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# 2019 CERTIFICATION

## Consumer Confidence Report (CCR)

Dennis Howell Water and Sewer District

Public Water System Name

0230005

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community Public Water System (PWS) to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the PWS, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. **You must email, fax (but not preferred) or mail, a copy of the CCR and Certification to the MSDH.** Please check all boxes that apply.

Customers were informed of availability of CCR by: *(Attach copy of publication, water bill or other)*

- Advertisement in local paper *(Attach copy of advertisement)*
- On water bills *(Attach copy of bill)*
- Email message *(Email the message to the address below)*
- Other \_\_\_\_\_

Date(s) customers were informed: 6/23/2020 / / 2020

CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used \_\_\_\_\_

Date Mailed/Distributed: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

CCR was distributed by Email *(Email MSDH a copy)* Date Emailed: \_\_\_\_ / \_\_\_\_ / 2020

- As a URL \_\_\_\_\_ *(Provide Direct URL)*
- As an attachment
- As text within the body of the email message

CCR was published in local newspaper. *(Attach copy of published CCR or proof of publication)*

Name of Newspaper: \_\_\_\_\_

Date Published: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

CCR was posted in public places. *(Attach list of locations)* Date Posted: \_\_\_\_ / \_\_\_\_ / 2020

CCR was posted on a publicly accessible internet site at the following address:

https://dwsd.us/water-quality-report *(Provide Direct URL)*

### CERTIFICATION

I hereby certify that the CCR has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the PWS officials by the Mississippi State Department of Health, Bureau of Public Water Supply

John Kimchallan / CHAIRMAN

Name/Title *(Board President, Mayor, Owner, Admin. Contact, etc.)*

6-11-20

Date

### Submission options *(Select one method ONLY)*

**Mail:** (U.S. Postal Service)  
MSDH, Bureau of Public Water Supply  
P.O. Box 1700  
Jackson, MS 39215

**Email:** [water.reports@msdh.ms.gov](mailto:water.reports@msdh.ms.gov)

**Fax:** (601) 576 - 7800

**\*\*Not a preferred method due to poor clarity\*\***

**CCR Deadline to MSDH & Customers by July 1, 2020!**

# 2019 Annual Drinking Water Quality Report Diamondhead Water and Sewer District

## Spanish (Español)

Este informe contiene información muy importante sobre la calidad de su agua beber. Tradúscalo o hable con alguien que lo entienda bien.

## Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

## Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

## Where does my water come from?

The Water in Diamondhead comes from 4 deep water wells.

## Source water assessment and its availability

You can find a copy of The Source Water Assessment at your local office.

## Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity:

microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

### **How can I get involved?**

You can find Information on our website or call your local Health Dept

### **Description of Water Treatment Process**

Your water is treated by disinfection. Disinfection involves the addition of chlorine or other disinfectant to kill dangerous bacteria and microorganisms that may be in the water. Disinfection is considered to be one of the major public health advances of the 20th century.

### **Water Conservation Tips**

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.

- Take short showers - a 5 minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit [www.epa.gov/watersense](http://www.epa.gov/watersense) for more information.

### **Cross Connection Control Survey**

The purpose of this survey is to determine whether a cross-connection may exist at your home or business. A cross connection is an unprotected or improper connection to a public water distribution system that may cause contamination or pollution to enter the system. We are responsible for enforcing cross-connection control regulations and insuring that no contaminants can, under any flow conditions, enter the distribution system. If you have any of the devices listed below please contact us so that we can discuss the issue, and if needed, survey your connection and assist you in isolating it if that is necessary.

- Boiler/ Radiant heater (water heaters not included)
- Underground lawn sprinkler system
- Pool or hot tub (whirlpool tubs not included)
- Additional source(s) of water on the property
- Decorative pond
- Watering trough

### Source Water Protection Tips

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides - they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community, or visit the Watershed Information Network's How to Start a Watershed Team.
- Organize a storm drain stenciling project with your local government or water supplier. Stencil a message next to the street drain reminding people "Dump No Waste - Drains to River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

### Other Information

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", MS230005 is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year in which average fluoride samples results were within the optimal range of 0.6 - 1.2 ppm was 5. The percentage of fluoride samples collected in previous calendar year was within the optimal range of 0.6 - 1.2 ppm was 49%

### Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Diamondhead Water and Sewer District is responsible for providing high quality drinking

water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

## Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
<b>Disinfectants &amp; Disinfection By-Products</b>								
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants)								
Chlorine (as Cl <sub>2</sub> ) (ppm)	4	4	.9	.4	1.4	2019	No	Water additive used to control microbes
Haloacetic Acids (HAA5) (ppb)	NA	60	12	NA	NA	2019	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	39	NA	NA	2019	No	By-product of drinking water disinfection
<b>Inorganic Contaminants</b>								
Nitrate [measured as Nitrogen] (ppm)	10	10	.08	NA	NA	2019	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Nitrite [measured as Nitrogen] (ppm)	1	1	.02	NA	.02	2019	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Sodium (optional) (ppm)	NA		140	66	140	2019	No	Erosion of natural deposits; Leaching
<b>Volatile Organic Contaminants</b>								
1,1,1-Trichloroethane (ppb)	200	200	.5	NA	NA	2019	No	Discharge from metal degreasing sites and other factories
1,1-Dichloroethylene (ppb)	7	7	.5	NA	NA	2019	No	Discharge from industrial chemical factories

