

2019 CERTIFICATION

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Consumer Confidence Report (CCR)

CITY OF BILOXI

Public Water System Name

PWS# 0240001, 0240036, 0240084 & 240255

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community Public Water System (PWS) to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the PWS, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. **You must email, fax (but not preferred) or mail, a copy of the CCR and Certification to the MSDH.** Please check all boxes that apply.

- Customers were informed of availability of CCR by: *(Attach copy of publication, water bill or other)*

- Advertisement in local paper *(Attach copy of advertisement)*
- On water bills *(Attach copy of bill)*
- Email message *(Email the message to the address below)*
- Other ON THE CITY OF BILOXI WEBSITE (https://biloxi.ms.us/residents/water-quality/)

Date(s) customers were informed: 06 / 10 / 2020 06 / 20 / 2020 06 / 30 / 2020

- CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used _____

Date Mailed/Distributed: / /

- CCR was distributed by Email *(Email MSDH a copy)* Date Emailed: / / 2020

- As a URL _____ *(Provide Direct URL)*
- As an attachment
- As text within the body of the email message

- CCR was published in local newspaper. *(Attach copy of published CCR or proof of publication)*

Name of Newspaper: _____

Date Published: / /

- CCR was posted in public places. *(Attach list of locations)* Date Posted: / / 2020

- CCR was posted on a publicly accessible internet site at the following address: _____ *(Provide Direct URL)*

CERTIFICATION

I hereby certify that the CCR has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the PWS officials by the Mississippi State Department of Health, Bureau of Public Water Supply

Name/Title *(Board President, Mayor, Owner, Admin. Contact, etc.)*

Date

Submission options *(Select one method ONLY)*

Mail: (U.S. Postal Service)
MSDH, Bureau of Public Water Supply
P.O. Box 1700
Jackson, MS 39215

Email: water.reports@msdh.ms.gov**Fax:** (601) 576 - 7800****Not a preferred method due to poor clarity****

CCR Deadline to MSDH & Customers by July 1, 2020!

2019 Annual Drinking Water Quality Report
City of Biloxi
PWS#: 0240001, 0240036, 0240084 & 240255
May 2020

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water.

If you have any questions about this report or concerning your water utility, please contact Tracey Forehand at 228.435.6271. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the first, third, and last Tuesdays of each month at 1:30 PM at the Biloxi City Hall located at 140 Lameuse Street.

Our water source is from wells drawing from the Pascagoula Formation, Graham Ferry Formation and the Miocene Series Aquifer. The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identified potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the City of Biloxi PWS have received lower to higher susceptibility rankings to contamination.

We routinely monitor for contaminants in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that we detected during the period of January 1st to December 31st, 2019. In cases where monitoring wasn't required in 2019, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily indicate that the water poses a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The "Goal" (MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) - The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) - The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

PWS ID#: 0240001

TEST RESULTS

| Contaminant | Violation Y/N | Date Collected | Level Detected | Range of Detects or # of Samples Exceeding MCL/ACL | Unit Measurement | MCLG | MCL | Likely Source of Contamination |
|-------------|---------------|----------------|----------------|--|------------------|------|-----|--------------------------------|
|-------------|---------------|----------------|----------------|--|------------------|------|-----|--------------------------------|

Radioactive Contaminants

| | | | | | | | | |
|-----------------------------|---|------|------------|------------------------|-------|---|----|-----------------------------|
| 5. Gross Alpha | N | 2019 | 2 | 1.1 – 2 | pCi/L | 0 | 15 | Erosion of natural deposits |
| 6. Radium 226 Radium 228 | N | 2019 | .64 1.2 | .20 - .64 .90 – 1.2 | pCi/L | 0 | 5 | Erosion of natural deposits |

Inorganic Contaminants

| | | | | | | | | |
|--------------|---|----------|-------|----------|-----|-----|--------|---|
| 10. Barium | N | 2019 | .0023 | No Range | ppm | 2 | 2 | Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits |
| 14. Copper | N | 2016/18* | .1 | 0 | ppm | 1.3 | AL=1.3 | Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives |
| 15. Cyanide | N | 2019 | 29 | No Range | ppb | 200 | 200 | Discharge from steel/metal factories; discharge from plastic and fertilizer factories |
| 16. Fluoride | N | 2019 | .303 | No Range | ppm | 4 | 4 | Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories |
| 17. Lead | N | 2016/18* | 2 | 0 | ppb | 0 | AL=15 | Corrosion of household plumbing systems, erosion of natural deposits |

