

2021 CERTIFICATION

Consumer Confidence Report (CCR)

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MSDH-WATER SUPPLY
2022 JUN 8 PM 1:42

COLUMBUS LIGHT AND WATER

PRINT Public Water System Name

0440003

List PWS ID #s for all Community Water Systems included in this CCR

CCR DISTRIBUTION (Check all boxes that apply)

INDIRECT DELIVERY METHODS (Attach copy of publication, water bill or other)	DATE ISSUED
<input type="checkbox"/> Advertisement in local paper (Attach copy of advertisement)	
<input type="checkbox"/> On water bill (Attach copy of bill)	
<input type="checkbox"/> Email message (Email the message to the address below)	
<input type="checkbox"/> Other (Describe: _____)	
DIRECT DELIVERY METHOD (Attach copy of publication, water bill or other)	DATE ISSUED
<input checked="" type="checkbox"/> Distributed via U.S. Postal Service	<u>26 May 2022</u>
<input type="checkbox"/> Distributed via E-mail as a URL (Provide direct URL): _____	
<input type="checkbox"/> Distributed via Email as an attachment	
<input type="checkbox"/> Distributed via Email as text within the body of email message	
<input type="checkbox"/> Published in local newspaper (attach copy of published CCR or proof of publication)	
<input type="checkbox"/> Posted in public places (attach list of locations or list here) _____	
<input type="checkbox"/> Posted online at the following address (Provide direct URL): _____	

CERTIFICATION

I hereby certify that the Consumer Confidence Report (CCR) has been prepared and distributed to its customers in accordance with the appropriate distribution method(s) based on population served. Furthermore, I certify that the information contained in the report is correct and consistent with the water quality monitoring data for sampling performed and fulfills all CCR requirements of the Code of Federal Regulations (CFR) Title 40, Part 141.151 – 155.

Mitchell L. Brown
Name

LEAD OPERATOR
Title

8 JUN 2022
Date

SUBMISSION OPTIONS (Select one method ONLY)

You must email or mail a copy of the CCR, Certification, and associated proof of delivery method(s) to the MSDH, Bureau of Public Water Supply.

Mail: (U.S. Postal Service)
MSDH, Bureau of Public Water Supply
P.O. Box 1700
Jackson, MS 39215

Email: water.reports@msdh.ms.gov

Water Quality

Data Table & Test Results Calendar Year 2021

WHERE DO WE GET OUR WATER?

Our underground water is pumped from eight wells drawing from the massive sand of the lower Tuscaloosa Aquifer.

SOURCE WATER PROTECTION

The source water assessment has been completed for our public water system to identify potential sources of contamination and determine the overall susceptibility of the drinking water supply. Susceptibility assessment has been completed and all wells have ranked moderate by the MDEQ for vulnerability to contamination.

CONTACT US

As a valued customer, we want you to be informed about your water utility. If you have any questions, please contact Customer Service with Columbus Light & Water at 662-328-7192, Monday through Friday from 8:00 a.m. to 4:30 p.m.

WATER QUALITY

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man-made. These substances can be microbes, inorganic or organic chemical and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

TESTING

The Columbus Light & Water Department routinely monitors for constituents in your drinking water according to Federal and Mississippi state laws. This table shows the results of our monitoring for the period of January 1st to December 31st, 2021. In cases where monitoring wasn't required in 2021, the table reflects the most recent results. As you can see by the table, our system had no violations. We're proud that your drinking water meets or exceeds all Federal and state requirements. We have learned through our monitoring and testing that some constituents have been detected, however the EPA has determined that your water is safe at these levels.

ADDITIONAL INFORMATION FOR LEAD

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Columbus Light & Water is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing for \$10 per sample. Please contact 601-576-7582 if you wish to have your water tested.

ADDITIONAL INFORMATION FOR FLUORIDATION

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", MSO 440003, Columbus Light & Water is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year in which average fluoride sample results were within the optimal range of 0.6-1.2 ppm was 12. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.6-1.2 ppm was 90%.

