

Rec 9/11/2020

# 2019 CERTIFICATION

## Consumer Confidence Report (CCR)

CITY OF INDIANOLA, MISSISSIPPI

Public Water System Name

PWSID# 0670006

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community Public Water System (PWS) to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the PWS, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. **You must email, fax (but not preferred) or mail, a copy of the CCR and Certification to the MSDH.** Please check all boxes that apply.

Customers were informed of availability of CCR by: *(Attach copy of publication, water bill or other)*

- Advertisement in local paper *(Attach copy of advertisement)*
- On water bills *(Attach copy of bill)*
- Email message *(Email the message to the address below)*
- Other \_\_\_\_\_

Date(s) customers were informed: \_\_\_\_ / \_\_\_\_ / 2020    / \_\_\_\_ / 2020    / \_\_\_\_ / 2020

CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used \_\_\_\_\_

Date Mailed/Distributed: 09 / 10 / 2020

CCR was distributed by Email *(Email MSDH a copy)*

Date Emailed: \_\_\_\_ / \_\_\_\_ / 2020

- As a URL \_\_\_\_\_ *(Provide Direct URL)*
- As an attachment
- As text within the body of the email message

CCR was published in local newspaper. *(Attach copy of published CCR or proof of publication)*

Name of Newspaper: \_\_\_\_\_

Date Published: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

CCR was posted in public places. *(Attach list of locations)*

Date Posted: \_\_\_\_ / \_\_\_\_ / 2020

CCR was posted on a publicly accessible internet site at the following address: \_\_\_\_\_

*(Provide Direct URL)*

### CERTIFICATION

I hereby certify that the CCR has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the PWS officials by the Mississippi State Department of Health, Bureau of Public Water Supply

STEVE ROSENTHAL

*Steve Rosenthal, Mayor*

09/14/2020

Name/Title *(Board President, Mayor, Owner, Admin. Contact, etc.)*

Date

Submission options *(Select one method ONLY)*

**Mail:** (U.S. Postal Service)  
MSDH, Bureau of Public Water Supply  
P.O. Box 1700  
Jackson, MS 39215

**Email:** [water.reports@msdh.ms.gov](mailto:water.reports@msdh.ms.gov)

**Fax:** (601) 576 - 7800

**\*\*Not a preferred method due to poor clarity\*\***

**CCR Deadline to MSDH & Customers by July 1, 2020!**

2019 Annual Drinking Water Quality Report  
 City of Indianola - PWSID# 0670006  
 June 2020

RECEIVED - WATER SUPPLY  
 2020 JUN 17 AM 8:24

We're pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is from wells drawing from the Meridian Wilcox Aquifer.

Our source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the City of Indianola have received lower to moderate susceptibility rankings to contamination.

If you have any questions about this report or concerning your water utility, please contact Steve Rosenthal at 662.887.1825. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the second and fourth Monday of each month at 7:00 PM at the City Hall Annex.

We routinely monitor for contaminants in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that we detected during the period of January 1<sup>st</sup> to December 31, 2019. In cases where monitoring wasn't required in 2019, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily indicate that the water poses a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

*Action Level* - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

*Maximum Contaminant Level* - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

*Maximum Contaminant Level Goal* - The "Goal"(MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

*Maximum Residual Disinfectant Level (MRDL)* - The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.

*Maximum Residual Disinfectant Level Goal (MRDLG)* - The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

*Parts per million (ppm) or Milligrams per liter (mg/l)* - one part per million corresponds to one minute in two years or a single penny in \$10,000.

*Parts per billion (ppb) or Micrograms per liter* - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

*Level 1 Assessment: A study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.*

*Picocuries per liter (pCi/L)* - picocuries per liter is a measure of the radioactivity in water.

