

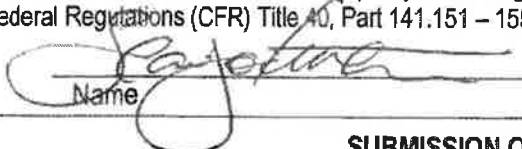
2021 CERTIFICATION

Consumer Confidence Report (CCR)

The City of Starkville- Starkville Utilities

PRINT Public Water System Name
0530020

List PWS ID #s for all Community Water Systems included in this CCR

CCR DISTRIBUTION (Check all boxes that apply)	
INDIRECT DELIVERY METHODS (Attach copy of publication, water bill or other)	DATE ISSUED
<input type="checkbox"/> Advertisement in local paper (Attach copy of advertisement)	
<input checked="" type="checkbox"/> On water bill (Attach copy of bill)	Started June 14, 2022
<input type="checkbox"/> Email message (Email the message to the address below)	
<input checked="" type="checkbox"/> Other (Describe: news released shared on social media sites (Twitter and Facebook) also shared on company website: https://www.starkvilleutilities.com/news/06132022.phtml)	June 13, 2022
DIRECT DELIVERY METHOD (Attach copy of publication, water bill or other)	DATE ISSUED
<input type="checkbox"/> Distributed via U.S. Postal Service	
<input type="checkbox"/> Distributed via E-mail as a URL (Provide direct URL): _____	
<input type="checkbox"/> Distributed via Email as an attachment	
<input type="checkbox"/> Distributed via Email as text within the body of email message	
<input checked="" type="checkbox"/> Published in local newspaper (attach copy of published CCR or proof of publication)	May 29, 2022
<input type="checkbox"/> Posted in public places (attach list of locations or list here) _____	
<input checked="" type="checkbox"/> Posted online at the following address (Provide direct URL): https://www.starkvilleutilities.com/residential/water_report.phtml	June 3, 2022
CERTIFICATION	
<p>I hereby certify that the Consumer Confidence Report (CCR) has been prepared and distributed to its customers in accordance with the appropriate distribution method(s) based on population served. Furthermore, I certify that the information contained in the report is correct and consistent with the water quality monitoring data for sampling performed and fulfills all CCR requirements of the Code of Federal Regulations (CFR) Title 40, Part 141.151 – 155.</p>	
 Name	Chief Water Operator Title
	June 23, 2022 Date
SUBMISSION OPTIONS (Select one method ONLY)	
You must email or mail a copy of the CCR, Certification, and associated proof of delivery method(s) to the MSDH, Bureau of Public Water Supply.	
Mail: (U.S. Postal Service) MSDH, Bureau of Public Water Supply P.O. Box 1700 Jackson, MS 39215	Email: water.reports@msdh.ms.gov

2021 Annual Drinking Water Quality Report
 Starkville Utilities
 PWS#: 0530020
 May 2022

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is from wells drawing from the Gordo Aquifer.

The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identified potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the Starkville Utilities have received a lower susceptibility ranking to contamination.

If you have any questions about this report or concerning your water utility, please contact Sean Johnston at 662.323.3133. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the first & third Tuesdays of each month at 5:30 PM at the City Hall.

We routinely monitor for contaminants in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that were detected during the period of January 1st to December 31st, 2021. In cases where monitoring wasn't required in 2021, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily indicate that the water poses a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The "Goal" (MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) - The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) - The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Picocuries per liter (pCi/L) - picocuries per liter is a measure of the radioactivity in water.

Level 1 Assessment: A study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

TEST RESULTS								
Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL	Unit Measure -ment	MCLG	MCL	Likely Source of Contamination
Microbiological Contaminants								
1. Total Coliform Bacteria	Y N	January March	Monitoring Positive	1 2	NA	0	presence of coliform bacteria in 5% of monthly samples	Naturally present in the environment
Radioactive Contaminants								
5. Gross Alpha	N	2019*	2.2	No Range	pCi/L	0	15	Erosion of natural deposits
6. Radium 226	N	2019*	.67	.40 - .67	pCi/L	0	5	Erosion of natural deposits