EXPLANATION OF REASONS FOR MONITORING UNREGULATED CONTAMINANTS

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminants monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

SPECIAL POPULATIONS

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate ways to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline: 1-800-426-4791.

At Columbus Light & Water, we work around the clock to provide top quality water to every tap. Please call our office if you have any questions. We ask that all our customers help us protect our water sources which are the heart of our community, our way of life and our children's future.

CONTAMINATE	VIOLATION Y/N	DATE COLLECTED	LEVEL DETECTED	RANGE	MCL	LIKELY SOURCE OF CONTAMINATION
DISINFECTION BYPRODUCTS						
Chlorine	N	2021	2.0 RAA 2.20 max. mg/L 1.70 min. mg/L		4.0 mg/L	Water additive used to control microbes
Total Haloacetic Acids (HAA5)	N	2021	2.41 ppb		60 ppb	Byproduct of drinking water disinfection
INORGANIC CHEMICALS						
Antimony	N	2019	<0.0005 ppm		0.006 ppm	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solders
Arsenic	N	2019	<0.0005 ppm		0.010 ppm	Erosion of natural deposits; runoff from orchards; runoff from glass & electronics production wastes
Barium	N	2019	0.0008 ppm* 0.0132 ppm**		2 ppm	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Beryllium	N	2019	<0.0005 ppm		0.004 ppm	Discharge from metal refineries & coal-burning factories; discharge from electrical, aerospace, & defense industries
Cadmium	N	2019	<0.0005 ppm		0.005 ppm	Corrosion of galvanized pipes; erosion of natural deposits; discharge from metal refineries; runoffs from waste batteries and
Chromium	N	2019	<0.0005 ppm* <0.0005 ppm**		0.1 ppm	Discharge from steel and pulp mills; erosion of natural deposits
Cyanide	N	2019	<0.015 ppm		0.2 ppm	Discharge from steel/metal, plastic & fertilizer factories
Fluoride	N	2019	0.778 ppm* 0.698 ppm**		4 ppm	Water additive which promote strong teeth; erosion of natural deposits; discharge from fertilizer & aluminum factories
Lead	N	2021	1 ppm		15 ppm	Corrosion of household plumbing systems; erosion of natural deposits
Mercury	N	2019	<0.0005 ppm		0.002 ppm	Erosion of natural deposits; discharge from refineries and factories; runoff from landfills and croplands
Nitrate	N	2021	<0.08 ppm */**		10 ppm	Runoff from fertilizer use; leaching from septic tanks/sewage; erosion from natural deposits
Nitrite	N	2021	<0.02 ppm */**		1 ppm	Runoff from fertilizer use; leaching from septic tanks/sewage; erosion from natural deposits
Nitrate + Nitrite	N	2021	<0.1 ppm */**		10 ppm	Runoff from fertilizer use; leaching from septic tanks/sewage; erosion from natural deposits
Selenium	N	2019	<0.0005 ppm		0.05 ppm	Discharge from petroleum refineries; erosion of natural deposits; discharge from mines
Sodium	N	2019	3200 ppb		none	Naturally occurring runoff; erosion from natural deposits
Thallium	N	2019	<0.0005 ppm		0.002 ppm	Leaching from ore processing sites; discharge from electronics, glass & drug factories
ORGANIC CHEMICALS						
Benzene	N	2018	<0.5 ppb		5 ppb	Discharge from factories; leaching from gas storage tanks & landfills
Carbon Tetrachloride	N	2018	<0.5 ppb		5 ppb	Discharge from chemical plants & industrial activities
CIS- 1, 2-Dichloroethylene	N	2018	<0.5 ppb		70 ppb	Discharge from meat & fish or pharmaceutical industries
Dichloromethane	N	2018	<0.05 ppb		5 ppb	
Dichlorobenzene	N	2004	<0.5 ppb		5 ppb	Discharge from industrial chemical factories
O-Dichlorobenzene	N	2018	<0.5 ppb		600 ppb	Discharge from industrial chemical factories
P-Dichlorobenzene	N	2018	<0.5 ppb		75 ppb	Discharge from industrial chemical factories
1, 2 - Dichloroethane	N	2018	<0.5 ppb		5 ppb	Discharge from industrial chemical factories
1, 1 - Dichloroethylene	N	2018	<0.5 ppb		7 ppb	Discharge from industrial chemical factories
1, 2 - Dichloropropane	N	2018	<0.5 ppb		5 ppb	Discharge from industrial chemical factories
Ethylbenzene	N	2018	<0.5 ppb		700 ppb	Discharge from petroleum refineries
Monochlorobenzene	N	2015	<0.5 ppb		100 ppb	Discharge from paint, glass & ceramic industries
Tetrachloroethylene	N	2018	<0.5 ppb		5 ppb	Discharge from factories & dry cleaners
Trans- 1, 2 - Dichloroethylene	N	2018	<0.5 ppb		100 ppb	Discharge from industrial chemical factories
1, 1, 1 - Trichloroethane	N	2018	<0.5 ppb		200 ppb	Discharge from metal degreasing sites & factories
Trichloroethylene	N	2018	<0.5 ppb		5 ppb	Discharge from metal degreasing sites & factories
1, 1, 2 - Trichloroethane	N	2018	<0.5 ppb		5 ppb	Discharge from industrial chemical factories
1, 2, 4 - Trichlorobenzene	N	2015	<0.5 ppb		70 ppb	Discharge from textile finishing factories
Toluene	N	2018	<0.5 ppb		1000 ppb	Discharge from petroleum factories
Styrene	N	2018	<0.5 ppb		100 ppb	Discharge from rubber & plastic factories; leaching from landfills
Vinyl Chloride	N	2018	<0.5 ppb		2 ppb	Leaching from PVC pipes; discharge from plastic factories
Xylenes	N	2018	<0.5 ppb		10000 ppb	Discharge from petroleum & chemical factories
RADIOACTIVE CONTAMINANTS						
Combined Radium	N	2019	2.32 pCi		5 pCi/L	Erosion from natural deposits
UNREGULATED CONTAMINANTS						
HAA5	N	2019	0.78 ppb	0.31 - 0.78 ppb	None	Byproduct of drinking water disinfection
HAA68r	N	2019	0.53 ppb	0 - 0.53 ppb	None	Byproduct of drinking water disinfection
HAA9	N	2019	1.31 ppb	0.31 - 1.31 ppb	None	Byproduct of drinking water disinfection
Manganese	N	2019	0.57 ppb	0.42 - 0.57 ppb	None	Naturally occurring element

