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MSDH-WATER SUPPLY
2023 MAY 11 PM 1:44

Certification

Water systems serving 10,000 or more must use: Distribution Method I Water systems serving 500 - 9,999 must use: Distribution Method I OR Distribution Method II, III, and IV Water system serving less than 500 people must use: Distribution Method I OR Distribution Method II, III, and IV OR Distribution Method III and IV	OFFICE USE ONLY

Public Water Supply name(s): City of Tupelo Water & Light Department	7-digit Public Water Supply ID #(s): 0410015

Distribution (Methods used to distribute CCR to our customers)

☒ **I.** CCR directly delivered using one or more method below:

☒ *Provided direct Web address to customer ☐ Hand delivered ☐ Mail paper copy ☐ Email	*Add direct Web address (URL) here: https://rned27.p3cdn1.secureserver.net/wp-content/uploads/2023/05/2022-Consumer-Confidence-Report.pdf Example: "*The current CCR is available at www.waterworld.org/ccrMay2023/0830001.pdf. call (000) 000-0000 for paper copy*".
☐ **II.** Published the complete CCR in the local newspaper.	Date(s) published:
☐ **III.** Inform customers the CCR will not be mailed but is available upon request. List method(s) used (examples - newspaper, water bills, newsletter, etc.).	Date(s) notified: Location distributed:
☐ **IV.** Post the complete CCR continuously at the local water office. ☐ "**Good Faith Effort**" in other public buildings with the water system service area (i.e. City Hall, Public Library, etc.)	Date: Locations posted:

Certification

This Community public water system confirms it has distributed its Consumer Confidence Report (CCR) to its customers and the appropriate notices of availability have been given and that the information contained in its CCR is correct and consistent with the compliance monitoring data previously submitted to the MS State Department of Health, Bureau of Public Water Supply and the requirements of the CCR rule.

Name:	Title:	Date:
	Water & Sewer Superintendent	05/09/2023

Submittal

Email the following required items to water.reports@msdh.ms.gov regardless of distribution methods used.

1. CCR (Water Quality Report) 2. Certification 3. Proof of delivery method(s)

2022 Consumer Confidence Report

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

The City of Tupelo purchases your drinking water from the Northeast Mississippi Regional Water Supply District. The treated water is pumped through water mains approximately 18 miles to the City of Tupelo. The source of the water is the Tombigbee River. Various chemicals are added during the treatment process, such as Chlorine for disinfection, to ensure the highest quality and safest drinking water possible.

Source water assessment and its availability

The Source Water Assessment has been completed for our public water supply to determine the overall susceptibility of our drinking water supply to identify potential sources of contamination. A report regarding the susceptibility determines is available to view upon request.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity:
microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

How can I get involved?

The Tupelo City Council meets the first and third Tuesday of each month at 6:00 pm on the second floor of City Hall. These meetings are open to the public.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. City of Tupelo is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

Additional Information for Arsenic

While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
Disinfectants & Disinfection By-Products								
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants)								
Chloramine (as Cl2) (mg/L)	4	4	2.2	2	2.6	2022	No	Water additive used to control microbes
Chlorine (as Cl2) (ppm)	4	4	0	NA	0	2022	No	Water additive used to control microbes
Haloacetic Acids (HAA5) (ppb)	NA	60	30	19	41	2022	No	By-product of drinking water chlorination

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
TTHMs [Total Trihalomethanes] (ppb)	NA	80	27.9	17.4	41.7	2022	No	By-product of drinking water disinfection
Inorganic Contaminants								
Antimony (ppb)	6	6	.5	NA	NA	2022	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; test addition.
Arsenic (ppb)	0	10	.5	NA	NA	2022	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Barium (ppm)	2	2	.0195	NA	NA	2022	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Beryllium (ppb)	4	4	.4	NA	NA	2022	No	Discharge from metal refineries and coal-burning factories; Discharge from electrical, aerospace, and defense industries
Cadmium (ppb)	5	5	.5	NA	NA	2022	No	Corrosion of galvanized pipes; Erosion of natural deposits; Discharge from metal refineries; runoff from waste batteries and paints
Chromium (ppb)	100	100	1	NA	NA	2022	No	Discharge from steel and pulp mills; Erosion of natural deposits
Cyanide (ppb)	200	200	15	NA	NA	2022	No	Discharge from plastic and fertilizer factories; Discharge from steel/metal factories
Fluoride (ppm)	4	4	.853	NA	NA	2022	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Mercury [Inorganic] (ppb)	2	2	.2	NA	NA	2022	No	Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfills; Runoff from cropland
Nitrate [measured as Nitrogen] (ppm)	10	10	.08	NA	NA	2022	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
Nitrite [measured as Nitrogen] (ppm)	1	1	.02	NA	NA	2022	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Selenium (ppb)	50	50	2.5	NA	NA	2022	No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
Thallium (ppb)	.5	2	.5	NA	NA	2022	No	Discharge from electronics, glass, and Leaching from ore-processing sites; drug factories

