

2017 CERTIFICATION

Consumer Confidence Report (CCR)

RECEIVED - WATER SUPPLY

2018 JUN 22 AM 8: 55

Horn Lake - Holly Hills

Public Water System Name

170024

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community Public Water System (PWS) to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the PWS, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. **You must email, fax (but not preferred) or mail, a copy of the CCR and Certification to the MSDH.** Please check all boxes that apply.

Customers were informed of availability of CCR by: *(Attach copy of publication, water bill or other)*

- Advertisement in local paper *(Attach copy of advertisement)*
- On water bills *(Attach copy of bill)*
- Email message *(Email the message to the address below)*
- Other _____

Date(s) customers were informed: ___ / ___ / 2018 ___ / ___ / 2018 ___ / ___ / 2018

CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used USPS

Date Mailed/Distributed: 06/15/2018

CCR was distributed by Email *(Email MSDH a copy)*

Date Emailed: ___ / ___ / 2018

- As a URL _____ *(Provide Direct URL)*
- As an attachment
- As text within the body of the email message

CCR was published in local newspaper. *(Attach copy of published CCR or proof of publication)*

Name of Newspaper: _____

Date Published: ___ / ___ / ___

CCR was posted in public places. *(Attach list of locations)*

Date Posted: ___ / ___ / 2018

CCR was posted on a publicly accessible internet site at the following address:

_____ *(Provide Direct URL)*

CERTIFICATION

I hereby certify that the CCR has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the PWS officials by the Mississippi State Department of Health, Bureau of Public Water Supply

[Signature], Director of Operations
Name/Title (President, Mayor, Owner, etc.)

6-20-18
Date

Submission options (Select one method ONLY)

Mail: (U.S. Postal Service)
MSDH, Bureau of Public Water Supply
P.O. Box 1700
Jackson, MS 39215

Email: water.reports@msdh.ms.gov

Fax: (601) 576 - 7800

****Not a preferred method due to poor clarity****

CCR Deadline to MSDH & Customers by July 1, 2018!

North Holly Hills Consumer Confidence Report

Is my water safe?

Last year, as in years past, your tap water met all U.S. Environmental Protection Agency (EPA) and state drinking water health standards. The City of Horn Lake vigilantly safeguards the water supplies and once again we are proud to report that our system has not violated a maximum contaminant level or any other water quality standard.

Where does my water come from?

In 2017 our water department distributed 15,217,168 gallons of water to our customers. Our water is groundwater pumped from a natural underground aquifer, the Sparta Aquifer. The water is drawn by wells.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Source water assessment and its availability

Source Water Assessment Program was conducted by the Department of Environmental Quality under contract from the Mississippi Department of Health. The results of the report are available at:

<http://handandwater.doh.ms.gov/swr/report/report.aspx?id=0170024>

The susceptibility assessment ranking for each well is:

-PWS ID: 170024, Source ID: 1, Susceptibility: Moderate

-PWS ID: 170024, Source ID: 2, Susceptibility: Moderate

Conservation Tips

-Repair household leaks:

-Use water saving shower heads, faucets, toilets and appliances.

-Wash only full loads of clothes or dishes.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Horn Lake is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing for \$10 per sample. Please contact 601.576.7582 if you wish to have your water tested.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Microbial contaminants, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife. Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming. Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses. Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems. Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public

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US POSTAGE PAID
MEMPHIS, TN
PERMIT NO. 380

Lake Utility and Sanitation Department
Goodman Road West
Lake, MS 38637

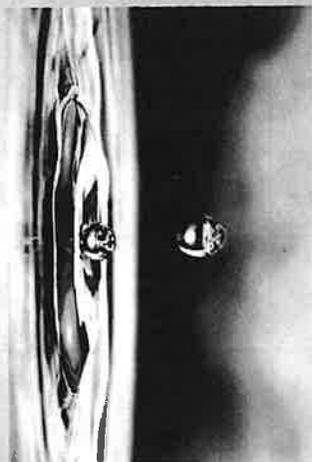
2017 Annual Water Quality

Report

North Holly Hills

City of Horn Lake

PWS# 170024



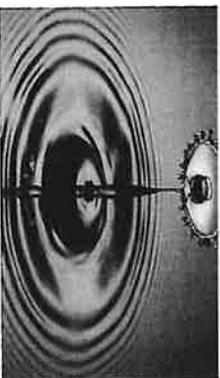
We are pleased to present to you this year's Annual Water Quality Report. We want to keep you informed about the quality water and services we deliver to you everyday. Our goal is to provide you with a safe and dependable supply of drinking water.

Contact Us

If you have any questions about this report or concerning your water utility, please contact Spencer Shields, the Director of Operations, at 662-342-7099, or by writing to the following address: City of Horn Lake in care of Utility and Sanitation Department, 3101 Goodman Road West, Horn Lake, MS 38637. If you want to learn more, please attend any of our regularly scheduled meetings on the 1st and 3rd Tuesdays of each month, at 6:00 P. M., in City Hall

The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. The presence of contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently.