Disinfection By-Products

| | | | | | | | | |
|----------------------------------|---|------|-----|----------|------|---|----------|--|
| 81. HAA5 | N | 2019 | 20 | No Range | ppb | 0 | 60 | By-Product of drinking water disinfection. |
| 82. TTHM [Total trihalomethanes] | N | 2019 | 29 | No Range | ppb | 0 | 80 | By-product of drinking water chlorination. |
| Chlorine | N | 2019 | 1.3 | .2 – 3.9 | mg/l | 0 | MDRL = 4 | Water additive used to control microbes |

Unregulated Contaminants

| | | | | | | | | |
|---------------|---|-------|--------|----------------|------|------|----------|--|
| Chloromethane | N | 2013* | 0.394 | No Range | UG/L | 0 | MRL 0.2 | Halogenated alkane; used as foaming agent, in production of other substances, and by-product that can form when chlorine used to disinfect drinking water |
| Chromium-6 | N | 2013* | 0.045 | 0.039 – 0.045 | UG/L | 0 | MRL 3.03 | Naturally- occurring element; used in making steel and other alloys. Forms are used for chrome plating, dyes and pigments, leather tanning and wood preservation |
| Strontium | N | 2013* | 37.346 | 7.479 – 37.346 | UG/L | 0.3 | MRL 0.3 | Naturally-occurring element found in the earth's crust and at low concentrations in seawater, and in some surface and ground water; cobaltous chloride was formerly used in medicines and as a germicide |
| Vanadium | N | 2013* | .258 | .21 - .258 | UG/L | | MRL 0.2 | Naturally-occurring elemental metal; used as vanadium pent oxide which is a chemical intermediate and a catalyst |
| Sodium | N | 2019 | 190000 | 61000 - 190000 | PPB | NONE | NONE | Road Salt, Water Treatment Chemicals, Water Softeners and Sewage Effluents. |

PWS ID#: 0240036

TEST RESULTS

| Contaminant | Violation Y/N | Date Collected | Level Detected | Range of Detects or # of Samples Exceeding MCL/ACL | Unit Measure -ment | MCLG | MCL | Likely Source of Contamination |
|----------------------------------|---------------|----------------|----------------|--|--------------------|------|----------|---|
| Inorganic Contaminants | | | | | | | | |
| 10. Barium | N | 2018* | .0017 | .0012 - .0017 | ppm | 2 | 2 | Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits |
| 13. Chromium | N | 2018* | 1.7 | .8 – 1.7 | ppb | 100 | 100 | Discharge from steel and pulp mills; erosion of natural deposits |
| 14. Copper | N | 2015/17* | 0 | 0 | ppm | 1.3 | AL=1.3 | Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives |
| 16. Fluoride | N | 2018* | .351 | .244 - .351 | ppm | 4 | 4 | Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories |
| 17. Lead | N | 2015/17* | 1 | 0 | ppb | 0 | AL=15 | Corrosion of household plumbing systems, erosion of natural deposits |
| Disinfection By-Products | | | | | | | | |
| 81. HAA5 | N | 2019 | 34 | 29 - 34 | ppb | 0 | 60 | By-Product of drinking water disinfection. |
| 82. TTHM [Total trihalomethanes] | N | 2019 | 28.2 | No Range | ppb | 0 | 80 | By-product of drinking water chlorination. |
| Chlorine | N | 2019 | 1.9 | .5 – 3.9 | mg/l | 0 | MDRL = 4 | Water additive used to control microbes |
| Unregulated Contaminants | | | | | | | | |
| Sodium | N | 2019 | 84000 | 67000 - 80000 | PPB | NONE | NONE | Road Salt, Water Treatment Chemicals, Water Softeners and Sewage Effluents. |