TEST RESULTS								
Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL/MRDL	Unit Measurement	MCLG	MCL	Likely Source of Contamination
<b>Radioactive Contaminants</b>								
6. Radium 226 Radium 228	N	2019	.47 3.7	.31 - .47 .66 - 3.7	pCi/L	0	5	Erosion of natural deposits
<b>Inorganic Contaminants</b>								
10. Barium	N	2019	.0212	.0153 - .0111	ppm	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
13. Chromium	N	2019	1.3	.62 - 1.3	ppb	100	100	Discharge from steel and pulp mills; erosion of natural deposits
14. Copper	N	2017/19	.2	0	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

16. Fluoride **	N	2019	.525	.484 - .525	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
17. Lead	N	2017/19	1	0	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits
Sodium	N	2019	210000	180000 - 210000	PPB	0	0	Road Salt, Water Treatment Chemicals, Water Softeners and Sewage Effluents.

### Disinfection By-Products

81. HAA5	N	2018*	13	12- 13	ppb	0	60	By-Product of drinking water disinfection.
82. TTHM [Total trihalomethanes]	N	2019	52.1	No Range	ppb	0	80	By-product of drinking water chlorination.
Chlorine	N	2019	.8	.08 – 1.5	mg/l	0	MRDL = 4	Water additive used to control microbes

### Unregulated Contaminants

Manganese	N	2019	3.2	.51 – 3.2	UG/L			Naturally-occurring element; commercially available in combination with other elements and minerals; used in steel production, fertilizer, batteries and fireworks; drinking water and wastewater treatment chemicals; essential nutrient
HAA5	N	2019	36.22	7.3 – 36.22	UG/L			
HAA6BR	N	2019	6.97	1.08 – 6.97	UG/L			
HAA9	N	2019	42.77	8.38 – 42.77	UG/L			
Total Organic Carbon	N	2019	1830	1410 - 1830	UG/L			Comes from decaying natural organic matter

\* Most recent sample, no sample required in 2019

\*\* Fluoride level is routinely adjusted to the Ms. State Dept. of Health's recommended level of 0.6-1.2 mg/l

Our system received a CCR report violation for not completing this report by the July 1<sup>st</sup> deadline in 2019.

We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulations are warranted.

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", our water system is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year in which average fluoride sample results were within the optimal range of 0.6-1.2 ppm was 0. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.6-1.2 ppm was 4%.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1.800.426.4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

We at the City of Indianola work around the clock to provide quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

# Postage Statement—USPS Marketing Mail— Easy Nonautomation Letters or Flats

Post Office (Note Mail Arrival Date & Time (Do Not Round-Stamp))

This form may be used only for a single nonautomation price mailing of identical-weight pieces. Use PS Form 3602-R for all other regular USPS Marketing Mail mailings. Checklists and other tools for mailers are available on the Postal Explorer website at [pe.usps.com](http://pe.usps.com).

