

2017 CERTIFICATION

Consumer Confidence Report (CCR)

City of Madison
Public Water System Name

0450010
List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community Public Water System (PWS) to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the PWS, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. **You must email, fax (but not preferred) or mail, a copy of the CCR and Certification to the MSDH.** Please check all boxes that apply.

Customers were informed of availability of CCR by: *(Attach copy of publication, water bill or other)*

- Advertisement in local paper *(Attach copy of advertisement)*
- On water bills *(Attach copy of bill)*
- Email message *(Email the message to the address below)*
- Other _____

Date(s) customers were informed: 5 / 28 / 2018 / / / 2018

CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used _____

Date Mailed/Distributed: _____ / _____ / _____

CCR was distributed by Email *(Email MSDH a copy)* Date Emailed: _____ / _____ / 2018

- As a URL _____ *(Provide Direct URL)*
- As an attachment
- As text within the body of the email message

CCR was published in local newspaper. *(Attach copy of published CCR or proof of publication)*

Name of Newspaper: _____

Date Published: _____ / _____ / _____

CCR was posted in public places. *(Attach list of locations)* Date Posted: 5 / 28 / 2018

CCR was posted on a publicly accessible internet site at the following address:

http://www.madisonthecity.com/water-quality-report *(Provide Direct URL)*

CERTIFICATION

I hereby certify that the CCR has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the PWS officials by the Mississippi State Department of Health, Bureau of Public Water Supply

Name/Title *(President, Mayor, Owner, etc.)*

Date

Submission options *(Select one method ONLY)*

Mail: (U.S. Postal Service)
MSDH, Bureau of Public Water Supply
P.O. Box 1700
Jackson, MS 39215

Email: water.reports@msdh.ms.gov

Fax: (601) 576 - 7800

****Not a preferred method due to poor clarity****

CCR Deadline to MSDH & Customers by July 1, 2018!

City of Madison Water Quality Report 2017

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

We have four deep ground water wells. One is in the Cockfield Aquifer and three are in the Sparta Aquifer.

Source water assessment and its availability

The Mississippi Source Water Assessment Program is a result of the Federal Safe Drinking Water Act 1996 which mandated all states to identify public water systems that may be susceptible to contamination and adopt appropriate management measures that will enhance their protection. More information is available at www.deq.state.ms.us.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity: microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

How can I get involved?

Attend any regular scheduled meeting of the Mayor and Board of Aldermen held at the Madison Justice Complex on Crawford Street at 6 p.m. on the first and third Tuesday of each month.

Water Conservation Tips

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference – try one today and soon it will become second nature.

- Take short showers - a 5 minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit www.epa.gov/watersense for more information.

Cross Connection Control Survey

The purpose of this survey is to determine whether a cross-connection may exist at your home or business. A cross connection is an unprotected or improper connection to a public water distribution system that may cause contamination or pollution to enter the system. We are responsible for enforcing cross-connection control regulations and insuring that no contaminants can, under any flow conditions, enter the distribution system. If you have any of the devices listed below please contact us so that we can discuss the issue, and if needed, survey your connection and assist you in isolating it if that is necessary.

- Boiler/ Radiant heater (water heaters not included)
- Underground lawn sprinkler system
- Pool or hot tub (whirlpool tubs not included)
- Additional source(s) of water on the property
- Decorative pond
- Watering trough

Source Water Protection Tips

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides – they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community, or visit the Watershed Information Network's How to Start a Watershed Team.
- Organize a storm drain stenciling project with your local government or water supplier. Stencil a message next to the street drain reminding people "Dump No Waste - Drains to River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Madison is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

| <u>Monitoring</u> | <u>MRDLG</u> | <u>MCL</u> | <u>Your Water</u> | <u>Range</u> | <u>Sample Date</u> | <u>Violation</u> | <u>Typical Source</u> |
|---|--------------|------------|-------------------|-----------------|--------------------|------------------|--|
| Disinfectants & Disinfectant By-Products | | | | | | | |
| (There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants) | | | | | | | |
| Chlorine (as Cl ₂) (ppm) | 4 | 4 | 1.20 | 0.17 - 3.45 | 2017 | No | Water additive used to control microbes |
| THMs [Total Trihalomethanes] (ppb) | NA | 80 | 61 | 7.7 - 67.0 | 2017 | No | By-product of drinking water disinfection |
| Haloacetic Acids (HAA5) (ppb) | NA | 60 | 17 | 0 - 26 | 2017 | No | By-product of drinking water chlorination |
| Inorganic Contaminants | | | | | | | |
| Nitrate | n/a | 10 | .08 | ND - .09 | 2017 | No | Run off from fertilizer |
| Barium (ppm) | 2 | 2 | .0198 | .0037 - .0198 | 2015 | No | Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits |
| Chromium (ppm) | NA | 0.1 | .0018 | .0001 - .0018 | 2015 | No | Discharge from steel or pulp mills, erosion of natural deposits. |
| Volatile Organic Contaminants | | | | | | | |
| Xylenes (ppm) | 10 | 10 | 0.0023 | 0.0018 - 0.0023 | 2013 | No | Discharge from petroleum factories; Discharge from chemical factories |