Inorganic Contaminants									
8. Arsenic	N	2019*	1.4	No Range	ppb	n/a	10		Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
10. Barium	N	2019*	.1025	.0714 - .1025	ppm	2	2		Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
13. Chromium	N	2019*	.8	.5 - .8	ppb	100	100		Discharge from steel and pulp mills; erosion of natural deposits
14. Copper	N	2017/19*	.2	0	ppm	1.3	AL=1.3		Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
16. Fluoride	N	2019*	.493	.32 - .493	ppm	4	4		Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
17. Lead	N	2017/19*	2	0	ppb	0	AL=15		Corrosion of household plumbing systems, erosion of natural deposits
Sodium	N	2019*	160000	24000 - 160000	ppb	0	0		Road Salt, Water Treatment Chemicals, Water Softeners and Sewage Effluents.
Disinfection By Products									
81. HAA5	N	2021	1.15	No Range	ppb	0	60		By-Product of drinking water disinfection.
82. TTHM [Total trihalomethanes]	N	2021	2.18	No Range	ppb	0	80		By-product of drinking water chlorination.
Chlorine	N	2021	1	.32 - 1.6	mg/l	0	MDRL = 4		Water additive used to control microbes

* Most recent sample. No sample required for 2021.

Microbiological Contaminants:

(1) Total Coliform/E Coli. Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliform indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessments (s) to identify problems and to correct any problems that were found during these assessments.

In January 2021, our system collected 30 samples, on one of the samples we failed to write the chlorine residual on the BACTI form, so we were short one sample. The corrected number of samples with the correct information have been collected that show our system is meeting drinking water standards. In March 2021, our system collected 2 samples that tested positive for total coliform. The resamples were clear. During the past year we were required to conduct and completed 1 (one) Level 1 assessment. In addition, we were required to take and completed 1 (one) corrective action.

We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", our system is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year in which average fluoride sample results were within the optimal range of 0.6-1.2 ppm was 11. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.6-1.2 ppm was 90%.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1.800.426.4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

The Starkville Utilities works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

SUDOKU

		8	6		9	1		
				3		6		
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HERE'S HOW IT WORKS:
In this puzzle, the numbers 1 through 9 must fill each row, column and box. Each number can appear only once in each row, column and box.

CRYPTOQUIP

MVPM-IORZVRF
BVEVPOIN UAAVLJI POZ-
VRF SOIP VR O BCEPV-
FOBJ GSIUPG IURPJGP: O
POCIRJN FJRJOE.
TODAY'S CLUE: O = M

KEN-KEN

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RULES:
1. Each row and column must contain the numbers 1 through 9 without repeats.
2. The numbers with the four corners of each square, called "corners," must contain the same number in the top row or the top row and the bottom row.
3. Every square must be filled with a number that is repeated either in the top row or the bottom row.

ANSWERS

CROSSWORD

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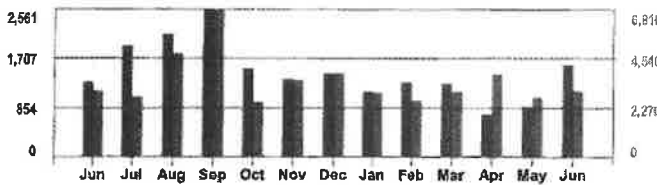
PO Box 927
 200 North Lafayette St Tel 662-323-3133
 Starkville, MS 39760-0927 Fax 662-323-3273
 Lobby Hours: 8:00 A.M. - 4:30 P.M. M-F
 Drive Thru Hours: 8:00 A.M. - 5:00 P.M. M-F

Billing Date	06/14/22
Amount Due	\$247.39
Due Date	06/27/22

This office is not responsible for bills, final notices or payments lost in the mail. Previous balance added to this bill is past due and is subject to collection action prior to the due date of this bill.