<b>Mailer</b>	<b>Permit Holder</b> Name, Address, Email, Telephone <i>City of Indianapolis, MS 101 Front Ave P.O. Box 269 Indianapolis, MS 38751</i>		Federal Agency Cost Code	Statement Seq. No.	Weight of a Single Piece
	CRID		Total Pieces <i>3575</i>	Total Weight <i>130.31</i>	<i>0.602</i> pounds
			Permit No. <i>#56</i>	<input type="checkbox"/> Mailpiece is a product sample	
<b>Mailing</b>	Post Office of Mailing <i>INDIANAPOLIS</i>	Mailer's Mailing Date <i>9/10/2020</i>	Processing Category <input checked="" type="checkbox"/> Letters <input type="checkbox"/> Flats		No. & Type of Containers
	Type of Postage <input checked="" type="checkbox"/> Permit Imprint <input type="checkbox"/> Precanceled Stamps <input type="checkbox"/> Metered	Move Update Method <input type="checkbox"/> Ancillary Service Endorsement <input type="checkbox"/> NCOALink <input type="checkbox"/> ACS	<input type="checkbox"/> Letter-size or flat mailpiece contains DVD/CD or other disk		____ Sacks ____ Trays ____ Pallets
	<input type="checkbox"/> Alternative Method <input type="checkbox"/> Multiple <input type="checkbox"/> OneCode ACS <input type="checkbox"/> n/a Alternative Address Format		This is a Political Campaign Mailing <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
		This is Official Election Mail <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
<b>Postage</b>	<b>Total Postage (Add parts totals)</b>				
	Price at Which Postage Affixed (Check one). <input type="checkbox"/> Correct <input type="checkbox"/> Lowest <input type="checkbox"/> Neither Complete if mailing includes pieces bearing metered/PC Postage or precanceled stamps.		____ pcs. x \$ _____ = <b>Postage Affixed</b>		
	<b>Permit #</b> <i>56</i>		<b>Net Postage Due (Subtract postage affixed from total postage)</b>		
<b>USPS Use Only</b>	<b>Additional Postage Payment (State reason)</b>				
	For postage affixed, add additional payment to net postage due; for permit imprint, add additional payment to total postage.		<b>Total Adjusted Postage Affixed</b>		
	Postmaster: Report Total Postage in AIC 130 (Permit Imprint Only)		<b>Total Adjusted Postage Permit Imprint</b>		
<b>Certification</b>	The mailer's signature certifies acceptance of liability for and agreement to pay any revenue deficiencies assessed on this mailing, subject to appeal. If an agent signs this form, the agent certifies that he or she is authorized to sign on behalf of the mailer and that the mailer is bound by the certification and agrees to pay any deficiencies. In addition, agents may be liable for any deficiencies resulting from matters within their responsibility, knowledge, or control. The mailer hereby certifies that all information furnished on this form is accurate, truthful, and complete; that the mail and the supporting documentation comply with all postal standards and that the mailing qualifies for the prices and fees claimed; and that the mailing does not contain any matter prohibited by law or postal regulation. I understand that anyone who furnishes false or misleading information on this form or who omits information requested on this form may be subject to criminal and/or civil penalties, including fines and imprisonment. Privacy Notice: For information regarding our Privacy Policy visit <a href="http://www.usps.com">www.usps.com</a> .				
	Signature of Mailer or Agent		Printed Name of Mailer or Agent Signing Form		Telephone
<b>USPS Use Only</b>	Weight of a Single Piece _____ pounds	Total Weight	Are postage figures at left adjusted from mailer's entries? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, reason:		Round Stamp (Required) Payment Date
	Total Pieces	Total Postage			
	Presort Verification Performed? (If required) <input type="checkbox"/> Yes <input type="checkbox"/> No				
	I CERTIFY that this mailing has been inspected for each item below if required: (1) eligibility for postage prices claimed; (2) proper preparation (and presort where required); (3) proper completion of postage statement; (4) payment of annual fee; and (5) sufficient funds on deposit (if required)		Date Mailer Notified	Contact	
	USPS Employee's Signature		By (Initials)	Time	AM PM
		Print USPS Employee's Name			

# USPS Marketing Mail Postage

## Part B — Nonautomation Letters

### Machinable Letters 3.5 oz. (0.2188 lbs.) or less

	Entry	Price Category	Price	No. of Pieces	Total Postage
B1	None	AADC	\$0.295		
B2	None	Mixed AADC	0.305	3575	
B3	DNDC	AADC	0.275		
B4	DNDC	Mixed AADC	0.285		
B5	DSCF	AADC	0.269		

### Nonmachinable Letters 4 oz. (0.25 lbs.) or less

	Entry	Price Category	Price	No. of Pieces	Total Postage
B6	None	5-Digit	\$0.539		
B7	None	3-Digit	0.607		
B8	None	ADC	0.629		
B9	None	Mixed ADC	0.702		
B10	DNDC	5-Digit	0.519		
B11	DNDC	3-Digit	0.587		
B12	DNDC	ADC	0.609		
B13	DNDC	Mixed ADC	0.682		
B14	DSCF	5-Digit	0.513		
B15	DSCF	3-Digit	0.581		
B16	DSCF	ADC	0.603		