*Treatment Plant North | ** Treatment Plant South | MCL = maximum containment level | ppm = parts per million
ppb = parts per billion | mg/L = milligrams per liter | RAA = Running Annual Average | pCi/L = picocuries per liter



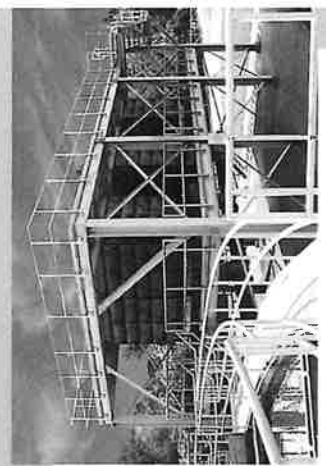
Water Functions. The Power of People

With a total of two water plants, 67 treatment, 665 signers, pumps and other... water treatment facility, the woman and men of CLW work around the clock to ensure safe and reliable water resources for the city. At Columbus Light and Water... our average of 4.1 miles per gallon per day of water, which equates to approximately 15 billion gallons of water to produce every day. This water is produced through a complex system of water treatment plants. The water is pumped between the two plants and is distributed across the system. The pipes in Columbus range from 3/4 inch for house service to 30-inch for transmission lines. As the city has grown throughout the years in both population and size the smaller lines have been replaced with larger diameter lines to provide water and fire protection. Like all water service providers we face issues with intrusion of ground water and rainwater to the sewer system due to aging infrastructure. Sewer infrastructure takes in more groundwater as it ages, causing the system to become overwhelmed during heavy rain events. To combat the aging system, measures such as low infiltration and pipe lifts are used to reduce additional infiltration.