Contaminants	MCLG	MCL	Year	Range		Sample Date	Violation	Typical Source
	or MRDLG	TT, or MRDL	Water	Low	High			
Inorganic Contaminants								
Cyanide [as Free Cl ₂] (ppb)	200	200	15	15	15	2015	No	Discharge from plastic and fertilizer factories; Discharge from steel/metal factories.
Antimony (ppb)	6	6	<0.500	<0.500	<0.500	2014	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; test addition.
Arsenic (ppb)	0	10	<0.500	<0.500	<0.500	2014	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes.
Barium (ppm)	2	2	0.0444	0.0444	0.0444	2014	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Beryllium (ppb)	4	4	<0.500	<0.500	<0.500	2014	No	Discharge from metal refineries and coal-burning factories; Discharge from electrical, aerospace, and defense industries.
Cadmium (ppb)	5	5	<0.500	<0.500	<0.500	2014	No	Corrosion of galvanized pipes; Erosion of natural deposits; Discharge from metal refineries; runoff from waste batteries and paints.
Chromium (ppb)	100	100	3.200	3.200	3.200	2014	No	Discharge from steel and pulp mills; Erosion of natural deposits.
Fluoride (ppm)	4	4	0.175	0.175	0.175	2014	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Mercury [Inorganic] (ppb)	2	2	<0.500	<0.500	<0.500	2014	No	Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfills; Runoff from cropland.
Selenium (ppb)	50	50	<2.500	<2.500	<2.500	2014	No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines.
Thallium (ppb)	0.5	2	<0.500	<0.500	<0.500	2014	No	Discharge from electronics, glass, and leaching from ore-processing sites; drug factories.
Nitrate [measured as Nitrogen] (ppm)	10	10	1.78	1.78	1.78	2017	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Nitrite [measured as Nitrogen] (ppm)	1	1	<0.02	<0.02	<0.02	2017	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Copper (ppm)	1.3	1.3=AL	0.3 (90 th percentile)	All sites below AL		2015-2017	No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives.
Lead (ppb)	0	15=AL	5 (90 th percentile)	All sites below AL		2015-2017	No	Corrosion of household plumbing systems; Erosion of natural deposits.
Chlorine ² (ppm)	MRDLG=4	MRDL=4	1.60	1.20	1.90	2017	No	Water additive used to control microbes.
Halocetic Acids (HAA5) (ppb)	NA	60	2.5 (HAA5)	2.0	3.0	2014	No	Byproduct of drinking water chlorination.
Total Trihalo-Methane (ppb)	0	80	3.64 (TTHM)	3.64	3.64	2014	No	Byproduct of drinking water chlorination.



Term	Definition
ppm	ppm: parts per million, or milligrams per liter (mg/L).
ppb	ppb: parts per billion, or micrograms per liter (µg/L).
NA	NA: not applicable.
ND	ND: Not detected.
NR	NR: Monitoring not required, but recommended.
Important Drinking Water Definitions	
Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variance and Exemption	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MNR	MNR: Monitored, Not Regulated.
MRDL	Maximum Residual Disinfection Level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of contaminants.
MPL	MPL: State Assigned Maximum Permissible Level.

2018 JUN 22 AM 8:55

PS Form 3602-R - USPS Marketing Mail - Permit Imprint

Final

Postage Summary

Account Holder:	NEEL-SCHAFFER 5740 GETWELL RD BLDG 2 SOUTHAVEN, MS 38672 -7361	Mailing Agent:	MEMPHIS DIRECT MAIL 4222 PILOT DR MEMPHIS, TN 38118 -6932	Mail Owner:	NEEL SCHAFFER 5740 GETWELL RD BLDG 2 SOUTHAVEN, MS 38672 -7361		
	Contact: JANA LUNSFORD (662) 890 - 6404						
Account Number:	1399710						
Permit:	Permit Imprint 380 CRID: 6926094		CRID: 2445259	Processing Category:	Letters CRID: 6926094		
Statement FS Fee Waiver %:	96.8%						
Post Office Of Mailing:	MEMPHIS TN 38101-9651	Mailer's Mailing Date:	06/12/2018				
Post Office of Permit:	MEMPHIS TN 38101-9651						
Mailer Declared Weight of Single Piece:	0.0181 lbs.	Mailer Declared Total Pieces:	281 pcs.	Mailer Declared Total Weight:	5.0861 lbs.		
USPS Determined Weight of Single Piece:	0.0181 lbs.	USPS Determined Total Pieces:	281 pcs.	USPS Determined Total Weight:	5.0861 lbs.		
				Total Postage:	\$ 62.08		
Sequencing Date:		Address Matching Date - Automation:	06/12/2018	Address Matching Date - Carrier Route:	06/12/2018		
No of Containers:	1' MM Trays 4	2' MM Trays	2' EMM Trays	Flat Trays	Sacks	Pallets	Other
Customer Reference ID:	2017 Holly Hills Water Report						
Move Update Method:	NCOALink	NSA:	NO	Official Election Mail:	NO		
Political Mail:	NO			Mailpieces contain a DVD/CD or other Disk:	NO		
Mailpiece is a product sample:	NO			Type of Fee:	N/A		
Incentive/Discount Claimed:	NO	AB Testing Claimed:	NO				
Mail Arrival Date and Time:	06/15/2018 15:48	Payment Date and Time:	06/15/2018 16:19				
Comments:							
Container Grouping ID:							
Copal Mailing Type:							
SSF TID Number:							

