

2019 CERTIFICATION Consumer Confidence Report (CCR)

Town of Florence
Public Water System Name
0610009

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community Public Water System (PWS) to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the PWS, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. **You must email, fax (but not preferred) or mail, a copy of the CCR and Certification to the MSDH.** Please check all boxes that apply.

- Customers were informed of availability of CCR by: *(Attach copy of publication, water bill or other)*
 - Advertisement in local paper *(Attach copy of advertisement)*
 - On water bills *(Attach copy of bill)*
 - Email message *(Email the message to the address below)*
 - Other Text alert to registered customers.

Date(s) customers were informed: 5/13/2020 6/1/2020 6/11/2020

- CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used _____

Date Mailed/Distributed: ___/___/___

- CCR was distributed by Email *(Email MSDH a copy)* Date Emailed: ___/___/2020
 - As a URL _____ *(Provide Direct URL)*
 - As an attachment
 - As text within the body of the email message

- CCR was published in local newspaper. *(Attach copy of published CCR or proof of publication)*

Name of Newspaper: Rankin County News

Date Published: 5/13/20

Florence City Hall
203 College St Florence MS 39073

- CCR was posted in public places. *(Attach list of locations)* [↑] Date Posted: 5/5/2020

- CCR was posted on a publicly accessible internet site at the following address: cityofflorence.ms.com https://msrwa.org/2019ccr/Florence.pdf *(Provide Direct URL)*

CERTIFICATION
I hereby certify that the CCR has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the PWS officials by the Mississippi State Department of Health, Bureau of Public Water Supply

Kala Mow _____ 6/11/20
Name/Title (Board President, Mayor, Owner, Admin. Contact, etc.) Date

Submission options (Select one method ONLY)

Mail: (U.S. Postal Service)
MSDH, Bureau of Public Water Supply
P.O. Box 1700
Jackson, MS 39215

Email: water.reports@msdh.ms.gov
Fax: (601) 576-7800
****Not a preferred method due to poor clarity****

CCR Deadline to MSDH & Customers by July 1, 2020!

2019 Annual Drinking Water Quality Report
 Town of Florence
 PWS#: 0610009
 April 2020

RECEIVED-WATER 11.71
 2020 JUN 17 AM 7:53

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to providing you with information because informed customers are our best allies.

Our water source is from wells drawing from the Cockfield Formation & Sparta Aquifers. The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the Town of Florence have received lower to moderate rankings in terms of susceptibility to contamination.

If you have any questions about this report or concerning your water utility, please contact Robert Morris, Mayor at 601.845.3542. We want our valued customers to be informed about their water utility. If you want to learn more, please join us at any of our regularly scheduled meetings. They are held on the first & third Tuesdays of the month at 6:30 PM at the Florence City Hall.

We routinely monitor for contaminants in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that were detected during the period of January 1st to December 31st, 2019. In cases where monitoring wasn't required in 2019, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily indicate that the water poses a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

- Action Level* - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- Maximum Contaminant Level (MCL)* - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- Maximum Contaminant Level Goal (MCLG)* - The "Goal"(MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- Maximum Residual Disinfectant Level (MRDL)* - The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.
- Maximum Residual Disinfectant Level Goal (MRDLG)* - The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- Parts per million (ppm) or Milligrams per liter (mg/l)* - one part per million corresponds to one minute in two years or a single penny in \$10,000.
- Parts per billion (ppb) or Micrograms per liter* - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

TEST RESULTS								
Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL/MRDL	Unit Measure -ment	MCLG	MCL	Likely Source of Contamination
Inorganic Contaminants								
8. Arsenic	N	2019	.5	No Range	ppb	n/a	10	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
10. Barium	N	2019	.0033	.0029 - .0033	ppm	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits

14. Copper	N	2015/17*	.6	0	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
16. Fluoride	N	2019	.362	.321 - .362	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
17. Lead	N	2015/17*	2	0	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits

Disinfection By-Products

81. HAA5	N	2018*	60	No Range	ppb	0	60	By-Product of drinking water disinfection.
82. TTHM [Total trihalomethanes]	N	2018*	71.2	No Range	ppb	0	80	By-product of drinking water chlorination.
Chlorine	N	2019	1.6	.11 - 2.2	ppm	0	MRDL = 4	Water additive used to control microbes

Unregulated Contaminants

Sodium	N	2019	160000	100000 - 160000	PPB	NONE	NONE	Road Salt, Water Treatment Chemicals, Water Softeners and Sewage Effluents.
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* Most recent sample. No sample required for 2019.