| <u>Monitoring</u> | <u>MCLG</u> | <u>MCL</u> | <u>Your 90th Percentile Water</u> | <u>Sample Date</u> | <u># Samples Exceeding AL</u> | <u>Violation</u> | <u>Typical Source</u> |
|--|-------------|------------|-----------------------------------|--------------------|-------------------------------|------------------|--|
| Inorganic Contaminants | | | | | | | |
| Copper - action level at consumer taps (ppm) | 1.3 | 1.3 | 0.1 | 2016 | 0 | No | Corrosion of household plumbing systems; Erosion of natural deposits |
| Lead - action level at consumer taps (ppb) | 0 | 15 | 1 | 2016 | 1 | No | Corrosion of household plumbing systems; Erosion of natural deposits |

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", the CITY OF MADISON is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year that average fluoride sample results were within the optimal range of 0.6-1.3 ppm was 11. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.6-1.3 ppm was 83%.

| Unit Descriptions | |
|---|---|
| Term | Definition |
| ppm | ppm: parts per million, or milligrams per liter (mg/L) |
| ppb | ppb: parts per billion, or micrograms per liter (µg/L) |
| RAA | Running Annual Average |
| NA | NA: Not Applicable |
| ND | ND: Not Detected |
| NR | NR: Monitoring Not Required, but recommended. |
| Important Drinking Water Definitions | |
| Term | Definition |
| MCLG | MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety. |
| MRDLG | Maximum Residual Disinfectant Level Goal |
| MCL | MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. |
| TT | TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water. |
| AL | AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow. |
| Variances and Exemptions | Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions. |

For more information please contact:

Madison Public Works
 1239 Highway 51
 Madison, MS 39110
 Phone: 601-856-8958
 Fax: 601-856-8996
 E-Mail: publicworks@madisonthecity.com
 Website: www.madisonthecity.com



CITY OF MADISON
WATER DEPARTMENT
 1239 HIGHWAY 51
 MADISON, MS 39110-9092

CITY OF MADISON
WATER DEPARTMENT
 1239 HIGHWAY 51
 MADISON, MS 39110-9092

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 FIRST-CLASS MAIL
 U.S. POSTAGE
 PAID
 PERMIT NO. 3

Account Number Service Dates

2757 5/20/18
 4983 6/20/18
 147 W HOY RD

| Current Read | Consumption | Amount Due | Code |
|--------------|-------------|------------|------|
| 29288 | 184 | 282.65 | WT |
| | | 282.50 | SW |
| | | 368.00 | MS |
| | | 19.79 | TX |

PLEASE RETURN THIS STUB WITH PAYMENT

| Account / Customer # | Amount Due |
|----------------------|----------------|
| 2757 | 952.94 |
| Due Date | After Due Date |

7/20/18 1,048.24
You can view our 2017 Water Quality Report at <http://www.madisonwater.com/water-quality-reports>.
 If you would like a hard copy of the Water Quality Report, you may contact Madison Public Works at 601-959-9090.

BILLED 952.94
 TOTAL DUE 952.94
 ARREARS DUE BY 7/9/18
 TO AVOID INTERRUPTION

CUT HERE

PARKER HANNIFIN CORP.
 95 EDGEWOOD AVENUE
 NEW BRITAIN, CT 06051



CITY OF MADISON
WATER DEPARTMENT
 1239 HIGHWAY 51
 MADISON, MS 39110-9092

CITY OF MADISON
WATER DEPARTMENT
 1239 HIGHWAY 51
 MADISON, MS 39110-9092

PRESORTED
 FIRST-CLASS MAIL
 U.S. POSTAGE
 PAID
 PERMIT NO. 3

Account Number Service Dates

2827 5/20/18
 11407 6/20/18
 2019 STRAWBERRY HILL *SPR*

| Current Read | Consumption | Amount Due | Code |
|--------------|-------------|------------|------|
| 2097 | | 6.65 | WT |
| | | .47 | TX |

PLEASE RETURN THIS STUB WITH PAYMENT

| Account / Customer # | Amount Due |
|----------------------|----------------|
| 2827 | 7.12 |
| Due Date | After Due Date |

7/20/18 7.84
You can view our 2017 Water Quality Report at <http://www.madisonwater.com/water-quality-reports>.
 If you would like a hard copy of the Water Quality Report, you may contact Madison Public Works at 601-959-9090.

