

2021 CERTIFICATION

Consumer Confidence Report (CCR)

City of Olive Branch

PRINT Public Water System Name

0170015

List PWS ID #s for all Community Water Systems included in this CCR


RECEIVED
MSDH-WATER SUPPLY
2/22 JUN 29 PM 3:27

CCR DISTRIBUTION (Check all boxes that apply)

INDIRECT DELIVERY METHODS (Attach copy of publication, water bill or other)	DATE ISSUED
<input type="checkbox"/> Advertisement in local paper (Attach copy of advertisement)	
<input checked="" type="checkbox"/> On water bill (Attach copy of bill)	05/30/22-06/10/22 06/14/22-06/19/22
<input type="checkbox"/> Email message (Email the message to the address below)	
<input type="checkbox"/> Other (Describe: _____)	
DIRECT DELIVERY METHOD (Attach copy of publication, water bill or other)	DATE ISSUED
<input type="checkbox"/> Distributed via U.S. Postal Service	
<input type="checkbox"/> Distributed via E-mail as a URL (Provide direct URL): _____	
<input type="checkbox"/> Distributed via Email as an attachment	
<input type="checkbox"/> Distributed via Email as text within the body of email message	
<input type="checkbox"/> Published in local newspaper (attach copy of published CCR or proof of publication)	
<input type="checkbox"/> Posted in public places (attach list of locations or list here) _____	
<input type="checkbox"/> Posted online at the following address (Provide direct URL): _____	

CERTIFICATION

I hereby certify that the Consumer Confidence Report (CCR) has been prepared and distributed to its customers in accordance with the appropriate distribution method(s) based on population served. Furthermore, I certify that the information contained in the report is correct and consistent with the water quality monitoring data for sampling performed and fulfills all CCR requirements of the Code of Federal Regulations (CFR) Title 40, Part 141.151 – 155.


Name


Title

06/21/2022
Date

SUBMISSION OPTIONS (Select one method ONLY)

You must email or mail a copy of the CCR, Certification, and associated proof of delivery method(s) to the MSDH, Bureau of Public Water Supply.

Mail: (U.S. Postal Service)
MSDH, Bureau of Public Water Supply
P.O. Box 1700
Jackson, MS 39215

Email: water.reports@msdh.ms.gov

RECEIVED
MSDH-WATER SUPPLY

Radioactive Contaminants								
5. Gross Alpha	N	2019*	4	2.1 – 4	pCi/L	0	15	Erosion of natural deposits
6. Radium 226 Radium 228	N	2019*	.91 3	.39 - .91 .44 – 3	pCi/L	0	5	Erosion of natural deposits
Inorganic Contaminants								
10. Barium	N	2021	.0279	.0157 - .0279	ppm	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
13. Chromium	N	2021	.5	No Range	ppb	100	100	Discharge from steel and pulp mills; erosion of natural deposits
14. Copper	N	2019/21	.1	0	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
16. Fluoride	N	2021	.799	.468 - .799	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
17. Lead	N	2019/21	1	0	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits
19. Nitrate (as Nitrogen)	N	2021	.839	.08 - .839	ppm	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Sodium	N	2021	25.9	10.3 – 25.9	ppm	20	0	Road Salt, Water Treatment Chemicals, Water Softeners and Sewage Effluents.
Disinfection By-Products								
82. TTHM [Total trihalomethanes]	N	2021	5.13	No Range	ppb	0	80	By-product of drinking water chlorination.
Chlorine	N	2021	1.3	.86 – 1.64	mg/l	0	MRD L = 4	Water additive used to control microbes

* Most recent sample. No sample required for 2021.

We're proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some contaminants have been detected however the EPA has determined that your water IS SAFE at these levels.

We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", our system – Olive Branch # 170015, is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year in which average fluoride sample results were within the optimal range of 0.6-1.2 ppm was 8. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.6-1.2 ppm was 53%

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1.800.426.4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

The City of Olive Branch works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.



HOME



Accept Cancel Search Browse Query Builder Add Update Duplicate Delete Global Print Preview Excel Word Email Schedule Attach Notes Notify

Confirm Search Actions Output Office Tools

Bill types

Services - General Assessments

Services - Electric Installments

Final bill

Full assessment bill

Print options

Format _____

Sort sequence 1 - ZIP CODE/NAME

Print 'zero amount' bills

Print credit balance bills

Print bills for

Customers/Owners

'Copy to' names

Bill message

FAILURE TO PAY YOUR BILL MAY RESULT IN DISCONNECTION OF SERVICES 10	...
DAYS AFTER DUE DATE. THE DUE DATE ON THIS BILL DOES NOT APPLY TO ANY	...
PAST DUE AMT.To obtain the 2021 CCR Report call 662-893-5849 #3 or go	...
to https://msrwa.org/2021ccr/OliveBranch.pdf (NOT A BILL PAY SITE)	...

