

2017 JUN 29 AM 8:52

CERTIFICATION

Consumer Confidence Report (CCR)

Pisgah

Public Water Supply Name

0610019

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community public water system to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the public water system, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. **You must mail, fax or email a copy of the CCR and Certification to MSDH. Please check all boxes that apply.**

Customers were informed of availability of CCR by: *(Attach copy of publication, water bill or other)*

- Advertisement in local paper (attach copy of advertisement)
- On water bills (attach copy of bill)
- Email message (MUST Email the message to the address below)
- Other NEWSLETTER (attached)

Date(s) customers were informed: 6/22/17, 6/26/17, / /

CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used _____

Date Mailed/Distributed: / /

CCR was distributed by Email (MUST Email MSDH a copy) Date Emailed: / /

- As a URL (Provide URL _____)
- As an attachment
- As text within the body of the email message

CCR was published in local newspaper. *(Attach copy of published CCR or proof of publication)*

Name of Newspaper: _____

Date Published: / /

CCR was posted in public places. *(Attach list of locations)* Date Posted: / /

CCR was posted on a publicly accessible internet site at the following address (**DIRECT URL REQUIRED**):

http://ccrwater.net/pisgahwater-26683 or www.ccrwater.net/pisgahwater
26683

CERTIFICATION

I hereby certify that the Consumer Confidence Report (CCR) has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the public water system officials by the Mississippi State Department of Health, Bureau of Public Water Supply

Mary Bunge - Office Manager
Name/Title (President, Mayor, Owner, etc.)

6-28-17
Date

Submission options (Select one method ONLY)

Mail: (U.S. Postal Service)
MSDH, Bureau of Public Water Supply
P.O. Box 1700
Jackson, MS 39215

Fax: (601) 576 - 7800

Email: water.reports@msdh.ms.gov

CCR Deadline to MSDH & Customers by July 1, 2017!

PISGAH WATER ASSOCIATION
171 CARTER'S STORE ROAD
P. O. BOX 144
SANDHILL, MS 39161
(601) 829-1551
FAX (601) 829-1587
EMERGENCY NUMBERS (601) 668-6247 or (601) 940-8825

Andy Boyd, Operator and Maintenance// Mary Burge, Manager and Clerk// Engineer: Engineering Service//David Morrow, Attorney

Summer, 2017

INTERRUPTION OF SERVICE

In the event of complete loss of water pressure at your residence you should do the following:

1. Bring any water used for cooking or drinking to a rolling boil for at least one minute.
2. Continue to boil your water until water is free of possible contamination—usually three to five days.

Pisgah Water Association cannot guarantee an uninterrupted supply of water. Service could be interrupted due to leaks on the system and the repair of the leak.

SYSTEM OFFICE

The system office is located at 171 Carter's Store Road in Sandhill next to the Sandhill Post Office. Lobby hours are 1-4 p.m. Tuesday and Thursday. There is a **PAYMENT DROP** on the drive through side of the building that is available 24 hours a day 7 days a week to receive payments. For scheduling additional service or questions about bills, you can call 601 940-8825. **We do not accept credit/debit cards.** We do have a web site where you can make online payments. Web address is pisgahwater.com.

CAPACITY ASSESMENT RATING

The Mississippi State Department of Health has developed a Capacity Assessment Rating Program. The agency's regional engineer rates each public water system annually. The maximum rating possible is "5.0" and the minimum rating is "0". We are proud to report that PWA received a rating of 5.0. This rating is proof that PWA is a viable utility and is making every effort to comply with all current and future requirements of the Federal and Mississippi Safe Drinking Water Acts.

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PAYMENTS

Bills are mailed to customers during the last week of the month and payment should be mailed back to our PO Box 144, Sandhill, MS 39161, or paid at the office on Tuesday or Thursday 1-4 p.m., or drop in the **PAYMENT DROP, 24/7**, no later than the 16th of the month to avoid additional late charge, or make an online payment at pisgahwater.com and follow the instructions for online payment. There will be an additional \$3.00 charge for the online payment. A payment is considered late if the postmark is after the 16th or dropped at the office after the 16th of the month. A 10% late fee will be assessed if the postmark is after the 16th. **PLEASE DO NOT PLACE COINS IN YOUR PAYMENT ENVELOPE—ONLY GREEN CASH MONEY, CHECKS OR MONEY ORDERS.** The coins clog up the payment drop or spill out of the envelope. Then cannot identify the source.

