified terms and conditions, including Instructions to Vendors, whether submitted purposely or inadvertently, or any purported condition to the offer shall have no force or effect, and will be disregarded. Noncompliance with, or any attempt to alter or delete, this paragraph shall constitute sufficient grounds to reject Vendor’s bid as nonresponsive.**

If a Vendor desires modification of the terms and conditions of this solicitation, it is urged and cautioned to inquire during the question period, in accordance with the instructions, about whether specific language proposed as a modification is acceptable to or will be considered by the State. Identification of objections or exceptions to the State’s terms and

conditions in the bid itself shall not be allowed and shall be disregarded or the bid rejected. By executing and submitting its bid in response to this IFB, Vendor understands and agrees that the State may exercise its discretion not to consider any and all proposed modifications a Vendor may request and may accept Vendor's bid under the terms and conditions in this IFB.

## **METHOD OF AWARD AND BID EVALUATION PROCESS**

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### **METHOD OF AWARD**

All qualified bids will be evaluated, and award or awards will be based on the following criteria:

- a. Determination by the State that the Proposal is Reasonable, Necessary or Proper for the successful implementation of eWIC within the state of Mississippi
- b. VAR currently supports at least one eligible retailer located in Mississippi at the time of the VARs response to this IFB. Eligible shall be interpreted as the retailer has submitted a proposal and meets selection criteria as determined by the MSDH WIC Program.
- c. The number of Retailers the VAR will support by providing services through this IFB
- d. Price per WIC Retailer that the VAR proposes for each Retailer
- e. The ROI for the services provided through this IFB
- f. Schedule the VAR provides in response to this IFB for providing EBT Capable cash register system or payment devices no later than 30 (thirty) days prior to the statewide rollout (Refer to ATTACHMENT B: MISSISSIPPI eWIC PLANNED PILOT AND ROLLOUT REGIONS).

While the intent of this IFB is to award a Contract to multiple Vendors for all line items, the MSDH WIC Program reserves the right to make separate awards to different Vendors for one or more line items, to not award one or more line items or to cancel this IFB in its entirety without awarding a Contract, if it is considered to be most advantageous to the MSDH WIC Program to do so.

Any Vendor with an E-Procurement Services account that is in arrears by 91 days or more at the time of bid opening may, at the State's discretion, be disqualified from further evaluation or consideration.

The State reserves the right to waive any minor informality or technicality in bids received.

### **CONFIDENTIALITY AND PROHIBITED COMMUNICATIONS DURING EVALUATION**

During the evaluation period—from the date bids are opened through the date the contract is awarded—each Vendor submitting a bid (including its representatives, sub-contractors and/or suppliers) is prohibited from having any communications with any person inside or outside the using agency, issuing agency, other government agency office, or body (including the purchaser named above, department secretary, agency head, members of the general assembly and/or governor's office), or private entity, if the communication refers to the content of Vendor's bid or qualifications, the contents of another Vendor's bid, another Vendor's qualifications or ability to perform the contract, and/or the transmittal of any other communication of information that could be reasonably considered to have the effect of directly or indirectly influencing the evaluation of bids and/or the award of the contract. A Vendor not in compliance with this provision shall be disqualified from contract award, unless it is determined in the State's discretion that the communication was harmless, that it was made without intent to influence and that the best interest of the MSDH WIC Program would not be served by the disqualification. A Vendor's bid may be disqualified if its sub-contractor and supplier engage in any of the foregoing communications during the time that the procurement is active (i.e., the issuance date of the procurement to the date of contract award). Only those discussions, communications or transmittals of information authorized or initiated by the issuing agency for this IFB or general inquiries directed to the purchaser regarding requirements of the IFB (prior to bid submission) or the status of the contract award (after submission) are excepted from this provision.

## **BID EVALUATION PROCESS**

The State shall review all Vendor responses to this IFB to confirm that they meet the specifications and requirements of the IFB.

