

Certification

RECEIVED
MSDH-WATER SUPPLY
2023 JUN 23 AM 8:33

Water systems serving 10,000 or more must use:
Distribution Method I

Water systems serving 500 - 9,999 must use:
Distribution Method I OR
Distribution Method II, III, and IV

Water system serving less than 500 people must use:
Distribution Method I OR
Distribution Method II, III, and IV OR
Distribution Method III and IV

OFFICE USE ONLY

Public Water Supply name(s):

Pisgah Water

7-digit Public Water Supply ID #(s):

0610019

Distribution (Methods used to distribute CCR to our customers)

I. CCR directly delivered using one or more method below:

- *Provided direct Web address to customer
- Hand delivered
- Mail paper copy
- Email

*Add direct Web address (URL) here:
Example: "The current CCR is available at
www.waterworld.org/ccrMay2023/0830001.pdf.
call (000) 000-0000 for paper copy".

<https://ccrwater.net/pisgahwater-149356>

II. Published the complete CCR in the local newspaper.

Date(s) published:

III. Inform customers the CCR will not be mailed but is available upon request.
List method(s) used (examples – newspaper, water bills, newsletter, etc.).

Date(s) notified:

June 26, 2023
Location distributed:
newsletter

IV. Post the complete CCR continuously at the local water office.
 "Good Faith Effort" in other public buildings with the water system service area (i.e. City Hall, Public Library, etc.)

Date:

Locations posted:

Certification

This Community public water system confirms it has distributed its Consumer Confidence Report (CCR) to its customers and the appropriate notices of availability have been given and that the information contained in its CCR is correct and consistent with the compliance monitoring data previously submitted to the MS State Department of Health, Bureau of Public Water Supply and the requirements of the CCR rule.

Name:

Mary Burge

Title:

Office Manager

Date:

6-26-23

Submittal

Email the following required items to water.reports@msdh.ms.gov regardless of distribution methods used.

1. CCR (Water Quality Report)
2. Certification
3. Proof of delivery method(s)

2022 Annual Drinking Water Quality Report
Pisgah Water Association, Inc.
PWS#: 0610019
June 2023

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water.

About Our System

Pisgah Water Association works diligently to provide clean, safe & reliable drinking water to our customers throughout the year. The Board President and Board Secretary have completed the Advanced Board Management Training. The remainder of the Board have completed Board Management Training. Pisgah Water Association has kept rate increases low with only a \$2.50 increase on minimum of 2,000 gallons since 2021. In the near future we will be drilling a new well to better serve our expanding community.

Contact & Meeting Information

If you have any questions about this report or concerning your water utility, please contact Andy Boyd at 601.668.6247. We want our valued customers to be informed about their water utility. If you want to learn more, please join us for the annual meeting scheduled for Thursday, August 17, 2023 at 6:30 PM at the Sandhill Library.

Source of Water

Our water source is from wells drawing from the Sparta Sand Aquifer. The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the Pisgah Water Association, Inc. have received a moderate ranking in terms of susceptibility to contamination.

Period Covered by Report

We routinely monitor for contaminants in your drinking water according to federal and state laws. This report is based on results of our monitoring period of January 1st to December 31st, 2022. In cases where monitoring wasn't required in 2022, the table reflects the most recent testing done in accordance with the laws, rules, and regulations.

As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily indicate that the water poses a health risk.

Terms and Abbreviations

In the table you may find unfamiliar terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Action Level (AL) : The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Maximum Contaminant Level (MCL): The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG): The "Goal"(MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per billion (ppb) or micrograms per liter: one part by weight of analyte to 1 billion parts by weight of the water sample.

Parts per million (ppm) or Milligrams per liter (mg/l): one part by weight of analyte to 1 million parts by weight of the water sample.