Water Service Manager

"We continue to strengthen our system by selecting upgrades at water treatment plants to help better manage flow, lower water and energy costs, and provide a safer and more reliable water supply." - Water Service Manager



Water Quality Data Table & Test Results Calendar Year 2021

As a valued customer, we want you to be informed about your water quality. If you have any questions, please contact Customer Service at 602-598-7192, Monday through Friday from 8:00 a.m. to 4:30 p.m.

WATER QUALITY
All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man-made. These substances can be minerals, inorganic or organic, and in some cases, they can be harmful. The presence of small amounts of contaminants in drinking water does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency Safe Drinking Water Hotline at 1-800-426-4771.

TESTING
The Columbus Light & Water Department routinely monitors for contaminants in your drinking water according to Federal and State regulations. This table shows the results of our 2021 In-civic water monitoring as required in 2021. The table reflects the most recent results. As you can see by the table, our system has no violations. We're proud that your drinking water meets or exceeds all Federal and State requirements. We've been through our monitoring and testing program and we've determined that your water is safe at these levels.

ADDITIONAL INFORMATION FOR LEAD

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Components associated with service lines and home plumbing can leach lead into your drinking water. If you have lead service lines in your home, you can minimize the potential for lead exposure by not drinking or cooking in water from these lines for the first few hours of use after you wake up in the morning. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead and drinking water testing methods and steps you can take to minimize exposure is available from the Safe Drinking Water Board. For more information, visit the Lead and Copper Action Plan. For information on the Lead Risk Reduction Program, please contact the Lead Risk Reduction Program at 602-598-7192.

ADDITIONAL INFORMATION FOR FLUORIDATION

Fluoridation is the regulated water treatment process in which a small amount of fluoride is added to water. Fluoridation of public water systems is required to report certain results pertaining to the fluoridation of their water system. The number of months in the previous calendar year in which average fluoride sample results were within the optimal range of 0.6 - 1.2 ppm was 12. The percentage of fluoride samples falling in the optimal range was 90%.

EXPLANATION OF REASONS FOR MONITORING UNREGULATED CONTAMINANTS

As required by the SDWA, we monitor for certain unregulated contaminants to determine if there is a potential for exposure to these substances. The purpose of this monitoring is to determine if there is a potential for exposure to these substances. The occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

SPECIAL POPULATION

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer, organ transplant, people with HIV/AIDS or other immune system impairments, people taking chemotherapy, people who have undergone kidney dialysis, and people who are pregnant, nursing, or breastfeeding are particularly vulnerable to contaminants in drinking water. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate ways to lessen the risk of infection by immunocompromised and other vulnerable individuals are available from the Safe Drinking Water Hotline at 1-800-426-4771.

At Columbus Light & Water, we work around the clock to provide top quality water to every tap. Please call our office if you have any questions. We ask that all our customers help us protect our water sources with the placement of our commands, our way of life and our drinking water.