Contaminants	MCLG	AL	Your Water	Sample Date	# Samples Exceeding AL	Exceeds AL	Typical Source
Inorganic Contaminants							
Copper - action level at consumer taps (ppm)	1.3	1.3	.1	2022	0	No	Corrosion of household plumbing systems; Erosion of natural deposits
Inorganic Contaminants							
Lead - action level at consumer taps (ppb)	0	15	.001	2022	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

Unit Descriptions	
Term	**Definition**
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ppb	ppb: parts per billion, or micrograms per liter (µg/L)
mg/L	mg/L: Number of milligrams of substance in one liter of water
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.

Important Drinking Water Definitions	
Term	**Definition**
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Important Drinking Water Definitions	
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level

For more information please contact:

Contact Name: Chris Lewis
Address: PO Box 588
Tupelo, MS 38801
Phone: 662-841-6460

0410015

7270 3010 BI PULLS 0609 NNNNYNNN 000002 NA 908448 (1 of 1)

ACCOUNT NUMBER:	223948-114927
CUSTOMER NAME:	LEE COUNTY SCHOOL ADMIN
SERVICE ADDRESS:	221 HONEYCOMB WA
METER READING DATE:	JUN 01 2023
DAYS BILLED:	36
TAX CODE CLASS:	14

RECEIVED
MSDH-WATER SUPPLY
2023 JUN 13 AM 9:05

TUPELO TW&L WATER & LIGHT

Tupelo Water & Light
P.O. Box 588
333 Court St.
Tupelo, MS 38802-0588
Ph. # (662) 841-6470
Fax # (662) 841-6471

report outages or other problems: Call (662) 841-6460

PAY YOUR BILL BY PHONE BY CALLING 866-784-0089
PAY YOUR BILL ONLINE @ www.tupeloms.gov
Click on: Water& Light then Click on: Online Bill Pay

SERVICE	PRESENT READING	PREVIOUS READING	AMOUNT USED	AMOUNT
INDUSTRIAL OUTSIDE 6 INCH				27.00
SEWER				331.31
WATER (ONE UNIT = 1 CUBIC FOOT)	473961	463868	10093	220.84
TOTAL CURRENT CHARGES				579.15
BUDGET BILLING Y-T-D DIFFERENCE Minus sign indicates a credit on your behalf				

NET AMOUNT DUE

AMOUNT FROM PREVIOUS BILL	LATE CHARGES ADDED	PAYMENTS & ADJUSTMENTS	OTHER DEBITS/CREDITS	BALANCE FORWARD (PAST DUE)	CURRENT CHARGES	NET AMOUNT DUE
$114.43	$0.00	$114.43 -	$0.00	$0.00	$579.15	$579.15

ATTENTION: The annual Consumer Confidence Report is now available on our website at https://www.tupeloms.gov/tupelo-water-light. The CCR provides our customers information about the quality of our drinking water. The direct link to the 2022 Annual Water Quality Report is https://rned27.p3cdn1.secureserver.net/wp-content/uploads/2023/05/2022-Consumer-Confidence-Report.pdf

If your bill is delinquent and subject to cut-off or if your service has been disconnected and you choose to pay your bill on-line or via the telephone; you must call our office with the payment confirmation number. A $25.00 fee is charged during normal office hours (8:00 am to 5:00 pm Monday-Friday), or after normal office hours the charge is $75.00.

223948-114927

A $4.00 LATE FEE WILL BE ADDED TO YOUR ACCOUNT IF NOT PAID BEFORE LATE NOTICE IS MAILED

COMPARE YOUR USAGE

PERIOD	DAYS	ELECT. KWH USED	DAILY AVG. KWH	WATER CUBIC FEET USED	DAILY AVG. CUBIC FEET
CURRENT	36	N/A	N/A	10093	280.36
LAST MONTH	30	N/A	N/A	1304	43.47
YEAR AGO	31	N/A	N/A	33821	1 091.00