TEST RESULTS

| Contaminant | Violation Y/N | Date Collected | Level Detected | Range of Detects or # of Samples Exceeding MCL/ACL/MRDL | Unit Measure -ment | MCLG | MCL | Likely Source of Contamination |
|----------------------------------|---------------|----------------|----------------|---|--------------------|------|----------|---|
| Inorganic Contaminants | | | | | | | | |
| 10. Barium | N | 2022 | .0019 | No Range | ppm | 2 | 2 | Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits |
| 14. Copper | N | 2018/20* | .2 | 0 | ppm | 1.3 | AL=1.3 | Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives |
| 16. Fluoride | N | 2022 | .153 | .147 - .153 | ppm | 4 | 4 | Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories |
| 17. Lead | N | 2018/20* | 4 | 0 | ppb | 0 | AL=15 | Corrosion of household plumbing systems, erosion of natural deposits |
| Disinfection By-Products | | | | | | | | |
| 81. HAA5 | N | 2021* | 47.4 | 39.9 – 47.4 | ppb | 0 | 60 | By-Product of drinking water disinfection. |
| 82. TTHM [Total trihalomethanes] | N | 2021* | 42.3 | 31.4 – 42.3 | ppb | 0 | 80 | By-product of drinking water chlorination. |
| Chlorine | N | 2022 | 2.2 | 1.3 – 2.8 | mg/l | 0 | MRDL = 4 | Water additive used to control microbes |

* Most recent sample. No sample required for 2022.

We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

LEAD INFORMATION

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

VIOLATIONS

As you can see by the table, our system had no violations. We're proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some contaminants have been detected, however the EPA has determined that your water IS SAFE at these levels.

UNREGULATED CONTAMINANTS

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulations are warranted.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man-made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1.800.426.4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

The Pisgah Water Association works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

Please note. This CCR report will not be delivered to each individual customer. It is published electronically. The direct link to the CCR will appear on your utility bill.

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PWS#: 0610019
June 2023

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| | | |
|---------------------|-------------------------|------------|
| ACCOUNT NO. | SERVICE FROM | SERVICE TO |
| 010028585 | 05/16 | 06/16 |
| SERVICE ADDRESS | | |
| 3758 HWY 43 N | | |
| CURRENT | METER READINGS PREVIOUS | USED |
| 52310 | 49180 | 3130 |
| CHARGE FOR SERVICES | | |

RETURN THIS STUB WITH PAYMENT TO:
PISGAH WATER ASSOCIATION, INC.
 P.O. BOX 144
 SANDHILL, MS 39161


PRESORTED
 FIRST-CLASS MAIL
 U.S. POSTAGE
 PAID
 PERMIT NO. 2
 SANDHILL, MS

| | | |
|--------------------------------------|------------|---------------------------------|
| PAY NET AMOUNT ON OR BEFORE DUE DATE | DUE DATE | PAY GROSS AMOUNT AFTER DUE DATE |
| | 07/17/2023 | |
| NET AMOUNT | SAVE THIS | GROSS AMOUNT |
| 24.52 | 2.45 | 26.97 |

**** PAID BY BANK DRAFT ****

WTR 24.52
 NET DUE >>> 24.52
 SAVE THIS >> 2.45
 GROSS DUE >> 26.97

RETURN SERVICE REQUESTED

010028585


P O BOX 23
 SANDHILL MS 39161-0023

ANNUAL MEETING ON 08/17/23
6:30PM @ SANDHILL LIBRARY
CCR REPORT
HTTPS://CCRWATER.NET/PISGAHWATER-149356

PLEASE MAKE CHECKS PAYABLE TO

PISGAH WATER ASSOCIATION, INC.
 P.O. BOX 144
 SANDHILL, MS 39161

Office Location
 171 Carter's Store Rd
 Sandhill, MS 39161

601-829-1551
 EMERGENCY PHONE
 601-568-6247 OR 601-940-8825

PLEASE INCLUDE ACCOUNT NUMBER ON PAYMENT.

TO PREVENT LATE CHARGES PLEASE POSTMARK PAYMENT BY 16TH OF THE MONTH.