CONTAMINANT	VIOLATION #/N	DATE COLLECTED	DATE QUOTED	FAVOR	REMARKS/COMMENTS
Chlorine	0	10/15/21	10/15/21	0.25 mg/L	0.25 mg/L (10/15/21) 4.0 mg/L (10/15/21)
Total Dissolved Solids (TDS)	0	10/15/21	10/15/21	217 mg/L	217 mg/L (10/15/21) 500 mg/L (10/15/21)
Arsenic	0	2019	<0.002 ppm	0.002 ppm	Arsenic
Boron	0	2019	<0.002 ppm	0.002 ppm	Boron
Cadmium	0	2019	<0.002 ppm	0.002 ppm	Cadmium
Copper	0	2019	<0.002 ppm	0.002 ppm	Copper
Iron	0	2019	<0.30 ppm	0.30 ppm	Iron
Nitrate	0	2019	<0.50 ppm	0.50 ppm	Nitrate
Nitrite	0	2019	<0.02 ppm	0.02 ppm	Nitrite
Selenium	0	2019	<0.10 ppm	0.10 ppm	Selenium
Silver	0	2019	<0.005 ppm	0.005 ppm	Silver
Thallium	0	2019	<0.002 ppm	0.002 ppm	Thallium
Barium	0	2019	<0.30 ppm	0.30 ppm	Barium
Calcium	0	2019	<100 mg/L	100 mg/L	Calcium
Chloride	0	2019	<300 mg/L	300 mg/L	Chloride
Copper	0	2019	<0.002 ppm	0.002 ppm	Copper
Iron	0	2019	<0.30 ppm	0.30 ppm	Iron
Manganese	0	2019	<0.05 ppm	0.05 ppm	Manganese
Sulfate	0	2019	<300 mg/L	300 mg/L	Sulfate
Fluoride	0	2019	0.7 mg/L	0.7 mg/L	Fluoride
Lead	0	2019	0.03 ppm	0.03 ppm	Lead
Zinc	0	2019	<0.05 ppm	0.05 ppm	Zinc
Cyanide	0	2019	<0.02 ppm	0.02 ppm	Cyanide
Mercury	0	2019	<0.002 ppm	0.002 ppm	Mercury
Aluminum	0	2019	<0.05 ppm	0.05 ppm	Aluminum
Cadmium	0	2019	<0.002 ppm	0.002 ppm	Cadmium
Chromium (hexavalent)	0	2019	<0.01 ppm	0.01 ppm	Chromium (hexavalent)
Copper	0	2019	<0.002 ppm	0.002 ppm	Copper
Iron	0	2019	<0.30 ppm	0.30 ppm	Iron
Manganese	0	2019	<0.05 ppm	0.05 ppm	Manganese
Selenium	0	2019	<0.10 ppm	0.10 ppm	Selenium
Silver	0	2019	<0.005 ppm	0.005 ppm	Silver
Thallium	0	2019	<0.002 ppm	0.002 ppm	Thallium
Barium	0	2019	<0.30 ppm	0.30 ppm	Barium
Calcium	0	2019	<100 mg/L	100 mg/L	Calcium
Chloride	0	2019	<300 mg/L	300 mg/L	Chloride
Copper	0	2019	<0.002 ppm	0.002 ppm	Copper
Iron	0	2019	<0.30 ppm	0.30 ppm	Iron
Manganese	0	2019	<0.05 ppm	0.05 ppm	Manganese