### Nonmachinable Letters Over 4 oz. (0.25 lbs.) but less than 16 oz. (1 lbs.)

	Entry	Price Category	Piece Price	Or Amount Affixed	No. of Pieces	Pieces Subtotal	Pound Price	Pounds	Pounds Subtotal	Subtotal Postage	Total Postage
B17	None	5-Digit	\$0.267				\$0.935				
B18	None	3-Digit	0.360				0.935				
B19	None	ADC	0.416				0.935				
B20	None	Mixed ADC	0.451				0.935				
B21	DNDC	5-Digit	0.267				0.763				
B22	DNDC	3-Digit	0.360				0.763				
B23	DNDC	ADC	0.416				0.763				
B24	DNDC	Mixed ADC	0.451				0.763				
B25	DSCF	5-Digit	0.267				0.719				
B26	DSCF	3-Digit	0.360				0.719				
B27	DSCF	ADC	0.416				0.719				

For affixed postage mailings as described in DMM 243, compute and enter the price for each piece in the Amount Affixed column, multiply by No. of Pieces and total in the Total column.

B28	<b>Part B Total</b> (Add lines B1 — B27)										
-----	--	--	--	--	--	--	--	--	--	--	--

## Part E — Nonautomation Flats

### Flats 4 oz. (0.25 lbs.) or less

	Entry	Price Category	Price	No. of Pieces	Total Postage
E1	None	5-Digit	\$0.501		
E2	None	3-Digit	0.594		
E3	None	ADC	0.650		
E4	None	Mixed ADC	0.685		
E5	DNDC	5-Digit	0.458		
E6	DNDC	3-Digit	0.551		
E7	DNDC	ADC	0.607		
E8	DNDC	Mixed ADC	0.642		
E9	DSCF	5-Digit	0.447		
E10	DSCF	3-Digit	0.540		
E11	DSCF	ADC	0.596		

E12	<b>Part E Total</b> (Add lines E1 — E11)					
-----	--	--	--	--	--	--



INDIANOLA  
 100 W PERCY ST  
 INDIANOLA, MS 38751-9998  
 (800)275-8777

09/10/2020

03:57 PM

Product	Qty	Unit Price	Price
Cust Permit Dep			\$1,059.88
Permit Type:Permit Imprint			
Permit Number:56			
Permit Acct Number:271118			
Customer Name:CITY OF INDIANOLA			
Total			\$1,059.88
Grand Total:			\$1,059.88
Personal/Bus Check			\$1,059.88

Preview your Mail  
 Track your Packages  
 Sign up for FREE @  
[www.informedelivery.com](http://www.informedelivery.com)

All sales final on stamps and postage.  
 Refunds for guaranteed services only.  
 Thank you for your business.

HELP US SERVE YOU BETTER

TELL US ABOUT YOUR RECENT  
 POSTAL EXPERIENCE

Go to:

<https://postalexperience.com/Pos>

840-5390-0085-002-00050-22347-01

or scan this code with  
 your mobile device:



or call 1-800-410-7420

YOUR OPINION COUNTS

UFN: 273705-0751  
 Receipt #: 840-53900085-2-5022347-1  
 Clerk: 09



**CITY OF INDIANOLA**

101 FRONT STREET • INDIANOLA, MISSISSIPPI 38751

**CITY OF INDIANOLA - CONTROL ACCOUNT**

Ref: 001-0187786 Claim No. 1539

COMMUNITY BANK, N.A.  
INDIANOLA, MISSISSIPPI 38751

85-430  
842

VOID AFTER 60 DAYS

**U80833**

CHECK NO.  
80833

**One Thousand Fifty-Nine And 88/100 Dollars**

DATE

AMOUNT

**9/10/2020**

**\$1,059.88**

PAY TO THE ORDER OF:

\*\*\*\*\*  
**POSTMASTER**\*\*\*\*\*

INDIANOLA

MS 38751

**NON-NEGOTIABLE**

Account	Check Date	Description	Invoice	Amount
400701605	9/10/2020	CCR ANNUAL REPORT		1,059.88
			Total	1,059.88