CUT OFF POLICY: 60 DAYS LATE

PISGAH WATER ASSOCIATION
171 CARTER'S STORE ROAD
P. O. BOX 144
SANDHILL, MS 39161
(601) 829-1551
FAX (601) 829-1587
EMERGENCY NUMBERS (601) 668-6247 or (601) 940-8825

Andy Boyd, Operator and Maintenance// Mary Burge, Office Manager //Kim Renfroe, Clerk//
Engineer: Heflin Engineering//, Attorney, Brenden Sartin

Summer, 2023

INTERRUPTION OF SERVICE

In the event of complete loss of water pressure at your residence you should do the following:

1. Bring any water used for cooking or drinking to a rolling boil for at least one minute.
2. Continue to boil your water until water is free of possible contamination—usually three to five days.

Pisgah Water Association cannot guarantee an uninterrupted supply of water. Service could be interrupted due to leaks on the system and the repair of the leak.

SYSTEM OFFICE

The system office is located at 171 Carter's Store Road in Sandhill next to the Sandhill Post Office. Lobby hours are 1-4 pm on Tuesday and Thursday. All transactions can be handled at drive-thru. There is a **PAYMENT DROP** on the drive-thru side of the building that is available 24 hours a day 7 days a week to receive payments. You can pay with cash, a check, money order, bank draft, or online. For scheduling additional service or questions about bills, you can call 601 940-8825. We do not accept credit/debit cards. We do have a web site where you can make online payments with cards. Web address is pisgahwater.com.

2023 ANNUAL MEETING

The 2023 Annual Meeting will be held on Thursday, August 17, 2023 at 6:30 p.m. in the Sandhill-Pisgah Library located on Sandhill Road. Read your July bill for more information.

CAPACITY ASSESMENT RATING

The Mississippi State Department of Health has developed a Capacity Assessment Rating Program. The agency's regional engineer rates each public water system annually. The maximum rating possible is "5.0" and the minimum rating is "0". We are proud to report that PWA received a rating of 5.0. This rating is proof that PWA is a viable utility and is making every effort to comply with all current and future requirements of the Federal and Mississippi Safe Drinking Water Acts.

PAYMENTS

Bills are mailed to customers during the last week of the month and are due and payable on or before Due Date. Payment can be mailed back to PO Box 144, Sandhill, MS 39161, or paid at the office on Tuesday or Thursday 1-4 p.m., or drop in the **PAYMENT DROP, 24/7**, no later than the 16th of the month to avoid additional late charge, or make an online payment at pisgahwater.com and follow the instructions for online payment or have your account put on Bank Draft.. Paying on line will require you to pay total owed—no partial payments will be accepted. A payment is considered late if the postmark is after the 16th or dropped at the office after the 16th of the month. A 10% late fee will be assessed if the postmark is after the 16th or dropped after the 16th.

PISGAH WATER ASSOCIATION BOARD

David Boyd, President
Sherri Hollingsworth, Board Secretary
Mattie Watson Ty Irby
Simeon Smith Mason McGee

Board meets every other month on the first Thursday of the month at 6:30 p.m. at the office at 171 Carter's Store Road. The next regular meeting will be Thursday, July 20, 2023.

BANK DRAFTS

Pisgah Water Association offers the service of Bank Drafts. Customers have to complete an authorization form to draft their checking account for their monthly bill and provide a VOID check. Call the office for a form or go online to Pisgahwater.com and print a Bank Draft form. **You will not have to worry about paying your water bill on time. It will automatically be drafted from your checking account around the 16th each month.** If you decide to use Bank Draft, you will still get a copy of your bill each month showing the water usage and the amount owed. Call 601-940-8825 if interested in starting Bank Drafts on your checking account.

