

# CERTIFICATION

2017 JUL -5 AM 9:28

## Consumer Confidence Report (CCR)

CITY OF SOUTHAVEN

Public Water Supply Name

170018

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community public water system to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the public water system, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. **You must mail, fax or email a copy of the CCR and Certification to MSDH. Please check all boxes that apply.**

Customers were informed of availability of CCR by: *(Attach copy of publication, water bill or other)*

- Advertisement in local paper (attach copy of advertisement)
- On water bills (attach copy of bill)
- Email message (MUST Email the message to the address below)
- Other INSERTED WITH WATER BILL AND MAILED BY US POSTAL SERVICE

Date(s) customers were informed:      /      /      ,      /      /      ,      /      /     

CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used     

Date Mailed/Distributed: 6 / 3 / 17 - CYCLES 1 & 2 PLUS 6 / 15 / 17 CYCLES 3, 4 & 5

CCR was distributed by Email (MUST Email MSDH a copy) Date Emailed:      /      /     

- As a URL (Provide URL     )
- As an attachment
- As text within the body of the email message

CCR was published in local newspaper. *(Attach copy of published CCR or proof of publication)*

Name of Newspaper:     

Date Published:      /      /     

CCR was posted in public places. *(Attach list of locations)* Date Posted:      /      /     

CCR was posted on a publicly accessible internet site at the following address (**DIRECT URL REQUIRED**):

HTTPS://SOUTHAVEN.ORG/ARCHIVECENTER/VIEWFILE/ITEM/987

### CERTIFICATION

I hereby certify that the Consumer Confidence Report (CCR) has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the public water system officials by the Mississippi State Department of Health, Bureau of Public Water Supply

Ray Humphrey UTILITY DIRECTOR  
Name/Title (President, Mayor, Owner, etc.)

6/30/17  
Date

### Submission options *(Select one method ONLY)*

**Mail:** (U.S. Postal Service)  
MSDH, Bureau of Public Water Supply  
P.O. Box 1700  
Jackson, MS 39215

**Fax:** (601) 576 - 7800

**Email:** [water.reports@msdh.ms.gov](mailto:water.reports@msdh.ms.gov)

**CCR Deadline to MSDH & Customers by July 1, 2017!**

## 2016 Annual Drinking Water Quality Report

City of Southaven 2017 MAY -9 PM 3: 13

PWS#: 0170018

May 2017

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to providing you with information because informed customers are our best allies.

If you have any questions about this report or concerning your water utility, please contact Ray Humphrey at 901.831.0244. We want our valued customers to be informed about their water utility. If you want to learn more, please join us at any of our regularly scheduled meetings. They are held on the first and third Tuesdays of the month at 6:00 PM at the City Hall located at 8710 Northwest Dr. Southaven, MS 38671.

Our water source is from wells drawing from the Sparta Aquifer. The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the City of Southaven have received lower to moderate rankings in terms of susceptibility to contamination.

We routinely monitor for contaminants in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that were detected during the period of January 1<sup>st</sup> to December 31<sup>st</sup>, 2016. In cases where monitoring wasn't required in 2016, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily indicate that the water poses a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

*Action Level* - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

*Maximum Contaminant Level (MCL)* - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

*Maximum Contaminant Level Goal (MCLG)* - The "Goal"(MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

*Maximum Residual Disinfectant Level (MRDL)* - The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.

*Maximum Residual Disinfectant Level Goal (MRDLG)* - The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

*Parts per million (ppm) or Milligrams per liter (mg/l)* - one part per million corresponds to one minute in two years or a single penny in \$10,000.

*Parts per billion (ppb) or Micrograms per liter* - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

## TEST RESULTS

Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL/MRDL	Unit Measure -ment	MCLG	MCL	Likely Source of Contamination
<b>Inorganic Contaminants</b>								
10. Barium	N	2014*	.027	.0204 - .027	ppm	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
13. Chromium	N	2014*	1.7	No Range	ppb	100	100	Discharge from steel and pulp mills; erosion of natural deposits
16. Fluoride	N	2014*	.981	.701 .981	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
19. Nitrate (as Nitrogen)	N	2016	.46	.39 - .46	ppm	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

Disinfection By-Products								
82. TTHM [Total trihalomethanes]	N	2016	2.74	1.67 – 2.74	ppb	0	80	By-product of drinking water chlorination.
Chlorine	N	2016	1	1 – 1	Mg/l	0	MRDL = 4	Water additive used to control microbes

Unregulated Contaminants								
Chlorate	N	2014*	31.776	20.157 – 31.776	UG/L		MRL 20	Agricultural defoliant or desiccant; used in production of chlorine dioxide
Chromium	N	2014*	.059	.033 - .059	UG/L		MRL 0.2	Naturally-occurring element; used in making steel and other alloys. Chromium 3 or 6 forms are used for chrome plating, dyes and pigments, leather tanning, and wood preservation
Strontium	N	2014*	22.624	18.824 – 22.624	UG/L		MRL 0.3	Naturally-occurring element found in the earth's crust and at low concentrations in seawater, and in some surface and ground water; cobaltous chloride was formerly used in medicines and as a germicide
Vanadium	N	2014*	1.55	.211 – 1.55	UG/L		MRL 0.2	Naturally-occurring elemental metal; used as vanadium pent oxide which is a chemical intermediate and a catalyst

\* Most recent sample. No sample required for 2016. \*\* Fluoride level is routinely adjusted to the MS State Dept of Health's recommended level of 0.7 - 1.3 mg/l.