As you can see by the table, our system had no violations. We're proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some contaminants have been detected however the EPA has determined that your water IS SAFE at these levels.

We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1.800.426.4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

The Town of Florence works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

2020 JUN 17 AM 7:53

Cecilia Garris

From: Cecilia Garris
Sent: Monday, May 04, 2020 7:18 PM
To: 'Dana Vaughn'
Subject: CCR & URL
Attachments: Florence.pdf

Good Evening,
Here is the CCR and URL.
Please let me know if you need anything else.
Thanks
Cecilia

<https://msrwa.org/2019ccr/Florence.pdf>

2020 JUN 17 AM 7:54

AFFIDAVIT

PROOF OF PUBLICATION

RANKIN COUNTY NEWS • P.O. BOX 107 • BRANDON, MS 39043

STATE OF MISSISSIPPI
COUNTY OF RANKIN

THIS 13TH DAY OF MAY, 2020, personally came Marcus Bowers, publisher of the Rankin County News,

a weekly newspaper printed and published in the City of Brandon, in the County of Rankin and State aforesaid, before me the undersigned officer in and for said County and State, who being duly sworn, deposes and says that said newspaper has been published for more than 12 months prior to the first publication of the attached notice and is qualified under Chapter 13-3-31, Laws of Mississippi, 1976, and laws supplementary and amendatory thereto, and that a certain

2019 ANNUAL DRINKING WATER QUALITY REPORT

TOWN OF FLORENCE

a copy of which is hereto attached, was published in said newspaper One (1) week, as follows, to-wit:

Vol 172 No. 44 on the 13th day of May, 2020

Marcus Bowers

MARCUS BOWERS, Publisher

Sworn to and subscribed before me by the aforementioned Marcus Bowers this 13th day of May, 2020

Frances Conner
FRANCES CONNER

Notary Public

My Commission Expires: January 25, 2022

PRINTER'S FEE:

3 column by 12.5 inch at \$10.00 per column inch..... \$375.00

Proof of Publication..... 3.00

TOTAL..... \$378.00



2019 Annual Drinking Water Quality Report
Town of Florence
FWQAR 000000
April 2020

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to providing you with information because informed customers are our best asset.

Our water source is from wells drawing from the Coastal Plain Aquifer. The water quality assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the Town of Florence have received lower to moderate rankings in terms of susceptibility to contamination.

If you have any questions about this report or concerning your water utility, please contact Robert Morris, Mayor at 601-845-3642. We want our valued customers to be informed about their water utility. If you want to learn more, please join us at any of our regularly scheduled meetings. They are held on the first & third Tuesdays of the month at 6:30 PM at the Florence City Hall.

We routinely monitor for contaminants in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that were detected during the period of January 1st to December 31st, 2019. In cases where monitoring wasn't required in 2019, the table reflects the most recent results. As water flows over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity, microbial operations, and wildlife. Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining or farming; pesticides and herbicides may come from a variety of sources, such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production; and can also come from gas stations and auto systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production/mining activities. In order to ensure public water systems to meet EPA drinking water regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily indicate that the water poses a health risk.

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Maximum Contaminant Level Goal (MCLG): The "Total MCLG" is the MCL for a contaminant in drinking water based on what is known to be safe to protect public health. MCLGs are set for all drinking water contaminants.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant which is allowed in drinking water for the control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk of adverse health effects. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per million (ppm) or Milligrams per liter (mg/L): One part per million corresponds to one minute in 100 years of a single penny in \$10,000,000.