PAST DUE AND CUTOFFS

Reminders are NO LONGER being mailed out to accounts that are 60 DAYS past due. The Reminder is on your bill—PAST DUE—left side of bill. Customers that are 60 days late on paying all of their water bill will be locked. The TOTAL amount PAST DUE must be paid by the announced date on YOUR BILL. Customers should get their payments to the post office or the PWA office **BEFORE** the announced day and time to prevent the extra \$50 CUTOFF/ON charge. Board cutoff policy is 60 days.

A \$50 fee is added to customer's accounts to cover cutting the water off and back on. On cut-off day the money due must be received by the time stated on the bill. Checks paying bills must be depositable on the day received or it is considered late. REMEMBER, if the cutoff person goes to your meter to cut it off and the customer pays at that time, you are still charged \$50. **Money must be paid by the deadline in order not to be assessed the \$50.** Customers that pay by check and if the check is returned for non-sufficient funds you will be assessed the \$25 bad check charge and the cutoff charge of \$50. In order not to be PAST DUE, you must pay your account to a ZERO balance EACH MONTH. Please pay before the 16th of each month to avoid additional late fees.

BE ALERT

As a valued customer, always be alert to leaks or other problems that you might observe on our water system. Always contact the office if you have something to report about leaks on the main water lines of PWA. Conservation of our water supply is very important. Remember PWA abides by USDA standards of **one meter per family**. If anyone is aware that more than one family is on one meter, please contact the office.

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BE RESPONSIBLE

Remember you are responsible for the line from the meter onto your property and wherever you have taken water lines on your property—yard faucets, dog yards, etc. Remember to check your meter to see if the flower petals are turning. The flower petals turning is an indication that you have a leak if you have all faucets off in your dwelling and outside of your dwelling. Locating the leak as soon as possible will help you not to have a large water bill. A running commode is considered a leak.

If the petals are turning that indicates the leak is on YOU. You are responsible. YOU fix it.

WATER RATES

The water rate for Pisgah Water Association is \$20.00 for "0" to "2,000" gallons. The rate for all water over the 2000 gallons is \$4.00 per thousand or part of a thousand.

SEWER RATES

Sewer rates for the Harbor Gates subdivision are set by Pearl River Valley Water Supply District. Sewer bills are based off the number of gallons that go through your water meter.

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**TAMPERING WITH METERS
MISSISSIPPI STATE LAW:
97-25-3**

Whoever, intentionally, by any means or device, prevents water from passing through any meter or meters belonging to any person or intentionally prevents the meter from duly registering the quantity of water supplied or in any manner interferes with its proper action or just registration, or diverts any water from any pipe or main of such person, shall be guilty of a misdemeanor and upon conviction, shall be punished by a fine of not less than One Hundred Dollars (\$100.00) and not more than Five Hundred Dollars (\$500.00), or by imprisonment in the county jail for not more than three (3) months, or by both fine and imprisonment in the discretion of the court. If Pisgah Water Association shuts off utility service at your address and the service is turned on by anyone other than authorized utility personnel, the meter will be removed and additional charges will be assessed before service is reinstated. This is also considered Meter Tampering, which can have fines from \$100.00 to \$500.00.

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CONSUMER CONFIDENCE

The Federal Safe Drinking Water Act requires each community public water system develop and distribute a Consumer Confidence Report (CCR) to its customers each year. PWA's 2023 CCR report will be mailed electronically on our website.

The 2023 CCR report is now available at:

<https://ccrwater.net/pisgahwater-149356>

Key the above address in the address bar and it will take you directly to the 2023 CCR report. This CCR report will not be delivered to each individual customer. It is published electronically. Above is the direct link to the CCR report.

If you want a hard copy, please call the office.

NEW METERS

Ninety nine percent of Pisgah Water meters have been changed out to MASTERMETERS-- electronic. The process is almost complete. The meters will be electronic and will not require a person to actually walk up to it and read it. It is read by the device that is in the vehicle that drives by your home. This method seems to be doing a great job.

**WEBSITE ADDRESS
pisgahwater.com**

Use the website to pay online, to get information about PWA, and obtain phone numbers, addresses, CCR, and other information about our system.
