

Consumer Confidence Report Certification Form

(updated with electronic delivery methods)

RECEIVED
MSDH-WATER SUPPLY
2022 JUN 20 AM 10:19

(suggested format)

CWS Name: City of Greenwood
PWSID No: 0420001

The community water system named above hereby confirms that its consumer confidence report has been distributed to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the state/primacy agency.

Certified by:

Name: Jamie Stowers
Title: Vice President of Water Operations
Phone #: 662-299-9761 Date: 6-16-2022

Please check all items that apply.

CCR was distributed by mail.

CCR was distributed by other direct delivery method. Specify direct delivery methods:

Mail – notification that CCR is available on website via a direct URL

Email – direct URL to CCR

Email – CCR sent as an attachment to the email

Email – CCR sent embedded in the email

Other: direct URL of CCR to customers

If the CCR was provided by a direct URL, please provide the direct URL Internet address:

www. https://bit.ly/3FQyGC

If the CCR was provided electronically, please describe how a customer requests paper CCR delivery:

name and contact number provided on CCR

_____ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods as recommended by the state/primacy agency:

_____ posting the CCR on the Internet at www. greenwoodutilities.com

_____ mailing the CCR to postal patrons within the service area (attach a list of zip codes used)

_____ advertising availability of the CCR in news media (attach copy of announcement)

_____ publication of CCR in local newspaper (attach copy)

_____ posting the CCR in public places (attach a list of locations)

_____ delivery of multiple copies to single bill addresses serving several persons such as: apartments, businesses, and large private employers

_____ delivery to community organizations (attach a list)

_____ electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)

_____ electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)

_____ (for systems serving at least 100,000 persons) Posted CCR on a publicly-accessible Internet site at the address: www. _____

_____ Delivered CCR to other agencies as required by the state/primacy agency (attach a list)



We're pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to

you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is from seven wells pumping from the Meridian Upper Wilcox Aquifer.

The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. The general susceptibility rankings assigned to each well of this system are provided in *Figure 1* immediately below. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request.

Figure 1

Well #1	420001-05	moderate susceptibility to contamination
Well #2	420001-06	moderate susceptibility to contamination
Well #3	420001-07	moderate susceptibility to contamination
Well #4	420001-10	moderate susceptibility to contamination
Well #5	420001-12	moderate susceptibility to contamination
Well #6	420001-13	moderate susceptibility to contamination
Well #7	420001-15	lower susceptibility to contamination

We want our valued customers to be informed about their water utility. If you have any questions about this report or concerning your water utility, please call Jamie Stowers at 662-453-7234. Greenwood Utilities Commission typically meets the third Tuesday of the month at 2:00 p.m. at 101 Wright Place, Greenwood.

Greenwood Utilities routinely monitors for contaminants in your drinking water according to Federal and State laws. Figure 2 shows the results of our monitoring for the period of January 1st to December 31st, 2021. As water travels over the land or underground,

ANNUAL DRINKING WATER QUALITY REPORT
PWS ID #0420001
June 2022

it can pick up substances or contaminants such as microbes, inorganic and organic chemicals, and radioactive substances. We have learned through

our monitoring and testing that some contaminants have been detected; however, the EPA has determined that your water IS SAFE at these levels.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline at 800-426-4791.

Greenwood Utilities works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

ADDITIONAL INFORMATION FOR LEAD:

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Greenwood Utilities is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

WATER QUALITY DATA TABLE

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

Contaminants	MCLG or MRDLG	MCL, TT or MRDL	Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
Disinfectants & Disinfectant By-Products (There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants)								
Chlorine (as Cl ₂) (ppm)	4	4	0.6	0.07	1.88	2021	YES	Water additive used to control microbes*
Haloacetic Acids (HAA5)(ppb)	NA	60	1.77	NO RANGE	1.77	2021	NO	By-product of drinking water chlorination
THHMs Total Trihalomethane (ppb)	NA	80	3.22	NO RANGE	3.22	2019	NO	By-product of drinking water disinfection
Inorganic Contaminants								
Barium (ppm)	2	2	0.0047	N/A	.0047	2021	NO	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Chromium (ppb)	100	100	.0031	.0051	43	2020	NO	Discharge from steel and pulp mills; erosion of natural deposits
Cyanide (ppb)	200	200	.051	N/A	.051	2019	NO	Discharge from plastic and fertilizer factories; discharge from steel/metal factories
Fluoride (ppm)	4	4	.196	N/A	196	2021	NO	Erosion of natural deposits; Water additive which promotes strong teeth. Discharge from fertilizer and aluminum factories
Nitrite [measured as nitrogen] (ppm)	1	1	.0895	N/A	.0895	2021	NO	Runoff from fertilizer use, leaching from septic tanks, sewage; erosion of natural deposits
Contaminants	MCLG	AL	Your Water	Sample Date	# Samples Exceeding AL	Exceeds AL	Typical Source	
Inorganic Contaminants								
Copper - action level at consumer taps (ppm)	1.3	1.3	0.2	2021	0	NO	Corrosion of household plumbing systems; Erosion of natural deposits	
Lead - action levels at consumer taps (ppb)	0	15	.001	2021	0	NO	Corrosion of household plumbing systems; Erosion of natural deposits	
* ROUTINE MONITORING VIOLATION The following paragraph is language that we are required to use by the USEPA to report this violation to you. We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 10/01/2021 to 12/31/2021 we did not monitor or test for chlorine, and therefore, cannot be sure of the quality of your drinking water during that time. From 10/01/2021 to 12/31/2021, we were to take a required number of samples. One of the samples in this period had incomplete paperwork and was rejected by the lab. The sample was tested and it was good. We could not receive credit for it because of the paperwork error. At no time was our water unsafe.						Unit Descriptions		
						TERM	DEFINITION	
ppm	parts per million, or milligrams per liter (mg/L)							
ppb	parts per billion, or micrograms per liter (ng/L)							
NA	Not applicable							
ND	Not detected							
NR	Monitoring not required, but recommended							