As you can see by the table, our system had no violations. We're proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some contaminants have been detected however the EPA has determined that your water IS SAFE at these levels.

We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", the CITY OF SOUTHAVEN is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year in which average fluoride sample results were within the optimal range of 0.7-1.3 ppm was 12. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.7-1.3 ppm was 100%.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

The City of Southaven works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

## Shultis, Charles

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**From:** Jana Lunsford [jana.lunsford@neel-schaffer.com]  
**Sent:** Wednesday, July 05, 2017 9:20 AM  
**To:** Shultis, Charles  
**Cc:** Vince Malavasi; Spencer Shields  
**Subject:** Correction Notice for City of Horn Lake MS  
**Attachments:** Horn Lake CCR Correction Notice.pdf

Charles,

As per our conversation please find attached the City of Horn Lake's utility bill indicating their ***Corrected CCR Notice***.

Thanks again and should you require any additional information please let me know.

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**Jana Lunsford**

*Administrative Services Manager*

**Neel-Schaffer, Inc.**

5740 Getwell Road, Building 2

Southaven, MS 38672

Phone: 662.890.6404

Fax 662.890.6407

Website: [www.neel-schaffer.com](http://www.neel-schaffer.com)

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FOR BULK - FOR RECORDER CALL 1-800-955-4466 - L10199

ACCOUNT NO	SERVICE FROM	SERVICE TO
220295000	05/01	06/07
SERVICE ADDRESS		
5813 REDBUD COVE		
CURRENT	METER READINGS PREVIOUS	USED
48	478	3
DISCONNECT DATE 07/20/2017		
CHARGE FOR SERVICES		

WTR 11.75  
 SEW 11.75  
 SAN 15.00  
 CREDIT BALANC 38.50-  
 NET DUE >>>  
 SAVE THIS >>  
 GROSS DUE >>

RETURN THIS STUB WITH PAYMENT TO:

**HORN LAKE UTILITIES**  
 3101 GOODMAN RD., SUITE A  
 HORN LAKE, MISSISSIPPI 38637

PRESORTED  
 FIRST CLASS MAIL  
 U.S. POSTAGE  
 PAID  
 PERMIT NO. 16  
 HORN LAKE, MS

PAY NET AMOUNT ON OR BEFORE DUE DATE	DUE DATE	PAY GROSS AMOUNT AFTER DUE DATE
	07/15/2017	
NET AMOUNT	SAVE THIS	GROSS AMOUNT
.00	.00	.00

Corrected CCR Available in  
 Utility Office Closed 3rd/4th



220295000  
 ANN MCCLAIN

5813 REDBUD CV  
 HORN LAKE MS 38637-9217



FOR BULK - FOR RECORDER CALL 1-800-955-4466 - L10199

ACCOUNT NO	SERVICE FROM	SERVICE TO
SERVICE ADDRESS		
CURRENT	METER READINGS PREVIOUS	USED
DISCONNECT DATE		
CHARGE FOR SERVICES		

RETURN THIS STUB WITH PAYMENT TO:

**HORN LAKE UTILITIES**  
 3101 GOODMAN RD., SUITE A  
 HORN LAKE, MISSISSIPPI 38637

PRESORTED  
 FIRST CLASS MAIL  
 U.S. POSTAGE  
 PAID  
 PERMIT NO. 16  
 HORN LAKE, MS

PAY NET AMOUNT ON OR BEFORE DUE DATE	DUE DATE	PAY GROSS AMOUNT AFTER DUE DATE
NET AMOUNT	SAVE THIS	GROSS AMOUNT

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 3101 GOODMAN RD., SUITE A  
 HORN LAKE, MISSISSIPPI 38637

PRESORTED  
 FIRST CLASS MAIL  
 U.S. POSTAGE  
 PAID  
 PERMIT NO. 16  
 HORN LAKE, MS

PAY NET AMOUNT ON OR BEFORE DUE DATE	DUE DATE	PAY GROSS AMOUNT AFTER DUE DATE
	07/15/2017	
NET AMOUNT	SAVE THIS	GROSS AMOUNT
49.64	4.96	54.60

Corrected CCR Available in  
 Utility Office Closed 3rd/4th



604900000  
 SPENCER SHIELDS

1531 CHURCH RD  
 HORN LAKE MS 38637-8726



FOR BULK - FOR RECORDER CALL 1-800-955-4466 - L10199

ACCOUNT NO	SERVICE FROM	SERVICE TO
604900000	04/30	05/31
SERVICE ADDRESS		
1531 CHURCH RD		
CURRENT	METER READINGS PREVIOUS	USED
12		12
DISCONNECT DATE 07/20/2017		
CHARGE FOR SERVICES		

SEW 34.64  
 SAN 15.00  
 NET DUE >>> 49.64  
 SAVE THIS >> 4.96  
 GROSS DUE >> 54.60