Account Name		Service Address				Account Number		Customer ID
PERKINS ROY A		HOSPITAL RD 628				81453		6020
Description	Service Dates	Days	Meter	Prev Read	Cur Read	Type	Usage	Charges
Electric - Residential	05/02/22-06/02/22	31	21410153	92080	93683	Regular	1603	\$182.80
2 100W HPS								\$18.16
PAPERLESS BILLING CREDIT								-\$2.00
Water - Residential	05/02/22-06/02/22	31	11117646	20382	20689	Regular	3070	\$13.09
Water - Sprinkler	05/02/22-06/02/22	31	11114333	12402	12402	Regular	0	\$4.50
Sewer - Service						Regular	3070	\$13.09
Sanitation - Residential						Regular		\$16.25
LANDFILL CHARGE								\$1.50
Starkville Utilities offers billing and payment options to help simplify your life. Give us a call at 662-323-3133 to get more information about Levelized Billing and Bank Draft.								Thank you for your payment 05/20/22 Past Due From Prev. Bill Current Month's Charges Net Amount Due
ANY PAYMENT RECEIVED AFTER DUE DATE WILL BE PENALIZED FINAL NOTICE - SERVICE ON UNPAID BILLS IS SUBJECT TO CUT-OFF IF NOT PAID WITHIN FIVE DAYS OF DUE DATE.								-\$161.46 \$0.00 \$247.39 \$247.39

Your Electric (in black) & Water (in blue) Usage Over The Last 13 Months



Announcements

ANY ACCOUNT WITH AN UNPAID BALANCE ON THE DISCONNECT DATE WILL BE CHARGED A \$30 COLLECTION FEE.

***Important information about your drinking water is available in the 2021 Consumer Confidence Report at www.starkvilleutilities.com/residential/waterreport.phtml. You may request a hard copy by visiting our office or contacting us

KEEP THIS STATEMENT FOR YOUR RECORDS - Lobby Hours: 8:00 A.M. - 4:30 P.M. M-F • Drive Thru Hours: 8:00 A.M. - 5:00 P.M. M-F

PLEASE DETACH AND RETURN THIS PORTION WITH PAYMENT

MS02140F

Starkville Utilities
 P.O. Box 927
 Starkville, MS 39760-0927
 ADDRESS SERVICE REQUESTED

51653600

Warm Neighbor Contribution \$

Customer ID	6020
Account Number	81453
Due Now - Previous Bill	
Current Month's Charges	\$247.39
Net Amount Due	\$247.39
Penalty Due After	06/27/22
Amount Due With Penalty	\$259.76



PERKINS ROY A
 PO BOX 678
 STARKVILLE MS 39760-0678

0
 201

STARKVILLE UTILITIES
 PO BOX 927
 STARKVILLE MS 39760-0927



01062 00081453000 7 0000789902 000024739 000025976 5

News

Home (index.phtml) / News (news) / June 13, 2022

Starkville Utilities' 2021 Water Quality Report Now Available

CONSUMER CONFIDENCE REPORT REINFORCES COMMITMENT TO SAFE DRINKING WATER

June 13, 2022

An important part of Starkville Utilities' mission is delivering safe, reliable drinking water that complies with all regulatory standards. In support of that mission, the utility is informing customers that the utility's 2021 Consumer Confidence Report is now available.

"We go above and beyond in our operations to ensure that Starkville's drinking water is always safe to consume," said Sean Johnston, chief water operator for Starkville Utilities. "We think it's important for customers to know about their drinking water and how we work around the clock to ensure the city's drinking water supply follows all health and safety guidelines."

The report is available at https://www.starkvilleutilities.com/residential/water_report.phtml (residential/water_report.phtml).

For more information about the Consumer Confidence Report or Starkville Utilities' water service, contact Johnston at 662-323-3133 (tel:+16623233133).

Last year, Starkville Utilities processed and delivered more than 964 million gallons (news/05022022.phtml) of safe drinking water to homes and businesses throughout the community.

"We are committed to continuous improvement in everything we do," said Edward Kemp, general manager of Starkville Utilities. "Our work team has established an excellent track record for Starkville's drinking water through a daily focus on safety, quality and service, and we look forward to building upon our achievements in the future."

Starkville Utilities is a public utility serving 14,000 residences, businesses and industries in Starkville, Mississippi as well as Mississippi State University. Its mission is to supply safe, reliable, and cost-effective electric and water service of superior quality and value that improves the lives of its customers.