Selenium	0	2019	<0.10 ppm	0.10 ppm	Selenium
Silver	0	2019	<0.005 ppm	0.005 ppm	Silver
Thallium	0	2019	<0.002 ppm	0.002 ppm	Thallium
Barium	0	2019	<0.30 ppm	0.30 ppm	Barium
Calcium	0	2019	<100 mg/L	100 mg/L	Calcium
Chloride	0	2019	<300 mg/L	300 mg/L	Chloride
Copper	0	2019	<0.002 ppm	0.002 ppm	Copper
Iron	0	2019	<0.30 ppm	0.30 ppm	Iron
Manganese	0	2019	<0.05 ppm	0.05 ppm	Manganese
Selenium	0	2019	<0.10 ppm	0.10 ppm	Selenium
Silver	0	2019	<0.005 ppm	0.005 ppm	Silver
Thallium	0	2019	<0.002 ppm	0.002 ppm	Thallium
Barium	0	2019	<0.30 ppm	0.30 ppm	Barium
Calcium	0	2019	<100 mg/L	100 mg/L	Calcium
Chloride	0	2019	<300 mg/L	300 mg/L	Chloride
Copper	0	2019	<0.002 ppm	0.002 ppm	Copper
Iron	0	2019	<0.30 ppm	0.30 ppm	Iron
Manganese	0	2019	<0.05 ppm	0.05 ppm	Manganese
Selenium	0	2019	<0.10 ppm	0.10 ppm	Selenium
Silver	0	2019	<0.005 ppm	0.005 ppm	Silver
Thallium	0	2019	<0.002 ppm	0.002 ppm	Thallium
Barium	0	2019	<0.30 ppm	0.30 ppm	Barium
Calcium	0	2019	<100 mg/L	100 mg/L	Calcium
Chloride	0	2019	<300 mg/L	300 mg/L	Chloride
Copper	0	2019	<0.002 ppm	0.002 ppm	Copper
Iron	0	2019	<0.30 ppm	0.30 ppm	Iron
Manganese	0	2019	<0.05 ppm	0.05 ppm	Manganese
Selenium	0	2019	<0.10 ppm	0.10 ppm	Selenium
Silver	0	2019	<0.005 ppm	0.005 ppm	Silver
Thallium	0	2019	<0.002 ppm	0.002 ppm	Thallium
Barium	0	2019	<0.30 ppm	0.30 ppm	Barium
Calcium	0	2019	<100 mg/L	100 mg/L	Calcium
Chloride	0	2019	<300 mg/L	300 mg/L	Chloride
Copper	0	2019	<0.002 ppm	0.002 ppm	Copper
Iron	0	2019	<0.30 ppm	0.30 ppm	Iron
Manganese	0	2019	<0.05 ppm	0.05 ppm	Manganese
Selenium	0	2019	<0.10 ppm	0.10 ppm	Selenium
Silver	0	2019	<0.005 ppm	0.005 ppm	Silver
Thallium	0	2019	<0.002 ppm	0.002 ppm	Thallium
Barium	0	2019	<0.30 ppm	0.30 ppm	Barium
Calcium	0	2019	<100 mg/L	100 mg/L	Calcium
Chloride	0	2019	<300 mg/L	300 mg/L	Chloride