2017 ANNUAL MEETING

The 2017 Annual Meeting will be held on Thursday, August 17, 2017 at 6:30 p.m. in the Sandhill-Pisgah Library and Community Center located on Sandhill Road.

HANGERS AND CUTOFFS

Hangers are being hung each month as reminders that customers are 60 days late on paying all or part of their water bill. A \$5 fee is added for hanging the reminder. After receiving a hanger, a customer has approximately one week to pay their bill before water is cutoff. The TOTAL amount owed ON THE HANGER must be paid by the announced date on the hanger, or you are considered late. If you call and ask for an extension of time, you will be assessed the \$25 Extension Fee. Everyone should get his or her payments to the post office or the office before the announced day in time to prevent this extra \$25 charge. Board cutoff policy is 60 days.

A \$25 fee is added to customer's accounts to cover cutting the water off and back on. On cut-off day the money due must be received by the time stated on the hanger. Checks paying bills must be depositable on the day received or it is considered late. REMEMBER, if the cutoff person goes to your meter to cut it off and the customer pays at that time, you are still charged \$25. If you make arrangements to pay later—ask for an EXTENSION--, the \$25 cutoff fee is still applied. **Money must be paid by the deadline in order not to be assessed the \$25.** Customers that pay by check and the check is returned for non-sufficient funds will be assessed the \$25 bad check charge and the cutoff charge of \$25. In order not to receive hangers, you must pay your account to a ZERO balance EACH MONTH. You may not pay on a hanger. You must **pay total amount owed on the hanger.** Fees are still being added--\$5 for hangers, \$25 for cutoff, late charges and a regular bill is being created each month. Please pay before the 16th of each month to avoid additional late fees.

BANK DRAFTS

Pisgah Water Association offers the service of Bank Drafts. Customers have to complete an authorization form to draft their checking account for their monthly bill. Call the office number and you will be sent a form. **You will not have to worry about paying your water bill on time. It will automatically be drafted from your checking account around the 16th each month.** If you decide to use Bank Draft, you will still get a copy of your bill each month showing the water usage and the amount owed. Call 601-940-8825 if interested in starting Bank Drafts on your checking account. This is truly a way to go GREEN and save paper.

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BE ALERT

As a valued customer, always be alert to leaks or other problems that you might observe on our water system. Always contact the office if you have something to report about leaks on the main water lines of PWA. Conservation of our water supply is very important.

Remember PWA abides by USDA standards of one meter per family. If anyone is aware that more than one family is on one meter, please contact the office.

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BE RESPONSIBLE

Remember you are responsible for the lines from the meter onto your property and where ever you have taken water lines on your property—yard faucets, dog yards, etc. Remember to check your meter to see if the small dial is turning. This small dial turning is an indication that you have a leak if you have all faucets off in your dwelling and outside of your dwelling. Locating the leak as soon as possible will help you not to have a large water bill. **A running commode is considered a leak.**

WATER RATES

The water rate for Pisgah Water Association is \$17.50 for "0" to "2,000" gallons. The rate for all water over the 2000 gallons is \$4.00 per thousand or part of a thousand.

SEWER RATES

Sewer rates for the Harbor Gates subdivision are set by Pearl River Valley Water Supply District. Sewer bills are based off the number of gallons that go through your water meter.

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PISGAH WATER ASSOCIATION BOARD

David Boyd, President
Tony Chaffin, Vice President
Sherri Hollingsworth, Board Secretary
Joel Taylor
Mattie Watson
Jack Herring

The Board meets every other month on the first Thursday of the month at 6:30 p.m. at the office at 171 Carter's Store Road. The next regular meeting will be Thursday, July 6, 2017. You must call the office two weeks in advance to be put on the agenda for a meeting.

TAMPERING WITH METERS MISSISSIPPI STATE LAW: 97-25-3

Whoever, intentionally, by any means or device, prevents water from passing through any meter or meters belonging to any person or intentionally prevents the meter from duly registering the quantity of water supplied or in any manner interferes with its proper action or just registration, or diverts any water from any pipe or main of such person, shall be guilty of a misdemeanor and upon conviction, shall be punished by a fine of not less than One Hundred

Dollars (\$100.00) and not more than Five Hundred Dollars (\$500.00), or by imprisonment in the county jail for not more than three (3) months, or by both fine and imprisonment in the discretion of the court.