- a) Bids are requested for the services as specified. The State reserves the right to reject any bid on the basis of fit, form and function as well as cost. All information furnished on this bid may be used as a factor in determining the award of this contract.
- b) Bids will be received from each responsive Vendor in a sealed envelope or package. Each bid shall be addressed to Jennifer Dotson, Purchasing Director, Mississippi State Department of Health, 570 East Woodrow Wilson, PO Box 1700, Jackson, MS 39215-1700.
- c) All bids shall be received by the issuing agency no later than the date and time specified on the cover sheet of this IFB.
- d) At that date and time specified as the bid opening, the package containing the bids from each responding firm will be opened and the name of the Vendor and the price(s) bid recorded.
- e) For all responses that pass the initial review process, the State will review and assess the Vendors' pricing. The State may request additional formal responses or submissions from any or all Vendors for the purpose of clarification or to amplify the materials presented in any part of the bid. Vendors are cautioned, however, that the State is not required to request clarification, and often does not. Therefore, all bids should be complete and reflect the most favorable terms available from the Vendor. Prices bid cannot be altered or modified as part of a clarification.
- f) Bids will be evaluated, based on the award criteria identified in the Section entitled METHOD OF AWARD. Specific evaluation criteria are listed in the Section entitled EVALUATION CRITERIA.

Vendors are cautioned that this is a request for offers, not an offer or request to contract, and the State reserves the unqualified right to reject any and all offers at any time if such rejection is deemed to be in the best interest of the State.

The State reserves the right to reject all original offers and request one or more of the Vendors submitting bids within a competitive range to submit a best and final offer (BAFO), based on discussions and negotiations with the State, if the initial responses to the IFB have been evaluated and determined to be unsatisfactory.

Upon completion of the evaluation process, the State will make award(s) based on the evaluation and post the award(s) to the RFPs/Grants section under the IFB number for this solicitation to the MS State Department of Health's website at [https://msdh.ms.gov/msdhsite/\\_static/19,0,205.html](https://msdh.ms.gov/msdhsite/_static/19,0,205.html) . Award of a Contract to one Vendor does not mean that the other bids lacked merit, but that, all factors considered, the selected bid was deemed most advantageous and represented the best value to the State.

## EVALUATION CRITERIA

All qualified bids will be evaluated and award made based on considering the following criteria, to result in an award most advantageous to the MSDH WIC Program:

### PASS/FAIL Criteria:

To be considered, a Vendor must meet the following criteria:

Pass Fail Criteria:	Vendor Meets the Criteria (To be completed by Vendor)	Vendor Does Not Meet the Criteria (To be completed by Vendor)
VAR currently supports at least one active WIC Retailer or applicant in Mississippi		
The VAR proposes a schedule for providing the services that will allow for the eWIC Processor to complete the WIC Retailer Certification process for each MS WIC Retailer location at least 30 days prior to the scheduled completion of the statewide implementation of eWIC.		
The submission presents prices "per store location"		

### ROI:

The State will rank Vendor's proposal for each WIC Retailer based on the State's calculated ROI. The State reserves the right to make separate awards to different Vendors for one or more line items, or to not award one or more line items.

#### ROI Calculation Example:

VAR #1 proposes to support two WIC Authorized Retailers. The price proposed for these stores is:

Store A: Total price of \$5,000 for this store.

Store B: Total price of \$3,000 for this store

VAR #2 proposes to support two different WIC Authorized Retailers. The price proposed for these stores is:

Store C: \$Total price of \$3,750 for this store

Store D: Total price of \$4,000 for this store

The MS WIC State Agency redemption information on record for each of these stores shows an average of SNAP redemptions for a six-month period as:

Store	\$ Amount of SNAP Redemptions as Determined by the State
A	\$50,000
B	\$4,000
C	\$25,000
D	\$48,000

The State Calculated ROI for each of the proposed support would be:

Store	Proposed Price per Store	Average \$ Amount of SNAP Redemptions	ROI (Redemptions per Store / Price Per Store)	Store ROI Ranking:
A	\$5,000	\$50,000	$\$50,000 / \$5,000 = 10$	2
B	\$3,000	\$4,000	$\$4,000 / \$3,000 = 1.33$	4
C	\$3,750	\$25,000	$\$25,000 / \$3,750 = 6.66$	3
D	\$4,000	\$48,000	$\$48,000 / \$4,000 = 12$	1

Based on the State Calculated ROI, the State would prioritize the application of available funds in the following order:

VAR 2, Store D

VAR 1, Store A

VAR 2, Store C

VAR 1, Store B

## INTERPRETATION OF TERMS AND PHRASES

This Invitation for Bids serves two functions: (1) to advise potential Vendors of the parameters of the solution being sought by the MSDH WIC Program; and (2) to provide (together with other specified documents) the terms of the Contract resulting from this procurement. As such, all terms in the Invitation for Bids shall be enforceable as contract terms in accordance with the General Contract Terms and Conditions. The use of phrases such as “shall,” “must,” and “requirements” are intended to create enforceable contract conditions. In determining whether bids should be evaluated or rejected, the MSDH WIC Program will take into consideration the degree to which Vendors have proposed or failed to propose solutions that will satisfy the MSDH WIC Program’s needs as described in the Invitation for Bids. Except as specifically stated in the Invitation for Bids, no one requirement shall automatically disqualify a Vendor from consideration. However, failure to comply with any single requirement may result in the MSDH WIC Program exercising its discretion to reject a bid in its entirety.

## REQUIREMENTS

This Section lists the requirements related to this IFB. By submitting a bid, the Vendor agrees to meet all stated requirements in this Section as well as any other specifications, requirements and terms and conditions stated in this IFB. If a Vendor is unclear about a requirement or specification or believes a change to a requirement would allow for the State to receive a better bid, the Vendor is urged and cautioned to submit these items in the form of a question during the question and answer period.

Retailers who receive integration assistance are expected to remain an authorized WIC vendor for the State of Mississippi, unless the vendor agreement is terminated by the WIC Program.

## DELIVERY AND INSTALLATION

VAR must complete the installation of WIC Capable cash register systems at the Retailer location and have the MSDH WIC Program complete a Level III certification process at least 30 days prior to the completion of statewide rollout. See ATTACHMENT B: MISSISSIPPI eWIC PLANNED PILOT AND ROLLOUT REGIONS.

## AUTHORIZED RESELLER

The Vendor shall be authorized by the manufacturer to resell the products and/or maintenance offered in this IFB. The Vendor shall provide with its bid response a signed statement from the manufacturer confirming authorization. Failure to provide the statement shall constitute sufficient grounds for rejection of Vendor’s offer, in the discretion of the State.

YES  NO

**QUALITY ACCEPTANCE INSPECTION**

**INVOICES WILL NOT BE PAID BY THE USING AGENCY UNTIL THE CASH REGISTER SYSTEMS INSTALLED AT THE WIC AUTHORIZED RETAILERS ARE CERTIFIED BY THE MS eWIC PROCESSOR AS eWIC CAPABLE.**

**PRODUCT RECALL**

Vendor expressly assumes full responsibility for prompt notification to the Buyer listed on the face of this IFB of any product recall in accordance with the applicable state or federal regulations. The Vendor shall support the State, as necessary, to promptly replace any such products, at no cost to the State.

**WARRANTY**

Manufacturer’s standard warranty shall apply.

Vendor is authorized by manufacturer to repair equipment offered during the warranty period?  YES  NO

Will the Vendor provide warranty service?  YES  NO, an authorized third party will perform warranty service

**Contact information** for warranty service provider:

Company Name: \_\_\_\_\_

Company Address: \_\_\_\_\_

\_\_\_\_\_

Contact Person (name): \_\_\_\_\_

Contact Person (phone number): \_\_\_\_\_

Contact Person (email): \_\_\_\_\_

**REFERENCES**

Vendors shall provide at least three (3) references for which your company has provided goods and services of substantially the same features and quantity to those solicited herein. At least one of these shall be a current WIC Authorized Retailer for which the VAR provides support. The State may contact these users to determine the goods provided are substantially similar to those bid herein and Vendor’s performance has been satisfactory. Such information may be considered in the evaluation of the bid.

COMPANY NAME	CONTACT NAME	TELEPHONE NUMBER	SERVICES PROVIDED	CONTRACT TERM PERIOD

**DEMONSTRATION**

Vendor shall be capable of demonstrating proposed equipment within ten (10) consecutive calendar days after notification to do so, at no additional cost to the State. If required, this will be a comprehensive demonstration at a site designated by the State with hands-on participation by agency operator(s) or the MS eWIC Processor if necessary or appropriate. Failure of Vendor or his authorized representative to perform a satisfactory demonstration (if requested) in accordance with these requirements shall be a sufficient basis for rejection of the bid. The results of such demonstration will be considered in the award of contract.