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
1,2,4-Trichlorobenzene (ppb)	70	70	.5	NA	NA	2019	No	Discharge from textile-finishing factories
1,2-Dichloroethane (ppb)	0	5	.5	NA	NA	2019	No	Discharge from industrial chemical factories
1,2-Dichloropropane (ppb)	0	5	.5	NA	NA	2019	No	Discharge from industrial chemical factories
Benzene (ppb)	0	5	.5	NA	NA	2019	No	Discharge from factories; Leaching from gas storage tanks and landfills
Carbon Tetrachloride (ppb)	0	5	.5	NA	NA	2019	No	Discharge from chemical plants and other industrial activities
Chlorobenzene (monochlorobenzene) (ppb)	100	100	.5	NA	NA	2019	No	Discharge from chemical and agricultural chemical factories
Dichloromethane (ppb)	0	5	.5	NA	NA	2019	No	Discharge from pharmaceutical and chemical factories
Ethylbenzene (ppb)	700	700	.5	NA	NA	2019	No	Discharge from petroleum refineries
Styrene (ppb)	100	100	.5	NA	NA	2019	No	Discharge from rubber and plastic factories; Leaching from landfills
Tetrachloroethylene (ppb)	0	5	.5	NA	NA	2019	No	Discharge from factories and dry cleaners
Toluene (ppm)	1	1	.5	NA	NA	2019	No	Discharge from petroleum factories
Trichloroethylene (ppb)	0	5	.5	NA	NA	2019	No	Discharge from metal degreasing sites and other factories
Vinyl Chloride (ppb)	0	2	.5	NA	NA	2019	No	Leaching from PVC piping; Discharge from plastics factories
Xylenes (ppm)	10	10	.5	NA	NA	2019	No	Discharge from petroleum factories; Discharge from chemical factories
o-Dichlorobenzene (ppb)	600	600	.5	NA	NA	2019	No	Discharge from industrial chemical factories
p-Dichlorobenzene (ppb)	75	75	.5	NA	NA	2019	No	Discharge from industrial chemical factories
trans-1,2-Dichloroethylene (ppb)	100	100	.5	NA	NA	2019	No	Discharge from industrial chemical factories

**Unit Descriptions**

Term	Definition
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ppb	ppb: parts per billion, or micrograms per liter (µg/L)
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.

**Important Drinking Water Definitions**

Term	Definition
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<b>Important Drinking Water Definitions</b>	
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variations and Exemptions	Variations and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level

**For more information please contact:**

Contact Name: Joseph Higginbotham  
 Address: 4425 Park Ten Drive  
 Diamondhead, MS 39525  
 Phone: 2282555813

Diamondhead Water & Sewer District  
 4425 Park Ten Drive  
 Diamondhead, MS 39525  
**RETURN SERVICE REQUESTED**  
 1-4401-1 T1 P1

RETURN THIS STUB WITH PAYMENT

Amount Due	Due Date
\$70.94	6/10/2020
Account #	After Due Date
[REDACTED]	\$80.94
Service Address	
[REDACTED]	

If your mailing address has changed, please check here and complete the reverse side.

[REDACTED]  
 [REDACTED]  
 [REDACTED]

Diamondhead Water & Sewer District  
 4425 Park Ten Drive  
 Diamondhead, MS 39525



**DUE UPON RECEIPT**

Keep this section for your records    Office Hrs: M - F 8:00 - 4:00    Phone: 228-255-5813    Fax: 228-255-5840    Website: www.dwsd.us

Amount Due	Due Date	Bill Detail		Consumption History	
\$70.94	6/10/2020	Previous Balance	\$	4/17/2020 To 5/18/2020	
Account #	After Due Date	Late Fee	\$		
[REDACTED]	\$80.94	Current Water	\$ 23.49	Previous Reading	155515
Service Address		Current Sewer	\$ 47.45	Current Reading	161318
[REDACTED]		Amount Due	\$ 70.94	Consumption	5803

**IF PAYMENT IS NOT RECEIVED WITHIN SEVEN (7) DAYS FROM DUE DATE, SERVICE WILL BE DISCONNECTED WITHOUT FURTHER NOTICE**

Payment Methods: Bank Draft, Cash, Checks, or Money-Orders. Contact the Office for bank draft set-up.  
 NSF Checks are subject to disconnection.  
 Failure to receive your bill for any reason does not excuse you from payment or disconnection for non-payment.  
**If services are disconnected, a service fee and additional deposit will be required before service is restored.**  
 For questions regarding your bill, call **PRIOR** to the due date.  
 Drop-box locations: Office driveway (white box), Door slot, or Aloha Plaza (outside post office)  
 After hour emergencies can be reported 24/7 by calling (228) 255-5813.

**\*\*\* NOTICE \*\*\***

**\* Late fees and disconnects for non-payment will begin on July 11, 2020.\***

**YOU CAN PAY YOUR WATER BILL ONLINE AT WWW.DWSD.US**

*(Credit card payments accepted by phone or online will have a third party processing fee)*

**FOR ASSISTANCE CALL (228)255-5813**

The 2019 CCR Water Quality Report is available for pickup at the main office lobby or by visiting <https://dwsd.us/water-quality-report>.