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Contaminant	Violation	Date Collected	TEST RESULTS			MCLG	MCL	Likely Source of Contamination
			Level (ppm)	Range of Levels of 7 or More Samples Exceeding MCLG/MRDL	Unit (ppm)			
Inorganic Contaminants								
4. Arsenic	N	2019	0	No Range	ppm	10	10	Enrichment of natural deposits, runoff from agricultural operations, and electronic production wastes
10. Nitrate	N	2019	0.033	0.029 - 0.033	ppm	10	10	Discharge of drinking water, septic tank effluent, and runoff from agricultural operations
14. Copper	N	2019/17	0	0	ppm	1.3	1.3	Corrosion of household plumbing systems, erosion of natural deposits, and electronic production wastes
16. Fluoride	N	2019	0.82	0.71 - 0.82	ppm	4	4	Enrichment of natural deposits, water discharge from surface and subsurface activities
17. Lead	N	2019/17	0	0	ppb	1.5	1.5	Corrosion of household plumbing systems, erosion of natural deposits
Disinfection By-Products								
81. HAAs	N	2019	0.0	No Range	ppm	0	0.0	By-product of drinking water disinfection
82. THMs (Total Trihalomethanes)	N	2019	71.2	No Range	ppm	0	0	By-product of drinking water disinfection, erosion of natural deposits
Chlorine	N	2019	1.8	1.7 - 2.2	ppm	0	MRDL = 4	Water treatment used to control bacteria
Unregulated Contaminants								
Sothion	N	2019	100000	100000 - 100000	ppm	NONE	NONE	Risk of Lead, Water Treatment Chemicals, Water Softeners and Sewage Treatment

Minimum 25 samples. No samples received for 2019.

As you can see by the table, our system had no violations. We're proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some contaminants have been detected. However, the EPA has determined that your water is SAFE at these levels.

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All sources of drinking water are subject to potential contamination by substances that are naturally occurring in their make. These substances can be microbes, inorganic or organic chemicals and radioactive materials. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4761.

Some people may be more vulnerable to contaminants in drinking water than the general population. Vulnerable populations include persons with cancer, undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA's guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4761).

The Town of Florence works around the clock to provide the quality water to every tap. We ask that as our customers help to protect our water source, which are the heart of our community, our way of life and our children's future.

WB-B • Water Billing Cards
To Reorder Call 866-787-2455
 RVS Utility Billing Systems



CITY OF FLORENCE PUBLIC WORKS DEPT.
 P.O. BOX 187
 FLORENCE, MISSISSIPPI 39073
 (601) 845-3542
RETURN SERVICE REQUESTED
THIS IS YOUR ONLY NOTICE OF AMOUNTS DUE

PRESORTED
 FIRST-CLASS MAIL
 U.S. POSTAGE
 PAID
 FLORENCE, MS
 PERMIT NO. 23

2020 JUN 17 AM 7:54

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Water	77831	73030	4,801	26.16
Sewage				32.45
Garbage				16.67

CUSTOMER		DUE DATE
ROUTE	ACCOUNT	PAST DUE AFTER THIS D
2	2592	6/15/20
TOTAL DUE UPON RECEIPT		PAST DUE AMOUNT
75.28		75.28

MAIL THIS STUB WITH YOUR PAYME

119 DOGWD HILL#15



Service From 4/20/2020 TO 5/21/2020 ACCOUNT 2592 5/29/2020

METER READ MONTH	DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
5	21	1	75.28	0.00	75.28

BRANDILYN MCALPIN
 119 DOGWOOD HILL DR
 FLORENCE MS 39073-9710

2019 DRINKING WATER QUALITY REPORT AVAILABLE
<https://msrwa.org/2019ccr/Florence.pdf> OR AT CITY HALL



CITY OF FLORENCE PUBLIC WORKS DEPT.
 P.O. BOX 187
 FLORENCE, MISSISSIPPI 39073
 (601) 845-3542
RETURN SERVICE REQUESTED
THIS IS YOUR ONLY NOTICE OF AMOUNTS DUE