Important Drinking Water Definitions	
<p>MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for margin of safety.</p> <p>MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.</p> <p>TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.</p> <p>AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.</p> <p>Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.</p>	<p>MRDLG: Maximum residual disinfection level goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.</p> <p>MRDL: Maximum residual disinfectant level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.</p> <p>MNR: Monitored Not Regulated</p> <p>MPL: State Assigned Maximum Permissible Level</p>

For more information please contact: JAMIE STOWERS

P.O. Box 866 • Greenwood, MS 38930 • Phone: 662-453-7234





101 Wright Place
Greenwood, MS 38930
8:00 a.m. - 5:00 p.m. Monday - Friday

Customer Service 662-453-7234
Pay by Phone 662-455-7929
After Hours 662-453-7234
www.greenwoodutilities.com

Account Number		Account Name			Location		Service Address			Bill Date
1234567		DOE JANE			123456789		1211 SERVICE DRIVE			06/17/22
Service From	To	No. Days	Bill Type Code	Rate	Meter Reading Previous	Present	Mult	Usage	Meter Number	Charges
Electric - Residential										
05/08/22	06/08/22	31	4	100	58286	59920	1	1634	92632422	\$158.87
Water - Residential										
05/08/22	06/08/22	31	4	225	258	261	1	3	8650422	\$21.15
Sewer - Sewer Service										
05/08/22	06/08/22		4	300				3		\$17.68
Garbage - Residential										
05/17/22	06/17/22		4	400						\$20.00
FINAL NOTICE SERVICE ON UNPAID BILL IS SUBJECT TO CUT OFF IF NOT PAID AFTER 5 DAYS OF DUE DATE. NO OTHER NOTICES WILL BE SENT							PAY THIS AMOUNT			\$217.70
							DUE DATE	07/10/22	BILL IS DELINQUENT AFTER DUE DATE	
							PAY AFTER DUE DATE			\$217.70
Bill Type Codes							PLEASE BRING ENTIRE BILL WHEN PAYING IN PERSON			
0 Normal			4 Final			Important info about your drinking water is available in the 2020 Consumer Confidence Report @ https://bit.ly/3tFQyGC . Request a hard copy by calling our office @ (662)453-7234.				
1 Estimated			5 Prorated							
2 Minimum Estimated			7 Levelized							
3 Minimum										
Comparisons		This Month	Last Month	Last Year	Fees					
Billing Days		27	32	33	\$40.00 Reconnect Fee from 8:00 a.m. - 5:00 p.m.					
Electric Usage (KWH)		1634	862	1813	\$30.00 Return Check Fee					
Water Usage (GAL x 1000)		3	2	2						

View and pay your bill online at www.greenwoodutilities.com.

PLEASE DETACH AND RETURN THIS PORTION WITH PAYMENT

MS09029F

GREENWOOD UTILITIES
PO BOX 866
GREENWOOD MS 38935-0866
Return Service Requested

Account Number	Due Date	Amount Due Now
1234567	07/10/22	\$217.70
Phone Number	After Due Date Pay	Amount Paid
(662) ***-****	\$217.70	



DOE JANE
1211 SERVICE DRIVE
GREENWOOD MS 38930-3031

0
2

GREENWOOD UTILITIES
PO BOX 866
GREENWOOD MS 38935-0866



The CCR is posted in the following public places;

Greenwood City Hall lobby

Greenwood Utilities lobby

Greenwood Public Library

Jodie Wilson Public Library

Greenwood Post Office