If Pisgah Water Association shuts off utility service at your address and the service is turned on by anyone other than authorized utility personnel, the meter will be removed and additional charges will be assessed before service is reinstated. This is also considered Meter Tampering, which can have fines from \$100.00 to \$500.00.

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CONSUMER CONFIDENCE

The Federal Safe Drinking Water Act requires each community public water system develop and distribute a consumer confidence report (CCR) to its customers each year. PWA's CCR report will be mailed electronically on our website. You may request a copy of the CCR report by calling the office.

The link that will take you to our 2016 CCR report is:

<http://ccrwater.net/pisgahwater-26683>

Key this in to your computer and it will take you directly to the CCR report. This CCR report will not be delivered to each individual customer. It is published electronically. Above is the direct link to the CCR report. If you want a paper copy, please come by the office or call.

WEBSITE ADDRESS **pisgahwater.com**

Use website to pay online, to get information about PWA, get phone numbers, addresses, and other information about our system.

2016 Annual Drinking Water Quality Report
Pisgah Water Association, Inc.
PWS#: 0610019
June 2017

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to providing you with information because informed customers are our best allies. Our water source is from wells drawing from the Sparta Sand Aquifer.

The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the Pisgah Water Association, Inc. have received a moderate ranking in terms of susceptibility to contamination.

If you have any questions about this report or concerning your water utility, please contact Andy Boyd at 601.668.6247. We want our valued customers to be informed about their water utility. If you want to learn more, please join us for the annual meeting scheduled for Thursday, August 17, 2017 at 6:30 PM at the Sandhill Library and Community Center.

We routinely monitor for contaminants in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that were detected during the period of January 1st to December 31st, 2016. In cases where monitoring wasn't required in 2016, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily indicate that the water poses a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The "Goal"(MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

TEST RESULTS								
Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL/MRDL	Unit Measure -ment	MCLG	MCL	Likely Source of Contamination
Inorganic Contaminants								
10. Barium	N	2016	.0025	.0024 - .0025	ppm	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
13. Chromium	N	2016	1.8	.5 – 1.8	ppb	100	100	Discharge from steel and pulp mills; erosion of natural deposits

14. Copper	N	2012/14*	.2	0	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
16. Fluoride	N	2016	.302	.297 - .302	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
17. Lead	N	2012/14*	3	0	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits

Disinfection By-Products

81. HAA5	N	2016	51	No Range	ppb	0	60	By-Product of drinking water disinfection.
82. TTHM [Total trihalomethanes]	N	2016	36.8	No Range	ppb	0	80	By-product of drinking water chlorination.
Chlorine	N	2016	2.1	1.5 – 2.5	mg/l	0	MRDL = 4	Water additive used to control microbes

* Most recent sample. No sample required for 2016.

We are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

The Pisgah Water Association works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

Please note. This CCR report will not be delivered to each individual customer. It is published electronically. The direct link to the CCR will appear on your utility bill.

ACCOUNT NO.	SERVICE FROM	SERVICE TO
010028585	05/16	06/16

SERVICE ADDRESS
3758 HWY 43 N

CURRENT	METER READINGS	
	PREVIOUS	USED
96450	93690	2760

CHARGE FOR SERVICES

WTR 20.54
NET DUE >>> 20.54
SAVE THIS >> 2.05
GROSS DUE >> 22.59

RETURN THIS STUB WITH PAYMENT TO:
PISGAH WATER ASSOCIATION, INC.
P.O. BOX 144
SANDHILL, MS 39161

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE
PAID
PERMIT NO. 2
SANDHILL, MS

PAY NET AMOUNT ON OR BEFORE DUE DATE	DUE DATE	PAY GROSS AMOUNT AFTER DUE DATE
	07/17/2017	
NET AMOUNT	SAVE THIS	GROSS AMOUNT
20.54	2.05	22.59

2016 CCR REPORT www.ccrwater.net/pisgahwater-26683

RETURN SERVICE REQUESTED

010028585
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████████████████████
SANDHILL MS 39161-0023