Record(s) updated.

*Added CCR message
05/17/22*

C2 - mailed 30th - MAY

C4 - mailed 5th - JUNE

C3 - mailed 19th - JUNE

C1 - mailed 14th - JUNE

City of Olive Branch
 9200 Pigeon Roost
 Olive Branch, MS 38664
 662-892-9305
 Monday - Friday 8:00 - 5:00



Keep this portion for your records

Customer Name		Service Address		Customer Copy	
Bill Number	Bill Date	Account Number - Customer Number	Current Billing Due Date	Current Billing Due Date	Current Billing Due Date
4716170	05/30/2022	19164 - 74145	08/15/2022	08/15/2022	08/15/2022
Description	Meter	Current Billing Due Date	Current Billing Due Date	Current Billing Due Date	Current Billing Due Date
WATER - INSIDE CITY	10635237	04/19/2022	05/16/2022	4477	4517
SEWER - INSIDE					
GARBAGE - RESIDENTIAL					
<p>FAILURE TO PAY YOUR BILL MAY RESULT IN DISCONNECTION OF SERVICES 10 DAYS AFTER DUE DATE. SHUT OFF OF SERVICE WILL BE APPLIED TO ANY PAST DUE AMT. To obtain the 2021 CCR Report call 662-892-9305 or go to https://mwa.org/2021ccr/OliveBranch.pdf (NOT A BILL PAY SITE)</p>					
Total Current Billing					69.51
Past Due Balance					316.65
Deposit Amount					.00
Amount Due					\$374.16
					Shutoff Date 08/25/2022

SD-863400 • 14ZV5 U.S. Pat. & Tm. Off. 4/7

City of Olive Branch
 9200 Pigeon Roost
 Olive Branch, MS 38664
 662-892-9305
 Monday - Friday 8:00 - 5:00



X Detach and return the portion below with your payment X

TO ORDER CALL - 1-901-912-2450 SMART SOURCE LLC

UTILITY BILL
REMIT PORTION

Please write your Account Number on the check and enclose this portion of bill with your payment.

Service Address	Bill Number	Account # - Customer #	Current Billing Due Date	Amount Due
9482 PIGEON ROOST #2	4716170	19164-74145	08/15/2022	\$374.16

Pay 374.16 by 08/15/2022
 After 06/15/2022 Pay 380.42

\$ Amount Paid

CV

City of Olive Branch
 9200 Pigeon Roost
 Olive Branch, MS 38654
 662-892-9305
 Monday - Friday 8:00 - 5:00



Customer Copy

Keep this portion for your records

Customer Name		Service Address	
[REDACTED]		7144 HUNTERS HORN DR #31	
Bill Number	Bill Date	Account Number - Customer Number	Current Billing Due Date
4721067	06/05/2022	10000036 - 49486	06/20/2022
Description	Meter	Previous Read Date	Current Read Date
GAS RESIDENTIAL WATER - INSIDE CITY SEWER FOX CREEK	11061891	04/25/2022	05/24/2022
	58142086	04/27/2022	05/24/2022
		Previous Meter Reading	Current Meter Reading
		15080	15080
		20229	20229
			A
			A
		Usage	Charge
			4.29
			11.60
			18.00
FAILURE TO PAY YOUR BILL MAY RESULT IN DISCONNECTION OF SERVICES 10 DAYS AFTER DUE DATE. SHUT OFF DATE ON THIS BILL DOES NOT APPLY TO ANY PAST DUE AMT. To obtain the 2021 CCR Report call 662-893-3549 #3 or go to https://msnwa.org/2021ccr/OliveBranch.pdf (NOT A BILL PAY SITE)		Total Current Billing	
		33.89	
		Past Due Balance	
		.00	
		Deposit Amount	
		.00	
		Amount Due	
		\$33.89	

Shutoff Date

X Detach and return the portion below with your payment X

City of Olive Branch
 9200 Pigeon Roost
 Olive Branch, MS 38654
 662-892-9305
 Monday - Friday 8:00 - 5:00



**UTILITY BILL
 REMIT PORTION**

Please write your Account Number on your check and enclose this portion of bill with your payment.