PRESORTED
 FIRST-CLASS MAIL
 U.S. POSTAGE
 PAID
 FLORENCE, MS
 PERMIT NO. 23

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Water	81335	77378	3,957	23.67
Sewage				29.36
Garbage				16.67

CUSTOMER		DUE DATE
ROUTE	ACCOUNT	PAST DUE AFTER THIS D
2	3184	6/15/20
TOTAL DUE UPON RECEIPT		PAST DUE AMOUNT
69.70		69.70

MAIL THIS STUB WITH YOUR PAYME

121 DOGWOOD HILL DR#14



Service From 4/20/2020 TO 5/21/2020 ACCOUNT 3184 5/29/2020

METER READ MONTH	DAY	CLASS	TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
5	21	1	69.70	0.00	69.70

CHRISTOPHER ARNOLD
 121 DOGWOOD HILL DR
 FLORENCE MS 39073-9710

2019 DRINKING WATER QUALITY REPORT AVAILABLE
<https://msrwa.org/2019ccr/Florence.pdf> OR AT CITY HALL



CITY OF FLORENCE PUBLIC WORKS DEPT.
 P.O. BOX 187
 FLORENCE, MISSISSIPPI 39073
 (601) 845-3542
RETURN SERVICE REQUESTED
THIS IS YOUR ONLY NOTICE OF AMOUNTS DUE

PRESORTED
 FIRST-CLASS MAIL
 U.S. POSTAGE
 PAID
 FLORENCE, MS
 PERMIT NO. 23

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Water	124764	123026	1,738	30.84
Credit				(0.03)

CUSTOMER		DUE DATE
ROUTE	ACCOUNT	PAST DUE AFTER THIS D
1	33	6/15/20
TOTAL DUE UPON RECEIPT		PAST DUE AMOUNT
30.81		30.81

MAIL THIS STUB WITH YOUR PAYME

423 PARKER ST



2020 JUN 17 AM 7:54

MANAGE [x] COLLECT [x] MESSAGE [x] ENGAGE [x] PROMOTE [x] ANALYZE [x] ACCOUNT [x] HELP [x]

Sent Message Report

[Home](#) [Message](#) [Send Messages](#) [Report](#)

Report Sent Message

Description	Consumer Confidence Report 2019																														
Sent Time	June 11th, 2020 (09:21 AM)																														
Time Zone	GMT -06:00 - Central Time (US & Canada)																														
Selected Distribution Lists	Florence																														
Delivery Results	<table border="1"> <thead> <tr> <th></th> <th>Mobile Domestic</th> <th>Mobile INTL</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>Sent Messages</td> <td>1369</td> <td>0</td> <td>1369</td> </tr> <tr> <td>Delivered Messages</td> <td></td> <td>1332</td> <td>1332</td> </tr> <tr> <td>Opened Messages</td> <td></td> <td>-</td> <td>-</td> </tr> <tr> <td>Undeliverable Messages</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Failed Messages</td> <td></td> <td>37</td> <td>37</td> </tr> <tr> <td>Used Credits</td> <td>1369</td> <td>0</td> <td>1369</td> </tr> </tbody> </table>				Mobile Domestic	Mobile INTL	Total	Sent Messages	1369	0	1369	Delivered Messages		1332	1332	Opened Messages		-	-	Undeliverable Messages				Failed Messages		37	37	Used Credits	1369	0	1369
	Mobile Domestic	Mobile INTL	Total																												
Sent Messages	1369	0	1369																												
Delivered Messages		1332	1332																												
Opened Messages		-	-																												
Undeliverable Messages																															
Failed Messages		37	37																												
Used Credits	1369	0	1369																												
Click Analysis	No links in email body.																														

Text Message

CityofFlorence: 2019 Consumer Confidence Water Quality Report for Florence Public Works is available at City Hall or <https://msrwa.org/2019ccr/Florence.pdf>.

Reaffirming Message for compliance

CityofFlorence: You are opted in to receive [Frequency]msg/mo of [Description]. Msg&Data rates may apply. Reply HELP for help. Txt STOP to OptOut

[Back](#)