

Rec'd 7/1/19

# 2018 CERTIFICATION

## Consumer Confidence Report (CCR)

North Holly Hills

Public Water System Name  
170024

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community Public Water System (PWS) to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the PWS, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. You must email, fax (but not preferred) or mail a copy of the CCR and Certification to the MSDH. Please check all boxes that apply.

- Customers were informed of availability of CCR by: *(Attach copy of publication, water bill or other)*
  - Advertisement in local paper *(Attach copy of advertisement)*
  - On water bills *(Attach copy of bill)*
  - Email message *(Email the message to the address below)*
  - Other \_\_\_\_\_

Date(s) customers were informed:    /    / 2019    /    / 2019    /    / 2019

- CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used USPS Marketing Mail Direct by Franklin Press, Inc.

Date Mailed/Distributed: 06 / 21 / 2019

- CCR was distributed by Email *(Email MSDH a copy)*      Date Emailed:      /    / 2019
  - As a URL \_\_\_\_\_ *(Provide Direct URL)*
  - As an attachment
  - As text within the body of the email message

- CCR was published in local newspaper. *(Attach copy of published CCR or proof of publication)*

Name of Newspaper: \_\_\_\_\_  
Date Published:    /    /

- CCR was posted in public places. *(Attach list of locations)*      Date Posted:      /    / 2019

- CCR was posted on a publicly accessible internet site at the following address: \_\_\_\_\_ *(Provide Direct URL)*

### CERTIFICATION

I hereby certify that the CCR has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the PWS officials by the Mississippi State Department of Health, Bureau of Public Water Supply

*[Signature]*  
Name/Title *(Board President, Mayor, Owner, Admin. Contact, etc.)*

06/25/2019  
Date

Submission options *(Select one method ONLY)*

Mail: (U.S. Postal Service)  
MSDH, Bureau of Public Water Supply  
P.O. Box 1700  
Jackson, MS 39215

Email: [water.reports@msdh.ms.gov](mailto:water.reports@msdh.ms.gov)

Fax: (601) 576 - 7800

**\*\*Not a preferred method due to poor clarity\*\***

**CCR Deadline to MSDH & Customers by July 1, 2019!**

2018 Annual Water Quality  
Report  
North Holly Hills  
City of Horn Lake  
PWS# 170024



We are pleased to present to you this year's Annual Water Quality Report. We want to keep you informed about the quality water and services we deliver to you everyday. Our goal is to provide you with a safe and dependable supply of drinking water.

### North Holly Hills Consumer Confidence Report

#### Is my water safe?

Last year, as in years past, your tap water met all U.S. Environmental Protection Agency (EPA) and state drinking water health standards. The City of Horn Lake vigilantly safeguards the water supplies and once again we are proud to report that our system has not violated a maximum contaminant level or any other water quality standard.

#### Where does my water come from?

In 2018 our water department distributed 27,808,380 gallons of water to our customers. Our water is groundwater pumped from a natural underground aquifer, the Sparta Aquifer. The water is drawn by wells.

#### Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Source water assessment and its availability  
Source Water Assessment Program was conducted by the Department of Environmental Quality under contract from the Mississippi Department of Health. The results of the report are available

at:  
<http://landandwater.deq.ms.gov/swap/reports/report.aspx?id=0170024>

The susceptibility assessment ranking for each well is:

-PWS ID: 170024, Source ID: 1, Susceptibility: Moderate  
-PWS ID: 170024, Source ID: 2, Susceptibility: Moderate

#### Conservation Tips

-Repair household leaks.  
-Use water saving shower heads, faucets, toilets and appliances.  
-Wash only full loads of clothes or dishes.

#### Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Horn Lake is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing for \$10 per sample. Please contact 601.576.7582 if you wish to have your water tested.

#### Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Microbial contaminants, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife. Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming. Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses. Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems. Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

#### Contact Us

If you have any questions about this report or concerning your water utility, please contact Jay Williams, Interim Director of Operations, at 662-342-7099, or by writing to the following address: City of Horn Lake in c/o of Utility and Sanitation Department, 3101 Goodman Road West, Horn Lake, MS 38637. If you want to learn more, please attend any of our regularly scheduled meetings on the 1st and 3rd Tuesdays of each month, at 6:00 P.M., in City Hall at 3101 Goodman Road West.