PWS ID#: 0240084

TEST RESULTS

| Contaminant | Violation Y/N | Date Collected | Level Detected | Range of Detects or # of Samples Exceeding MCL/ACL | Unit Measure -ment | MCLG | MCL | Likely Source of Contamination |
|---------------------------------|---------------|----------------|----------------|--|--------------------|------|--------|---|
| Radioactive Contaminants | | | | | | | | |
| 5. Gross Alpha | N | 2019 | 3.6 | 1.9 – 3.6 | pCi/L | 0 | 15 | Erosion of natural deposits |
| 6. Radium 226 Radium 228 | N | 2019 | .43 1.03 | .20 - .43 .45 – 1.03 | pCi/L | 0 | 5 | Erosion of natural deposits |
| Inorganic Contaminants | | | | | | | | |
| 10. Barium | N | 2018* | .0051 | .0016 - .0051 | ppm | 2 | 2 | Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits |
| 13. Chromium | N | 2018* | 3 | 1 – 3 | ppb | 100 | 100 | Discharge from steel and pulp mills; erosion of natural deposits |
| 14. Copper | N | 2016/18* | .2 | 0 | ppm | 1.3 | AL=1.3 | Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives |
| 16. Fluoride | N | 2018* | .373 | .185 - .373 | ppm | 4 | 4 | Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories |
| 17. Lead | N | 2016/18* | 2 | 0 | ppb | 0 | AL=15 | Corrosion of household plumbing systems, erosion of natural deposits |

| Disinfection By-Products | | | | | | | | |
|-------------------------------------|---|-------|--------|----------------|------|------|----------|---|
| 81. HAA5 | N | 2019 | 19.15 | 14.01 – 19.15 | ppb | 0 | 60 | By-Product of drinking water disinfection. |
| 82. TTHM [Total trihalomethanes] | N | 2018* | 25 | 19.7 - 25 | ppb | 0 | 80 | By-product of drinking water chlorination. |
| Chlorine | N | 2019 | 1.2 | .1 – 3.6 | mg/l | 0 | MDRL = 4 | Water additive used to control microbes |
| Unregulated Contaminants | | | | | | | | |
| Bromide | N | 2019 | 23.6 | 21.8 – 23.6 | UG/L | | | Naturally-occurring element found in the earth's crust and at low concentrations in seawater, and in some surface and ground water; cobaltous chloride was formerly used in medicines and as a germicide |
| Chromium-Total | N | 2013* | 1.975 | No Range | UG/L | 0 | MRL 3.03 | Naturally-occurring element; used in making steel and other alloys. Forms are used for chrome plating, dyes and pigments, leather tanning and wood preservation |
| HAA6BR | N | 2019 | 7.43 | 5.25 – 7.43 | UG/L | | | |
| HAA9 | N | 2019 | 24.63 | 18.75 – 24.63 | UG/L | | | |
| Manganese | N | 2019 | 28.4 | 5.4 – 28.4 | UG/L | | | Naturally-occurring element; commercially available in combination with other elements and minerals; used in steel production, fertilizer, batteries and fireworks; drinking water and wastewater treatment chemicals; essential nutrient |
| Strontium | N | 2014* | 36.187 | 8.539 - 36.187 | UG/L | 0.3 | MRL 0.3 | Naturally-occurring element found in the earth's crust and at low concentrations in seawater, and in some surface and ground water; cobaltous chloride was formerly used in medicines and as a germicide |
| Vanadium | N | 2013* | 2.15 | .209 – 2.15 | UG/L | | MRL 0.2 | Naturally-occurring elemental metal; used as vanadium pent oxide which is a chemical intermediate and a catalyst |
| Sodium | N | 2019 | 92000 | 58000 - 92000 | PPB | NONE | NONE | Road Salt, Water Treatment Chemicals, Water Softeners and Sewage Effluents. |

| PWS ID#: 0240255 TEST RESULTS | | | | | | | | |
|--------------------------------------|---------------|----------------|----------------|--|--------------------|------|-----|---|
| Contaminant | Violation Y/N | Date Collected | Level Detected | Range of Detects or # of Samples Exceeding MCL/ACL | Unit Measure -ment | MCLG | MCL | Likely Source of Contamination |
| Inorganic Contaminants | | | | | | | | |
| 10. Barium | N | 2018* | .0071 | No Range | ppm | 2 | 2 | Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits |
| 13. Chromium | N | 2018* | 2.6 | No Range | ppb | 100 | 100 | Discharge from steel and pulp mills; erosion of natural deposits |
| 16. Fluoride | N | 2018* | .45 | No Range | ppm | 4 | 4 | Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories |
| Disinfection By-Products | | | | | | | | |
| 81. HAA5 | N | 2018* | 19 | No Range | ppb | 0 | 60 | By-Product of drinking water disinfection. |
| 82. TTHM [Total trihalomethanes] | N | 2018* | 45.3 | No Range | ppb | 0 | 80 | By-product of drinking water chlorination. |

| | | | | | | | | |
|---------------------------------|---|------|--------|----------|------|------|----------|---|
| Chlorine | N | 2019 | 2.3 | .9 – 3.8 | mg/l | 0 | MDRL = 4 | Water additive used to control microbes |
| Unregulated Contaminants | | | | | | | | |
| Sodium | N | 2019 | 140000 | No Range | PPB | NONE | NONE | Road Salt, Water Treatment Chemicals, Water Softeners and Sewage Effluents. |

* Most recent sample. No sample required for 2019.