BILLED 7.12
 TOTAL DUE 7.12
 ARREARS DUE BY 7/9/18
 TO AVOID INTERRUPTION

CUT HERE

TE, LLC DBA: UPTON TIRE #33
 358 SAW MILL RIVER ROAD
 MILLWOODAM, NY 10546



CITY OF MADISON
WATER DEPARTMENT
 1239 HIGHWAY 51
 MADISON, MS 39110-9092

CITY OF MADISON
WATER DEPARTMENT
 1239 HIGHWAY 51
 MADISON, MS 39110-9092

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 PERMIT NO. 3

Account Number Service Dates

2829 5/20/18
 11407 6/20/18
 2019 STRAWBERRY HILL

| Current Read | Consumption | Amount Due | Code |
|--------------|-------------|------------|------|
| 19 | 2 | 9.65 | WT |
| | | 9.50 | SW |
| | | 4.00 | MS |
| | | .68 | TX |

PLEASE RETURN THIS STUB WITH PAYMENT

| Account / Customer # | Amount Due |
|----------------------|----------------|
| 2829 | 23.83 |
| Due Date | After Due Date |

7/20/18 26.29

CITY OF MADISON
WATER DEPARTMENT
1238 HIGHWAY 51
MADISON, MS 39110-9082



Account Number

3992
12864

242 MAPLEWOOD DR

Service Dates

5/09/18
5/20/18

Account / Customer #

3992
12864

Amount Due

27.15

Code

6.55 WT
6.50 SW
14.00 GB

Amount Due

27.15

After Due Date

29.87

PLEASE RETURN THIS STUD WITH PAYMENT

You can also use 2017 Water Quality Report at www.madisonms.com/water-quality-report.
If you would like a hard copy of this Water Quality Report, you may contact Madison Public Works at 601-928-3928.

CUT HERE

BILLED 27.15

TOTAL DUE 27.15
ARRIERS DUE BY 6/11/18
TO AVOID INTERRUPTION
FUND

DAMON WOFFORD REALTY, LLC
242 MAPLEWOOD DR
MADISON, MS 39110



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U.S. POSTAGE
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PERMIT NO. 8



CITY OF MADISON

Joe Welch, Director
Selena J. Sutterfield, Assistant
Public Works Department

1239 Highway 51 · Madison, Mississippi 39110-9092 · (601) 856-8958 · Fax (601) 856-8996
publicworks@madisonthecity.com



MAYOR
Mary Hawkins Butler

City Clerk
Susan B. Crandall

BOARD OF ALDERMEN

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Warren Strain

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Tawanna Tatum

WARD II
Patricia H. Peeler

WARD III
Kenneth B. Jacobs

WARD IV
Steve Hickok

WARD V
Michael Hudgins

WARD VI
Guy Bowering



To: MSDH

From: City of Madison
#450010

Re: List of public places 2017 CCR was posted

Date: June 26, 2018

The City of Madison has posted the 2017 Water Quality Report at the following locations:

- Madison City Hall @ 1004 Madison Avenue
- Madison Library @ 944 Madison Avenue
- Denson Robinson Public Services Complex @ 1239 Highway 51

CITY OF MADISON
WATER DEPARTMENT
 1239 HIGHWAY 51
 MADISON, MS 39110-9092



Account Number

3992
 12864
 242 MAPLEWOOD DR

Services Dates

5/09/18
 5/20/18

Account / Customer #

3992
 12864

PLEASE RETURN THIS STUB WITH PAYMENT

| Amount Due | After Due Date |
|------------|----------------|
| 27.15 | 27.15 |
| 6.55 | 14.00 |
| 6.50 | |
| 14.00 | |

Due Date

5/20/18

29.87

You can take our 2017 Water Quality Report at <http://www.madisonwater.com/water-quality-report>.
 If you need a hard copy of the Water Quality Report, you may contact Madison Public Works at 601-558-5900.

CUT HERE

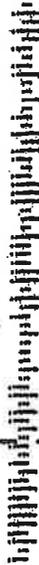
BILLED

27.15

TOTAL DUE
 ARREARS DUE BY 6/11/18
 TO AVOID INTERRUPTION

27.15

DAMON WOFFORD REALTY, LLC
 242 MAPLEWOOD DR
 MADISON, MS 39110



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 U.S. POSTAGE
 PAID
 PERMIT NO. 3