

Child Care Licensure - Frequently Asked Questions

May 4 - 8, 2020

Q: If a center that is open from 6 am until 6 pm, does the same caregiver have to remain in that same classroom with the same group of children all 12 hours?

A: You may have 2 shifts (a morning staff and an afternoon staff), however, we recommend those stay the same for each classroom.

Q: Can providers schedule two (2) six (6) hour shifts for the class; for example, 6 am to 12 (noon), and then 12 (noon) to 6 pm? Will 12 hours with a class be too much for the staff members?

A: Yes, you can have 2 shifts.

Q: If I am having trouble with my renewal who can I contact?

A: Please contact your licensing official to help assist you with any questions concerning the renewal process.

Q: Can I still renew if I do not have my contact hours?

A: Renewals are being reviewed on a case by case basis. Please contact your licensing official to get more information on how to obtain some training hours and for assistance on your renewal process.

Q: Can I take MSDH training online?

A: MSDH does not have training available online at this time.

Q: What should I do if I have a child or staff member tests positive for COVID-19?

A: Please report any cases to your licensing official. They can guide you on the next steps you will need to take to ensure the health and safety of your children and staff.

Q: Regarding re-opening an aftercare/school-age facility, what are the guidelines or mandates regarding a gathering of 10 or more. Does the facility need to break down their classroom groups to 10 or fewer? And do they need to provide updated facility policies regarding health and safety measures to the licensing officials?

A: Based on the current Executive Order issued by Governor Tate Reeves (as of April 24, 2020), the MSDH - Bureau of Child Care Facilities Licensure recommendation, and CDC guidelines regarding child care and the COVID-19 pandemic, each child care facility is to continue to adhere to the recommended social distancing practices, which may include having no more than 10 people in each classroom (including the caregiver). Any additional updates will be promptly forwarded to the child care providers.