As you can see by the table, our system had no violations. We're proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some contaminants have been detected however the EPA has determined that your water IS SAFE at these levels.

We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1.800.426.4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

The City of Biloxi works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

| | | |
|------------------|-----------------|-----------------|
| Customer Number | 31032 | Bill No: 990295 |
| Account Number | 35036000 | |
| Date Due | Jun 25, 2020 | |
| Service Address | 890 RUSTWOOD DR | |
| Total Amount Due | 59.18 | |

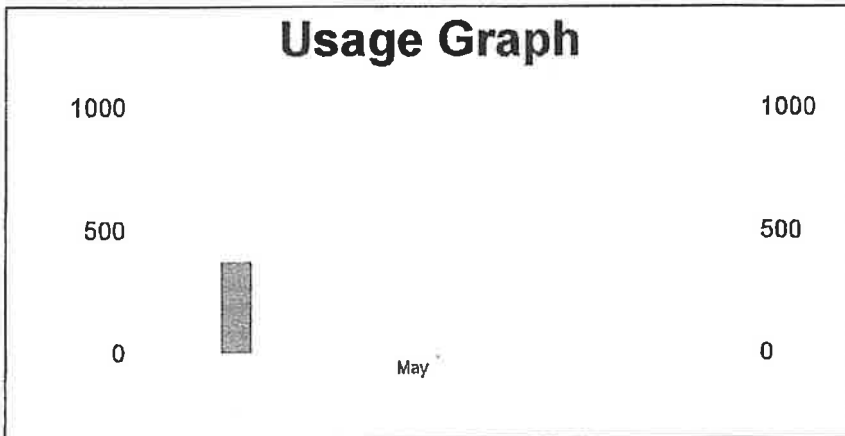
00006042020600990295800000059188

Bill Date : Jun 10, 2020

The 2019 Annual Drinking Water Quality Report is available on the city website <https://biloxi.ms.us/residents/water-quality/>. A hard copy is available at the Water Department and Public Works.

| Service | From Date | To Date | Meter No. | Previous Reading | Current Reading | Usage | Amount |
|-------------|------------|------------|-----------|------------------|-----------------|-------|--------|
| WATER | 05/08/2020 | 05/28/2020 | 75221490 | 472875 | 473245 | 370 | 4.41 |
| SEWER | | | | | | | 8.25 |
| GARBAGE | | | | | | | 14.80 |
| HCUA | | | | | | | 1.41 |
| Service Fee | | | | | | | 30.00 |
| SALES TAX | | | | | | | 0.31 |

For more information about water and sewer rates, visit biloxi.ms.us/water



Billing Summary

| | |
|-------------------------|--------------|
| Previous Balance | 0.00 |
| Payments Received | < 0.00 > |
| Adjustments | 0.00 |
| Current Charges | 59.18 |
| Total Amount Due | 59.18 |

Customer Service # 228-435-6236

Pay Online at: biloxi.ms.us (service fee applies). Click E-Services

PLEASE DETACH AND RETURN THIS PORTION WITH PAYMENT

City of Biloxi
PO Box 349
Biloxi, MS 39533-0349

| Bill No | Account Number | Customer Number | Due Date |
|-----------------|----------------|-----------------|------------------|
| 990295 | 35036000 | 31032 | Jun 25, 2020 |
| Current Charges | | Account Balance | Paid Late Amount |
| 59.18 | | 59.18 | 60.95 |

00006042020600990295800000059188

T12 P1 5356

PROPERTY MANAGEMENT DIVISION OF BUSCH RE
1715 25th Ave
GULFPORT, MS 39501



Make Checks Payable to:

City of Biloxi
PO Box 349
Biloxi, MS 39533-0349

Pay Online at: biloxi.ms.us.
Click E-Services.