1 ppm = parts per billion (ppb) | mg/L = milligrams per liter (PWL) = maximum contaminant level | µg/L = micrograms per liter

Bringing You: Safe and Reliable Power



Marcus Bushing
Electric Division Manager



Columbus Light & Water is committed to bringing superior utility service in a safe and reliable manner. We are working hard to improve the system using new technology in system equipment, communication, and computer software systems. One of the new technologies that we will be upgrading is fiber optic communications to improve continuity, reliability, and safety. Fiber optic cables are stronger than copper cables and can transmit data faster than copper cables. They also provide reliable and high-speed data for us to monitor and operate the system.

We are also working to upgrade our water system components for improved reliability.

- Some of projects include:
- Replacing older transmission and distribution lines in various substations
 - Upgrading the system's transformers that supply power to the city
 - Replacing old water mains to improve the reliability of the water supply
 - Replacing old water meters with smart meters throughout the system
 - Installing intelligent electronic power line devices
 - Upgrading monitoring systems to work with the electric meters and high-speed fiber to relay information on about system conditions and outages.

These efforts are a part of the current and future projects Columbus Light & Water is working on to improve the system. When you need the electric and water services, know that our projects are committed to bringing you safe and reliable power in the neighborhood of our community.

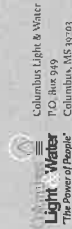
Message From our General Manager



Dr. Angela C. Vucelja
General Manager

#ThePowerofPeople

It has been a busy and exciting year for Columbus Light & Water. We have achieved a lot of milestones in the past year and we are excited to continue to grow and improve the system. One of the most significant achievements of the past year has been the successful completion of the fiber optic upgrade project. This project has allowed us to improve the reliability and safety of our system, and we are proud to have completed it ahead of schedule. Another major accomplishment has been the implementation of our new water metering system. This system will allow us to better monitor and manage our water resources, and we are confident that it will lead to significant cost savings for our customers. We have also made significant investments in our infrastructure, including the replacement of several aging transformers and the installation of new water mains. These investments are essential for ensuring the long-term reliability and safety of our system. Finally, we have continued to focus on providing exceptional customer service. We have implemented a number of new initiatives to improve our customer experience, and we are proud to have received numerous compliments from our customers. We are committed to providing safe and reliable power and water to our community, and we are confident that we will continue to achieve great things in the years ahead.



Columbus Light & Water
P.O. Box 590
Columbus, MS 39203

FOR MORE INFO
CONTACT US AT
662.328.1669
www.columbuslight.com

Whether your most assistance with your monthly bill, meeting home energy needs or have other related needs or concerns, we have you covered!

CLW Save One Program
For assistance with electric and water services, contact Helming Harris at 662.328.3301.
If you are unable to contact us, please visit our website at customerservice.columbuslight.com or 662.328.1669.

Low Income Household Energy Assistance Program (LHEAP)
LHEAP provides financial assistance to eligible households to help pay their utility bills. For more information, please contact the Public Opportunity at 662.328.1669.

LHEAP American Rescue Plan (LHEAPARP)
LHEAPARP provides financial assistance to eligible households to help pay their utility bills. For more information, please contact the Public Opportunity at 662.328.1669.

Low Income Household Water Assistance Program (LHWAP)
LHWAP provides financial assistance to eligible households to help pay their water bills. For more information, please contact the Public Opportunity at 662.328.1669.

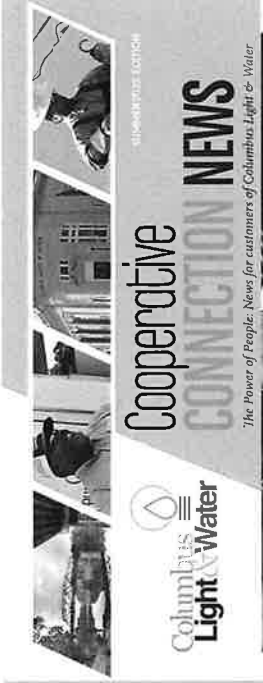
Weatherization Assistance Program (WAP)
WAP provides financial assistance to eligible households to help pay for weatherization services. For more information, please contact the Public Opportunity at 662.328.1669.

Energy Crisis Program
The Energy Crisis Program provides financial assistance to eligible households to help pay their electric and water bills. For more information, please contact the Public Opportunity at 662.328.1669.



OTHER WAYS TO PAY YOUR BILL

- By Mail
P.O. Box 22009
Jackson, MS 39223
- By Phone
662.328.7157
- Our Mobile App
Available on the App Store and Google Play
- By Kiosk
www.columbuslight.com
- By Text
662.328.1669



Columbus
Light & Water

Cooperative
CONNECTION NEWS

The Power of People: News for customers of Columbus Light & Water



ACTNow: Tackling digital divide

Columbus Housing Authority (CHA) will soon launch a new program to help low-income households gain access to digital services. The program, called ACTNow, is a partnership between CHA and the Tennessee Valley Authority (TVA) to provide digital literacy training and technical support to low-income households. The program is designed to help households gain access to digital services, such as online banking, government services, and job training. CHA is expected to begin the pilot program in the next few months. The program will be available to households with annual income below \$15,000. CHA is currently accepting applications for the program. For more information, please contact CHA at 662.328.1669.

The funds will be used to help low-income households gain access to digital services, such as online banking, government services, and job training. CHA is currently accepting applications for the program. For more information, please contact CHA at 662.328.1669.

ACTNow is a two-year pilot program that will help low-income households gain access to digital services, such as online banking, government services, and job training. CHA is currently accepting applications for the program. For more information, please contact CHA at 662.328.1669.