Service Address	Bill Number	Account # - Customer #	Current Billing Due Date	Amount Due
7144 HUNTERS HORN DR #31	4721067	10000036-49486	06/20/2022	\$33.89

Pay 33.89 by 06/20/2022
 After 06/20/2022 Pay 37.28

Amount Paid
 \$ [REDACTED]

[Handwritten signature]

City of Olive Branch
 9200 Pigeon Roost
 Olive Branch, MS 38654
 662-892-9305
 Monday - Friday 8:00 - 5:00



Keep this portion for your records

Customer Copy

Customer Name		Service Address	
[REDACTED]		2414 ITASCA DR #44	
Bill Number	Bill Date	Account Number - Customer Number	Current Billing Due Date
4728914	06/15/2022	16178 - 12879	06/30/2022
Description	Meter	Previous Read Date	Current Read Date
GAS RESIDENTIAL ONE MILE	11073178	05/03/2022	06/02/2022
WATER N MISS 01	10800702	05/03/2022	06/02/2022
SEWER N MISS 01			
ADMINISTRATIVE FEE			
FAILURE TO PAY YOUR BILL MAY RESULT IN DISCONNECTION OF SERVICES 10 DAYS AFTER DUE DATE. THE DUE DATE ON THIS BILL DOES NOT APPLY TO ANY PAST DUE AMT. To obtain the 2021 CCR Report call 662-893-5849.#3 or go to https://msrwa.org/2021ccr/OliveBranch.pdf (NOT A BILL PAY SITE)		Previous Meter Reading 2269 3398	Current Meter Reading 2292 3419
		Usage	Charge
		23	27.20
		21	11.60
			26.22
			40.00
		Total Current Billing	105.02
		Past Due Balance	111.53
		Deposit Amount	.00
		Amount Due	\$216.55
			Shutoff Date 07/10/2022

City of Olive Branch
 9200 Pigeon Roost
 Olive Branch, MS 38654
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 Monday - Friday 8:00 - 5:00



✂ Detach and return the portion below with your payment ✂

UTILITY BILL
REMIT PORTION

Please write your Account Number on your check and enclose this portion of bill with your payment.

Service Address	Bill Number	Account # - Customer #	Current Billing Due Date	Amount Due
2414 ITASCA DR #44	4728914	16178-12879	06/30/2022	\$216.55

Pay 216.55 by 06/30/2022
 After 06/30/2022 Pay 227.05

Amount Paid



City of Olive Branch
 9200 Pigeon Roost
 Olive Branch, MS 38654
 662-892-9305
 Monday - Friday 8:00 - 5:00

Keep this portion for your records

Customer Copy

Customer Name				Service Address				
[REDACTED]				5835 STONECREST DR # 174				
Bill Number	Bill Date	Account Number - Customer Number		Current Billing Due Date				
4733790	06/19/2022	10013997 - 81856		07/04/2022				
Description	Meter	Previous Read Date	Current Read Date	Previous Meter Reading	Current Meter Reading	Read Code	Usage	Charge
WATER - INSIDE CITY	9554544	05/10/2022	06/10/2022	329	389	A	60	17.86
SEWER - INSIDE								41.47
GARBAGE - RESIDENTIAL								8.63
FAILURE TO PAY YOUR BILL MAY RESULT IN DISCONNECTION OF SERVICES 10 DAYS AFTER DUE DATE. SHUT OFF DATE ON THIS BILL DOES NOT APPLY TO ANY PAST DUE AMT. To obtain the 2021 CCR Report call 662-893-5849 #3 or go to https://msrwa.org/2021ccr/OliveBranch.pdf (NOT A BILL PAY SITE)						Total Current Billing		67.96
						Past Due Balance		.00
						Deposit Amount		.00
						Amount Due		\$67.96
						PAID BY BANK DRAFT		
						Shutoff Date		

CH

90388480 - 142/16
 US PAID 6085.07

✕ Detach and return the portion below with your payment ✕



City of Olive Branch
 9200 Pigeon Roost
 Olive Branch, MS 38654
 662-892-9305
 Monday - Friday 8:00 - 5:00

**UTILITY BILL
 REMIT PORTION**

Please write your Account Number on your check and enclose this portion of bill with your payment.

PAID BY BANK DRAFT

Service Address	Bill Number	Account # - Customer #	Current Billing Due Date	Amount Due
5835 STONECREST DR # 174	4733790	10013997-81856	07/04/2022	\$67.96

Pay 67.96 by 07/04/2022
 After 07/04/2022 Pay 74.76

[REDACTED]

Amount Paid
\$

TO ORDER CALL - 1-801-312-2450 83003 SMART SOURCE LLC