Part A: Automation Letters

Line Number	Entry Discount	Title	Description	Price	Quantity	Subtotal Postage	FS Discount	Discount Total*	Fee Total	Postage
A3	NONE	Mixed AADC	Letters 3.5 oz (0.2188 lbs) or less	0.287	2pcs.	\$ 0.5740	\$ 0.0020	\$ -0.0020	\$ 0.0000	\$ 0.5720
A7	DSCF	5-Digit	Letters 3.5 oz (0.2188 lbs) or less	0.220	267pcs.	\$ 58.7400	\$ 0.2670	\$ -0.2670	\$ 0.0000	\$ 58.4730
A8	DSCF	AADC	Letters 3.5 oz (0.2188 lbs) or less	0.243	3pcs.	\$ 0.7290	\$ 0.0030	\$ -0.0030	\$ 0.0000	\$ 0.7260
A9										Part A Total (Add lines A1-A8)
A10		DISPLAY ONLY Letters - Number of Pieces that Comply	Full Service Intelligent Mail Option	0.001	272pcs.					\$ 59.7710

Part B: Nonautomation Letters

Line Number	Entry Discount	Title	Description	Price	Quantity	Subtotal Postage	FS Discount	Discount Total	Fee Total	Postage
B5	DSCF	AADC	Machinable Letters 3.5 oz (0.2188 lbs) or less	0.256	9pcs.	\$ 2.3040	\$ 0.0000	\$ 0.0000	\$ 0.0000	\$ 2.3040
B28										Part B Total (Add lines B1-B27)
										\$ 2.3040
										Total Full Service Discount From All Parts \$ -0.2720

For Extra Services and Other Fees

Total Postage From All Parts \$ 62.0750
 Total From Attached Form 3540-S N/A
Total Postage \$ 62.08

Total Incentive/Discount Claimed \$ - 0.2720

* May contain both Full Service Intelligent Mail and other discount - see Instructions page for additional information.

Certification

The mailer's signature certifies acceptance of liability for and agreement to pay any revenue deficiencies assessed on this mailing, subject to appeal. If an agent signs this form, the agent certifies that he or she is authorized to sign on behalf of the mailer, and that the mailer is bound by the certification and agrees to pay any deficiencies. In addition, agents may be liable for any deficiencies resulting from matters within their responsibility, knowledge, or control. I hereby certify that all information furnished on this form is accurate, truthful, and complete; that the mail and the supporting documentation comply with all postal standards and that the mailing qualifies for the prices and fees claimed; and that the mailing does not contain any matter prohibited by law or postal regulation. I understand that anyone who furnishes false or misleading information on this form or who omits information requested on the form may be subject to criminal and/or civil penalties, including fines and imprisonment.

Signature

Signature of Mailer or Agent	Name of Mailer or Agent	Telephone
	Brian Boudreaux	(225) 615 - 8551

USPS Use Only

Weight of a Single Piece

Are figures at left adjusted from mailer's entries?
 Yes No If Yes, Give Reason

Total Pieces
281 pcs.

Total Weight
5.0861 lbs.

Date Mailer Notified

Total Postage
\$62.08

Contact

Presort Verification: Check One (If Applicable)

By (Initials)

Not Scheduled Performed

I CERTIFY that this mailing has been inspected concerning: (1) eligibility for postage price claimed; (2) Proper preparation (and presort where required); and (3) proper completion of postage statement; and (4) payment of annual fee (if required).

Verifying Employee's Name

Verifying Employee's Signature

Round Stamp Required

Optional Procedure
No

Location Code
0948N

Mailing Date

Facsimile Form 3602-R

No signature or round stamp required statement has been submitted electronically through the PostalOne! System.

Verification	Request Source	Performance Status	Disposition	Performance Type	Performance Percentage	Additional Postage	Cost Avoidance
eMIR Cursory review	Verification not requested by system	Not Performed	N/A		N/A		
Weigh Entire Mailing		Not Performed	N/A		N/A		
MERLIN	Verification not requested by system	Not Performed	N/A		N/A		
Content Eligibility	Verification not requested by system	Not Performed	N/A		N/A		
Mailing Review	Verification requested by random selection	Performed	N/A	Mailing Review	100%	N/A	N/A
Labeling Review	Verification requested by random selection	Performed	N/A	Labeling Review	100%	N/A	N/A
Mailpiece Review	Verification requested by random selection	Performed	N/A	Mailpiece Review	100%	N/A	N/A
Documentation/Postage Statement Review	Verification not requested by system	Not Performed	N/A		N/A		
Full-Service Discounts Removed:						N/A	
Total:						\$0.00	\$0.00

This mailing has been inspected concerning:
(1) eligibility for postage prices claimed;
(2) proper preparation (and presort where required);
(3) proper completion of postage statement; and
(4) payment of annual fee (if required).

This postage statement was verified and accepted under the PostalOne! program. No postal signature or round stamp is required.