### Water Quality Data Table

The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. The presence of contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently.

Contaminants	MCLG	MCL	Your Water	Range		Sample Date	Violation	Typical Source
	or MRDLG	TT, or MRDL		Low	High			
<b>Inorganic Contaminants</b>								
Barium (ppm)	2	2	0.0479	0.0479	0.0479	2018	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Chromium (ppb)	100	100	0.900	0.900	0.900	2018	No	Discharge from steel and pulp mills; Erosion of natural deposits.
Fluoride (ppm)*	4	4	0.934	0.934	0.934	2018	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate [measured as Nitrogen] (ppm)	10	10	1.44	1.44	1.44	2018	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Nitrite [measured as Nitrogen] (ppm)	1	1	< 0.02	< 0.02	< 0.02	2018	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Copper (ppm)	1.3	1.3=AL	0.3 (90 <sup>th</sup> percentile)	All sites below AL		2015-2017	No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives.
Lead (ppb)	0	15=AL	5 (90 <sup>th</sup> percentile)	All sites below AL		2015-2017	No	Corrosion of household plumbing systems; Erosion of natural deposits.
Chlorine <sup>2</sup> (ppm)	MRDLG = 4	MRDL=4	1.40	1.10	1.60	2018	No	Water additive used to control microbes.
Halooacetic Acids (HAA5) (ppb)	NA	60	<6.0 (HAA5)	<6.0	<6.0	2018	No	Byproduct of drinking water chlorination.
Total Trihalo-Methane (ppb)	0	80	<4.00 (TTHM)	<4.00	<4.00	2018	No	Byproduct of drinking water chlorination.

\* The number of months in the previous calendar year in which average fluoride sample results were within the optimal range of 0.6-1.2 ppm was 7. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.6-1.2 ppm was 100%.



Term	Definition
ppm	ppm: parts per million, or milligrams per liter (mg/L).
ppb	ppb: parts per billion, or micrograms per liter (µg/L).
NA	NA: not applicable.
ND	ND: Not detected.
NR	NR: Monitoring not required, but recommended.
<b>Important Drinking Water Definitions</b>	
Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variance and Exemption	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MNR	MNR: Monitored, Not Regulated.
MRDL	Maximum Residual Disinfection Level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of contaminants.
MPL	MPL: State Assigned Maximum Permissible Level.

# Postage Statement—USPS Marketing Mail

Transaction Number: 201917215000952 M1	CAPS Transaction Number:	Postage Statement Number: 344829262
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Mailing Group	Mailing Group ID 243424608	Mailing Job Number 00014819	Open Date 06-21-2019
	Preparer FRANKLIN PRESS, INC	Origin Mail.dat	Close Date
	Job Description 10001-135373_Inkjet Only - FP		

Mailer	Permit Holder's Name and Address and Email Address, if Any  NEEL-SCHAFFER 5740 GETWELL RD BLDG 2 SOUTHAVEN, MS 38672-7361 Contact Name: JANA LUNSFORD (662)890-6404	Name and Address of Mailing Agent (If other than permit holder)  FRANKLIN PRESS, INC 1391 HIGHLAND RD IMPB BATON ROUGE, LA 70802-7520	Name and Address of Individual or Organization for Which Mailing Is Prepared (If other than permit holder)  NEEL SCHAFFER 5740 GETWELL RD BLDG 2 SOUTHAVEN, MS 38672-7361
	CAPS Customer Ref. No: 2018 Holly Hills Water Report  CRID: 6926094	CRID: 20614261	CRID: 6926094

