

2019 Annual Drinking Water Quality Report
 West Jackson County Utility District
 PWS#: 0300156
 April 2020

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water.

If you have any questions about this report or concerning your water utility, please contact Micah Bridges at 228.872.3898 ext 317. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the second & fourth Thursdays of the month at 9:00 AM at 7200 McCann Rd., Biloxi, MS 39532.

Our water source is from wells drawing from the Pascagoula, Miocene & Grahams Ferry Aquifers. The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identified potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the West Jackson Utility District have received a moderate susceptibility ranking to contamination.

We routinely monitor for contaminants in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that were detected during the period of January 1st to December 31st, 2019. In cases where monitoring wasn't required in 2019, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily indicate that the water poses a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

- Action Level* - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- Maximum Contaminant Level (MCL)* - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- Maximum Contaminant Level Goal (MCLG)* - The "Goal"(MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- Maximum Residual Disinfectant Level (MRDL)* - The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.
- Maximum Residual Disinfectant Level Goal (MRDLG)* - The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- Parts per million (ppm) or Milligrams per liter (mg/l)* - one part per million corresponds to one minute in two years or a single penny in \$10,000.
- Parts per billion (ppb) or Micrograms per liter* - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.
- Picocuries per liter (pCi/L)* - picocuries per liter is a measure of the radioactivity in water.

TEST RESULTS								
Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL	Unit Measurement	MCL G	MCL	Likely Source of Contamination
Microbiological Contaminants								
1. Total Coliform Bacteria including E. Coli	N	December	Monitoring	0	NA	0	presence of coliform bacteria in 5% of monthly samples	Naturally present in the environment E Coli comes from human and animal fecal waste
Radioactive Contaminants								
7. Uranium ¹	N	2018*	.5	No Range	µg/L	0 ¹	30 ¹	Erosion of natural deposits

Inorganic Contaminants									
8. Arsenic	N	2019	.8	.6 - .8	ppb	n/a	10	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes	
10. Barium	N	2019	.0123	.0014 - .0123	ppm		2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits	
14. Copper	N	2016/18*	.2	0	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives	
16. Fluoride	N	2019	.499	.299 - .499	ppm		4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories	
17. Lead	N	2016/18*	3	0	ppb		AL=15	Corrosion of household plumbing systems, erosion of natural deposits	
Disinfection By-Products									
81. HAA5	N	2019	35	13-42	ppb		0	60	By-Product of drinking water disinfection.
82. TTHM [Total trihalomethanes]	N	2019	57	21.5 - 59.6	ppb		0	80	By-product of drinking water chlorination.
Chlorine	N	2019	1.3	0 - 2.60	mg/l		0	MDRL = 4	Water additive used to control microbes
Unregulated Contaminants									
Sodium	N	2019	150000	75000 - 150000	PPB	NONE		NONE	Road Salt, Water Treatment Chemicals, Water Softeners and Sewage Effluents.

* Most recent sample. No sample required for 2019.

Microbiological Contaminants:

(2) Fecal coliform/E.Coli. Fecal coliforms and E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, the elderly and people with severely compromised immune systems.

Disinfection By-Products:

Chlorine. Some people who use water containing chlorine well in excess of the MRDL could experience irritating effects to their eyes and nose. Some people who drink water containing chlorine well in excess of the MRDL could experience stomach discomfort.

We routinely monitor for the presence of drinking water contaminants. During December 2019, we did not complete all monitoring or testing fact bacteriological and Chlorine contaminants and therefore cannot be sure of the quality of our drinking water during that time. We were required to take 25 samples, a clerical error caused us to collect one sample less than required. We have since taken the required samples. The samples showed we are meeting drinking water standards.

We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1.800.426.4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

WJCUD would like to thank our customers who participated in the lead and copper sampling program. Thanks for doing your part to keep our water safe.

The West Jackson County Utility District works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

Company Detail	
Company Name	DMS MAIL MANAGEMENT
Address	10541 OUTDOOR WAY STE A GULFPORT, MS 39503-4625
Contact Name	ZACH TRAHAN
Phone Number	(228)871-7199
Profit Indicator	P
PS Form 3607R - Mailing Transaction Receipt	
Account Holder Account Number	892114
Account Holder Permit Number	354
Account Holder Permit Type	MT
Account Holder CRID	4964214
Post Office of Permit	GULFPORT MS 39503-9651
Post Office of Mailing	GULFPORT MS 39503-9651
Post Office of Permit Cost Center	273146-0515
Post Office of Mailing Cost Center	273146-0515
Mailing Agent Name	DMS MAIL MANAGEMENT
Mailing Agent CRID	4964214
Mall Owner Name	DMS Lafayette
Mall Owner CRID	13793330
JOB ID	H0110613
Customer Reference ID	
CAPS Transaction Number	N/A
Class of Mail	First-Class Mail and First-Class Package Service
Processing Category	Letters (may include Postcards)
Postage Statement ID	378520187
Mailing Group ID	268271949
Mailer's Mailing Date	05/01/2020
Mailer Declared Total Pieces	2,329 pcs.
Mailer Declared Total Weight	145.5625 lbs.
Mailer Declared Weight of a single-piece	0.0625 lbs.
USPS Determined Total Pieces	2,329 pcs.
USPS Determined Total Weight	145.5625 lbs.
USPS Determined Weight of a single-piece	0.0625 lbs.
Total Number of Containers	14
Total Adjusted Postage	\$ 902.68
Payment Date and Time	05/01/2020 11:29
Payment Transaction Number	202012211292580M0
Adjustment Transaction Number	
Mailer Figures Adjusted?	No
Person authorizing adjustment	
Name	
Phone Number	
Acceptance Site Mailer ID	
Clerk Initials	KAC
Mail Arrival Date and Time	05/01/2020 11:23

FILE MESSAGE MICROSOFT

Ignore Delete Reply Forward More All

AP INVOICES Team Email Reply & Delete

Meeting

Quick Steps

To Manager Done Create New

More

Rules OneNote Actions

Assign Mark Category Tag

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Zoom

Wed 4/29/2020 2:04 PM

Customer Service

Your WEST JACKSON COUNTY UTILITY DISTRICT bill is ready to view

YOUR WEST JACKSON COUNTY UTILITY DISTRICT Bill is ready online

Dear REED TRACY,

Your current WEST JACKSON COUNTY UTILITY DISTRICT bill for account 000018914, dated 5/15/2020, in the amount of \$56.83 is ready for you to review at <https://wjcud.esayub.com>. After you log in, click on "Pay Your Bill" to pay your bill online.

If you need to modify your account information, go to and click on "Manage Your Account"

If you have any questions, please do not hesitate to contact a Customer Care Representative by e-mail at customerservice@wjcud.com, or by calling 228-372-3888.

Click here for the 2019 Water Quality Report
<http://ccrwater.nfwfwicud-68839>

Click here for the 2020 Newsletter
https://clients.ruralwaterimpact.com/documents/609/2020_04_03_-_2020_News_LetterFinal.pdf

Thank you for allowing us to serve you.

Sincerely,
 Customer Service
 WEST JACKSON COUNTY UTILITY DISTRICT

Please do not reply to this e-mail, as it will go to an unmonitored mailbox.