

2025 Annual Drinking Water Consumer Confidence Report
City of Louisville & City of Louisville-Northeast
PWS ID # 0800004 & 0800005

Report Completed on April 22, 2026

We are pleased to present to you your 2025 Annual Report. This table shows the results of our monitoring for the period of January 1st to December 31, 2025 and is a snapshot of last year's water quality. This report is designed to inform you about the quality water and services we deliver to you every day. Included are details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. In addition to the contaminants listed below in the chart, we tested for 20 additional organic chemicals for which the state and EPA have set standards. We found no detectable levels of those chemicals. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. We routinely monitor contaminants in your drinking water according to Federal and State laws. Both tap water and bottled water come from rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material. The water can also pick up and transport substances resulting from the presence of animals or from human activity. These substances are also called contaminants.

Water System Information

A source water assessment has been completed for the water supply to determine the overall susceptibility of its drinking water to identify potential sources of contamination. Our water supply received a moderate susceptibility ranking to contamination. Our water source consists of 6 wells that draw from the Lower Wilcox Aquifer.

This past year we completed a 3.5-million-dollar water plant upgrade to the water purification and iron removal process. To help with this cost, as well as daily operation and maintenance, the board has implemented a rate increase for the 2026 operating year. This represents the first rate increase in 13 years. We strive to provide safe and reliable drinking water to approximately 4200 customers.

If you have any questions about this report or concerning your water utility, please contact Jay McLendon at 662-773-7147. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the 2nd Monday of each month at the Louisville Utilities Office at 8:00 am.

Definitions

In the table below you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we have provided the following definitions:

Action Level – the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT) – A treatment technique is a required process intended to reduce the level of a contaminant in drinking water.

Maximum Contaminant Level – The “Maximum Allowed” (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal – The “Goal” (MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

ppb – parts per billion = micrograms per liter (=1 drop in 1 billion gallons)

ppm – parts per million = milligrams per liter (=1 drop in 1 million gallons)

City of Louisville – PWS ID # 0800004

Contaminant Table							
Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL	MCLG	MCL	Major Source in Drinking Water
Inorganic Contaminants							
13.Barium	N	2025	0.0431 ppm	No Range	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
20.Chromium	N	2025	0.8 ppb	No Range	100	100	Discharge from steel and pulp mills; erosion of natural deposits
23.Fluoride	N	2025	0.378 ppm	No Range	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Sodium	N	2023*	11600 ppb	No Range	20000	0	Road salt, water treatment chemicals, water softeners and sewage effluents
Disinfectants & Disinfectant By-Products							
83.Chlorine	N	2025	1.20 ppm	1.00 to 1.40	4	4	Water additive used to control microbes
85.TTHM [Total trihalomethanes]	N	2025	3.0 ppb	0.0 to 1.1	n/a	80	By-product of drinking water disinfection

* Most recent sample results available

Unregulated Contaminants						
Contaminant	Violation Y/N	Date Collected	Level Detected	Range Lowest to Highest	Minimum Reporting Level	Major Source in Drinking Water
Lithium	N	2024*	14 ppb	No Range	9	Naturally occurring metal used in batteries and found in a variety of foods. It is also used as a pharmaceutical to treat certain medical conditions.

Explanation of Reasons for Monitoring Unregulated Contaminants

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

Fluoride Information

To comply with the “Regulation Governing Fluoridation of Community Water Supplies”, the City of Louisville (0800004) is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year in which the average fluoride sample results were within the optimal range of 0.6 - 1.2 ppm was 11. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.6 - 1.2 ppm was 100%. The number of months samples were collected and analyzed in the previous calendar year was 11.

City of Louisville-Northeast – PWS ID # 0800005

Contaminant Table							
Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL	MCLG	MCL	Major Source in Drinking Water
Inorganic Contaminants							
13.Barium	N	2025	0.0154 ppm	No Range	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
20.Chromium	N	2025	1.0 ppb	No Range	100	100	Discharge from steel and pulp mills; erosion of natural deposits
24.Lead	N	2023*	2.0 ppb	None	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits
26.Nitrate (as Nitrogen)	N	2025	0.68 ppm	N	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Sodium	N	2023*	9800 ppb	No Range	20000	0	Road salt, water treatment chemicals, water softeners and sewage effluents
Disinfectants & Disinfectant By-Products							
83.Chlorine	N	2025	1.20 ppm	1.00 to 1.40	4	4	Water additive used to control microbes
85.TTHM [Total trihalomethanes]	N	2025	2.0 ppb	0.0 to 2.1	n/a	80	By-product of drinking water disinfection

* Most recent sample results available

Lead Service Lines

The City of Louisville Utilities has completed the Lead Service Line Inventory and no lead lines were found. The methods used to make that determination were Statistical Analysis, visual inspection and permit information.

Lead Educational Statement

Lead can cause serious health effects in people of all ages, especially pregnant women, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and home plumbing. Our Water System is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect your family's risk by identifying and removing lead materials within your home plumbing. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have lead service lines or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact Jay McLendon, City of Louisville Utilities. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Additional Information

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man-made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily pose a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask advice from your health care provider.

EPA is reviewing the drinking water standard for arsenic because of special concerns that it may not be stringent enough. Arsenic is a naturally occurring mineral known to cause cancer in humans at high concentrations.

The average household uses approximately 400 gallons of water per day. There are many low cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.

- ▶ Take short showers - a 5-minute shower uses 4 to 5 gallons of water compared to 50 gallons for a bath.
- ▶ Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- ▶ Use a water-efficient showerhead. They are inexpensive, easy to install and can save you up to 750 gallons a month.
- ▶ Run your clothes wash and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- ▶ Water plants only when necessary.
- ▶ Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- ▶ Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- ▶ Teach your children about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- ▶ Visit www.epa.gov/watersense for more information.

Please share this information with anyone who drinks this water (or their guardians), especially those who may not have received this report directly (for example, people in apartments, nursing homes, schools, businesses). You can do this by posting this report in a public place or distributing copies by hand, mail, email, or another method.

Please call our office if you have any questions.