Mailing	Post Office of Mailing MEMPHIS TN 38101-9651	Processing Category Letters	Mailer's Mailing Date 06/10/19	Federal Agency Cost Code	Statement Seq. No.	No. & Type of Containers  Sacks: 0 1 ft. Letter Trays: 4 2 ft. Letter Trays: 0 EMM Letter Trays: 0 Flat Trays: 0 Pallets: 0 Other: 0
	Type of Postage Permit Imprint		SSF Transaction ID #	Total # of Pieces in Mailing 279		
	Permit # 380	For Mail Enclosed Within Another Class <input type="checkbox"/> Bound Printed Matter <input type="checkbox"/> Library Mail <input type="checkbox"/> Periodicals <input type="checkbox"/> Media Mail	Weight of a Single Piece 0.0181 lbs.	Combined Mailing	Total Weight 5.0499 lbs.	
	For Automation Rate Pieces, Enter Date of Address Matching and Coding 06/10/19	For Carrier Route Pieces, Enter Date of Address Matching and Coding 06/10/19	For Carrier Route Pieces, Enter Date of Carrier Route Sequencing ____/____/____	<input type="checkbox"/> Mailpiece is a product sample. _____% Samples		
	Move Update Method: NCOALink	For Pieces Bearing a Simplified Address Enter Date of Delivery Statistics File or Alternative Method ____/____/____				

Postage	This is a Political Campaign Mailing No	This is Official Election Mail No	<input type="checkbox"/> Letter-size or flat mailpiece contains DVD/CD or other disc.	
	Parts Completed <b>A, B</b>			
	Subtotal Postage (Add parts totals)			\$63.29
	Rate at Which Postage Affixed (Check one) <input type="checkbox"/> Correct <input type="checkbox"/> Lowest <input type="checkbox"/> Neither			_____ pcs. x \$ _____ = Postage Affixed
	Incentive/Discount Flat Dollar Amount			\$-0.81
	Fee			\$0.00
Net Postage Due			\$63.29	
Total USPS Adjusted Postage			\$63.29	

Certification	Incentive/Discount Claimed: N/A	Type of Fee: N/A
	The mailer certifies acceptance of liability for and agreement to pay any revenue deficiencies assessed on this mailing, subject to appeal. If an agent certifies that he or she is authorized on behalf of the mailer then that mailer is bound by the certification and agrees to pay any deficiencies. In addition, agents may be liable for any deficiencies resulting from matters within their responsibility, knowledge, or control. The mailer hereby certifies that all information furnished on this form is accurate, truthful, and complete; that the mail and the supporting documentation comply with all postal standards and that the mailing qualifies for the prices and fees claimed; and that the mailing does not contain any matter prohibited by law or postal regulation. I understand that anyone who furnishes false or misleading information on this form or who omits information requested on this form may be subject to criminal and/or civil penalties, including fines and imprisonment.	
Privacy Notice: For information regarding our Privacy Policy visit <a href="http://www.usps.com">www.usps.com</a>		

This postage statement was verified and accepted under the PostalOne! program. No postal signature or round stamp is required.

**Automation Letters**

**Letters 3.5 oz (0.2188 lbs) or less**

Entry	Price Category	Price	No. of Pieces	Subtotal Postage	Discount Total*	Fee Total	Total Postage	
A3	None	Mixed AADC	\$0.291	2	\$0.5820	\$-0.0060	\$0.0000	\$0.5760
A7	DSCF	5-Digit	\$0.228	266	\$60.6480	\$-0.7980	\$0.0000	\$59.8500
A8	DSCF	AADC	\$0.253	3	\$0.7590	\$-0.0090	\$0.0000	\$0.7500

A9	<b>Part A Total (Add lines A1-A8)</b>						\$61.760
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**Full Service Intelligent Mail Option**

A10	DISPLAY ONLY Letters - Number of Pieces that Comply 271.0 x 0.003 =	\$0.8130
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\* May contain both Full Service Intelligent Mail and other discounts

**Part B**

**Nonautomation Letters**

**Machinable Letters 3.5 oz (0.2188 lbs) or less**

Entry	Price Category	Price	No. of Pieces	Subtotal Postage	Discount Total	Fee Total	Total Postage	
B5	DSCF	AADC	\$0.264	8	\$2.1120	\$0.0000	\$0.0000	\$2.1120

<b>Part B Total (Add lines B1 - B27)</b>						\$2.1120
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