Recent News

Starkville Utilities Unveils Consolidated Operations Center (news/06222022.phtml)

Work Set to Begin on Rolling Hills and Green Oaks Sewer System Upgrades (news/06172022.phtml)

With Summer Temps on the Rise, Take Steps to Beat the Heat (news/06152022.phtml)

Starkville Utilities' 2021 Water Quality Report Now Available (news/06132022.phtml)

Electrical Upgrade Project Makes Way for Hwy. 182/MLK Revitalization (news/06012022.phtml)

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(https://www.youtube.com/channel/UCN5CDzEriean2GohdpenelA?view_as=subscriber)

(https://www.instagram.com/starkutilities/)

We are a Water and Electric Utilities Company in Starkville

CONTACT US (CONTACT)

ABOUT US



200 N. Lafayette St
Starkville, MS 39759
662-323-3133
support@starkvilleutilities.com

CONTACT US

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QUICK LINKS

- About (about)
- Residential (residential)
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- News (news)
- Storm Center (storm)
- Our Team (staff/team.phtml)

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Tweets by @StarkUtilities
Starkville Utilities @StarkUtilities
Due to the structure firm, customers may experience a temporary drop in water pressure or discoloration as the firefighters work on extinguishing the fire. We will continue to monitor the situation and will post updates as they become available.



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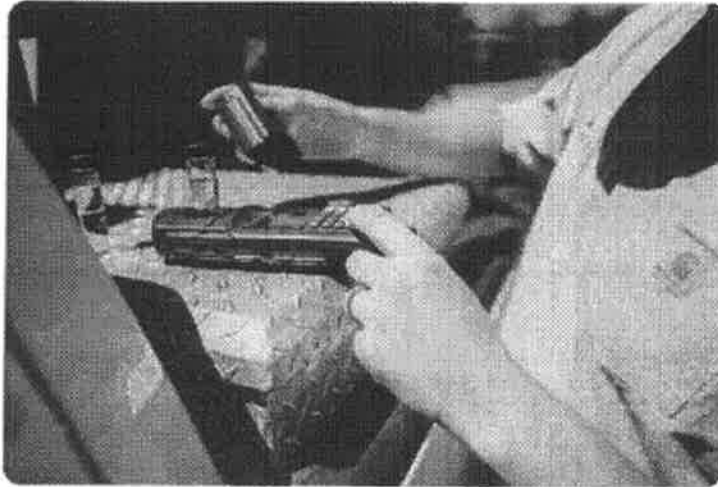
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Starkville Utilities
@StarkUtilities

An important part of Starkville Utilities' mission is delivering safe, reliable drinking water that complies with all regulatory standards. View the 2021 Consumer Confidence Report here:
starkvilleutilities.com/news/06132022...



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Starkville Utilities is utility company that provide services to 14,000 customers #WEConnect

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- Notifications 43 new
- Insights
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Create online events that people can pay to access.
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People reached	3,493	+96%
Post engagements	853	+59%
Page likes	13	+17%

About

200 N Lafayette St
Starkville, MS 39759

Promote your business locally to lead people directly to 200 N Lafayette St Starkville, MS 39759.

Promote local business

Our mission is to provide safe, reliable, and cost-effective service to our community.

- 1,962 people like this
- 2,176 people follow this
- 21 people checked in here
- <http://www.starkvilleutilities.com>

Promote Website

(662) 323-3193

Tomballville roadline utility information

Starkville Utilities

Price range

support@starkvilleutilities.com

EST. 1964

Open now
8:00 AM - 5:00 PM

Public Utility Company

Starkville Utilities

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Being focused on customers is nothing new at Starkville ...

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37 People reached, 8 Engagements, +1.2x average Distribution score

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Starkville Utilities
Published by Social Pilot · June 15 at 3:30 PM · 0

Starkville Utilities is sharing ways that customers can beat the heat this time of year with simple tips that can make a big difference in their summertime cooling bills. [Learn more here: https://www.starkvilleutilities.com/news/15-2022-06-15](#)



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Starkville Utilities
Published by Social Pilot · June 15 at 3:34 PM · 0

An important part of Starkville Utilities' mission is delivering safe, reliable drinking water that complies with all regulatory standards. In support of that mission, the utility is informing customers that the utility's 2021 Consumer Confidence Report is now available. [Read more here: https://www.starkvilleutilities.com/news/06152022-0615](#)



228 People reached, 4 Engagements, -3.2x lower Distribution score

1 Like, Comment, Share

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Starkville Utilities
Published by Ein, Brown · June 15 at 8:57 AM · 0

