

2023 Annual Drinking Water Quality Report
Town of Florence
PWS#: 0610009
May 2024

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water.

About Our System

The City of Florence works diligently to provide clean, safe & reliable drinking water to our customers throughout the year. Our Mayor and Board of Alderman have all completed the required Board Management Training to better understand our water system and how it affects our customers. Our maintenance company, Maintenance Systems, Inc., ensures that our operators have the training, skills and equipment needed to perform their tasks to the highest levels expected by our customers and the Mississippi State Department of Health. Every effort is taken to provide a quality service to our customers. We use a text alert system to better communicate with our customers during times of service interruptions. The City of Florence has kept rate increases to a bare minimum with only a \$.21 cent increase per thousand gallons of water and sewer this past year. In the near future, we will be drilling a new well to better provide quality drinking water to our expanding community.

Recent tests from the MS State Department of Health have shown that the chlorine used to reduce the natural mineral color of our well water is leaving a higher than desired residual of byproducts produced by chlorine. In order to reduce this byproduct residual we must reduce the amount of chlorine being used to treat our water. This will cause the natural mineral color of the water to be visible. The City of Florence is in the process of researching filtering methods to reduce this natural color however, this process will take some time. Continued monitoring by the MS State Department of Health and our operators will continue to ensure that the drinking water provided to our customers is completely safe to drink.

Contact & Meeting Information

If you have any questions about this report or concerning your water utility, please contact Robert Morris, Mayor at 601.845.3542. We want our valued customers to be informed about their water utility. If you want to learn more, please join us at any of our regularly scheduled meetings. They are held on the first & third Tuesdays of the month at 6:30 PM at the Florence City Hall located at 203 College Street, Florence, MS 39073.

Source of Water

Our water source is from wells drawing from the Cockfield Formation & Sparta Aquifers. The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the Town of Florence have received lower to moderate rankings in terms of susceptibility to contamination.

Period Covered by Report

We routinely monitor for contaminants in your drinking water according to federal and state laws. This report is based on results of our monitoring period of January 1st to December 31st, 2023. In cases where monitoring wasn't required in 2023, the table reflects the most recent testing done in accordance with the laws, rules, and regulations.

As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily indicate that the water poses a health risk.

Terms and Abbreviations

In the table you may find unfamiliar terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

***Action Level (AL)** : The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.*

***Maximum Contaminant Level (MCL)**: The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.*

Maximum Contaminant Level Goal (MCLG): The "Goal"(MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per billion (ppb) or micrograms per liter: one part by weight of analyte to 1 billion parts by weight of the water sample.

Parts per million (ppm) or Milligrams per liter (mg/l): one part by weight of analyte to 1 million parts by weight of the water sample.

TEST RESULTS								
Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL/MRDL	Unit Measurement	MCLG	MCL	Likely Source of Contamination
Inorganic Contaminants								
10. Barium	N	2023	.001	No Range	ppm	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
14. Copper	N	2021/23	.4	0	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
16. Fluoride	N	2023	.196	No Range	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
17. Lead	N	2021/23	1	0	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits
Unregulated Contaminants								
Sodium	N	2023	170	107 - 160	ppm	20	0	Road Salt, Water Treatment Chemicals, Water Softeners and Sewage Effluents.
Disinfection By-Products								
81. HAA5	Y	2023	71.9	2.26 – 71.9	ppb	0	60	By-Product of drinking water disinfection.
82. TTHM [Total trihalomethanes]	Y	2023	122	1.2 - 122	ppb	0	80	By-product of drinking water chlorination.
Chlorine	N	2023	1.4	.2– 3.9	ppm	0	MRDL = 4	Water additive used to control microbes

* Most recent sample. No sample required for 2023.

Disinfection By-Products:

(81) Haloacetic Acids (HAA5). Some people who drink water containing bromate in excess of the MCL over many years may have an increased risk of cancer
 (82) Total Trihalomethanes (TTHMs). Some people who drink water containing Trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

Unregulated Contaminants:

Sodium. EPA recommends that drinking water sodium not exceed 20 milligrams per liter (mg/L). Excess sodium from salt in the diet increases the risk of high blood pressure and cardiovascular disease.

We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

LEAD INFORMATION

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

VIOLATIONS

Our system violated a drinking water standard. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the 2nd, 3rd, and 4th quarters of 2023 test results show that our system exceeded the MCL for TTHM. The

standard for TTHM is 80 ug/L and for HAA5 is 60 ug/L. The average level of TTHM over the last year has been 0.099 mg/l. We are working with MSDH to minimize chlorine levels and lower by-products produced.

UNREGULATED CONTAMINANTS

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulations are warranted.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man-made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1.800.426.4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

The Town of Florence works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.