## **PRODUCT SPECIFICATIONS**

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### **GENERAL SPECIFICATIONS**

Vendor shall provide point of sale software or upgrade to existing software or a new cash register or cash register upgrade to existing register for each WIC Retailer for which the VAR is providing an EBT capable cash register system. The system shall be certified by the MS eWIC Processor as On-line eWIC capable.

Vendor shall request certification from the MS WIC eWIC Processor (Conduent) no later than 30 days before the scheduled statewide implementation of eWIC. The modified system must be ready to be certified. See ATTACHMENT B: MISSISSIPPI eWIC PLANNED PILOT AND ROLLOUT REGIONS.

**Attachments to this IFB begin on the next page.**

**ATTACHMENT A: PRICING FORM**

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**FURNISH AND DELIVER:**

**VAR will complete the following for each WIC Retailer for which the VAR is providing an EBT Capable cash register system.**

Vendor Shall Complete a Row for Each Physical Location Being Proposed (Vendor shall Add Additional Rows as Needed):

#	WIC Retailer Name	WIC Retailer Physical Location	Point of Sale Software and Version Number Proposed	Is this New or/ and Upgrade to Existing Software?	Cash Register System (Manufacturer and Model) Proposed	Is this New or and Upgrade to Existing Equipment?	Extended Price (Total Price for this Location)	Date When Installation will be Complete and Ready for eWIC Processor Certification
1							\$	
2							\$	
3							\$	
4							\$	
5							\$	

Example:

#	WIC Authorized Retailer Name	WIC Authorized Retailer Physical Location *	Point of Sale Software and Version Number Proposed	Is this New or an Upgrade to Existing Software?	Cash Register System (Manufacturer and Model) Proposed	Is this New or an Upgrade to Existing Equipment?	Price for this Location	Date When Installation will be Complete and Ready for eWIC Processor Certification
1	Mom's Grocery Store	125 Oak Lane Smalltown, MS 39215	IBM POS v. 7.23.35.10	New Installation	Casio SE-007	Upgrade	\$600	September 1, 2021
2	Tio's Mercado	250 Birch Street Anothertown, MS 39532	NCR POS v 23.25.A	Upgrade	NCR SE-760	New Installation	\$1,000	February 10, 2021

**ATTACHMENT B: MISSISSIPPI PLANNED eWIC PILOT AND ROLLOUT REGIONS**

*Table 1. Rollout Schedule*

<b>Rollout Phase</b>	<b>Start Date</b>	<b>End Date</b>	<b>Counties</b>
<i>Pilot 1</i>	1/25/2021	4/2/2021	Lauderdale and Forrest
<i>Pilot 2</i>	2/1/2021	4/2/2021	Lee
<i>Rollout 1</i>	4/12/2021	4/30/2021	Desoto, Marshall, Benton, Tippah, Alcorn, Tishomingo, Tunica, Tate, Coahoma, Quitman, Panola, Lafayette, Union, Prentiss, Pontotoc, Itawamba, Bolivar, Sunflower, Tallahatchie, Yalobusha, Calhoun, Chickasaw, Monroe, Leflore, Grenada, Carroll, Montgomery, Webster, Clay
<i>Rollout 2</i>	5/3/2021	5/21/2021	Washington, Issaquena, Sharkey, Warren Claiborne, Humphreys, Yazoo, Hinds, Copiah, Holmes, Madison, Rankin, Simpson, Attala, Leake, Scott, Smith, Choctaw, Oktibbeha, Lowndes, Winston, Noxubee, Neshoba, Newton, Jasper, Kemper, Clarke
<i>Rollout 3</i>	5/24/2021	6/11/2021	Jefferson, Adams, Wilkinson, Franklin, Amite, Lincoln, Pike, Lawrence, Walthall, Jefferson Davis, Covington, Jones, Wayne, Marion, Lamar, Perry, Greene, Pearl River, Stone, George, Hancock, Harrison, Jackson
<i>Statewide Implementation of eWIC</i>	July 2021		