PLEASE DETACH AND RETURN LOWER PORTION IF PAYING BY MAIL

908448
908448

TUPELO TW&L WATER & LIGHT

Customer Service & Collection
333 Court St.
P.O.Box 588
Tupelo, MS 38802-0588

Return Service Requested

C: 10
R: 350
S: 1702835

CUSTOMER ACCOUNT NO:	223948-114927
PREVIOUS BALANCE:	$0.00
CURRENT MONTH'S CHARGE:	$579.15
NET AMOUNT DUE:	$579.15

PAST DUE AFTER:	Jun 29 2023
FORFEITED DISCOUNT:	$0.00
AMOUNT DUE AFTER PAST DUE DATE:	$579.15

THIS BILL IS NOW DUE AND PAYABLE. YOUR DISCONNECTION DATE WILL BE 10 DAYS FOLLOWING YOUR PAST DUE DATE.

000002

PL : 2
LEE COUNTY SCHOOL ADMIN
PO BOX 832
TUPELO MS 38802-0832

TUPELO WATER & LIGHT
PO BOX 588
TUPELO MS 38802-0588

0410015

ACCOUNT NUMBER:	200098-109509
CUSTOMER NAME / SERVICE ADDRESS:	LATRENA M CARTER 1322 THE GLEN APT I-6
METER READING DATE:	JUN 01 2023
DAYS BILLED:	30
TAX CODE CLASS:	22

TUPELO TW&L WATER & LIGHT

Tupelo Water & Light
P.O. Box 588
333 Court St.
Tupelo, MS 38802-0588
Ph. # (662) 841-6470
Fax # (662) 841-6471

To report outages or other problems: Call (662) 841-6460

PAY YOUR BILL BY PHONE BY CALLING 866-784-0069
PAY YOUR BILL ONLINE @ www.tupeloms.gov
Click on: Water & Light then Click on: Online Bill Pay

SERVICE	PRESENT READING	PREVIOUS READING	AMOUNT USED	AMOUNT
METERED ELECTRIC	318	98525	1793	190.01
First Reminder Notice				4.00
CLASS 22 - RESIDENTIAL SANITATION				18.97
TOTAL CURRENT CHARGES				212.98
BALANCE FORWARD (PAST DUE) DISCONNECT PENDING				183.59
BUDGET BILLING Y-T-D DIFFERENCE Minus sign indicates a credit on your behalf.				

AMOUNT FROM PREVIOUS BILL	LATE CHARGES ADDED	PAYMENTS & ADJUSTMENTS	OTHER DEBITS/CREDITS	BALANCE FORWARD (PAST DUE)	CURRENT CHARGES	NET AMOUNT DUE
$391.23	$0.00	$207.64 -	$0.00	$183.59	$212.98	$396.57

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If your bill is delinquent and subject to cut-off or if your service has been disconnected and you choose to pay your bill on-line or via the telephone, you must call our office with the payment confirmation number. A $25.00 fee is charged during normal office hours (8:00 am to 5:00 pm Monday-Friday), or after normal office hours the charge is $75.00.

200098-109509

A $4.00 LATE FEE WILL BE ADDED TO YOUR ACCOUNT IF NOT PAID BEFORE LATE NOTICE IS MAILED

COMPARE YOUR USAGE

PERIOD	DAYS	ELECT. KWH USED	DAILY AVG. KWH	WATER CUBIC FEET USED	DAILY AVG. CUBIC FEET
CURRENT	30	1793	60	N/A	N/A
LAST MONTH	30	1613	54	N/A	N/A
YEAR AGO	31	1653	53	N/A	N/A

908615
908615

PLEASE DETACH AND RETURN LOWER PORTION IF PAYING BY MAIL

TUPELO TW&L WATER & LIGHT

Customer Service & Collection
333 Court St.
P.O. Box 588
Tupelo, MS 38802-0588

Return Service Requested

C: 01
R: 055
S: 1704378

CUSTOMER ACCOUNT NO:	200098-109509
PREVIOUS BALANCE (Disconnect Pending)	$183.59
CURRENT MONTH'S CHARGE:	$212.98
NET AMOUNT DUE:	$396.57

PAST DUE AFTER:	Jun 29 2023
FORFEITED DISCOUNT:	$0.00
AMOUNT DUE AFTER PAST DUE DATE:	$396.57

THIS BILL IS NOW DUE AND PAYABLE. YOUR DISCONNECTION DATE WILL BE 10 DAYS FOLLOWING YOUR PAST DUE DATE.

000001

BILLQ1T:
LATRENA M CARTER
1322 IDA B WELLS ST APT I-6
TUPELO MS 38801

TUPELO WATER & LIGHT
PO BOX 588
TUPELO MS 38802-0588