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Consumer Confidence Report (	CCR)
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List PWS ID the for all Companies West Services	
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The Federal Safe Drinking Water Act (SDWA) requires each Community pub Consumer Confidence Report (CCR) to its customers each year. Depending a system, this CCR must be mailed or delivered to the customers, published in a new customers upon request. Make sure you follow the proper procedures when diemail a copy of the CCR and Certification to MSDH. Please check all boxes the	on the population served by the public water syspaper of local circulation, or provided to the
Customers were informed of availability of CCR by: (Attach copy of	
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☐ On water bills (attach copy of bill)	
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Date(s) customers were informed:/_//	
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ERTIFICATION hereby certify that the Consumer Confidence Report (CCR) has been distributed to e form and manner identified above and that I used distribution methods allower formation included in this CCR is true and correct and is consistent with the water quarer system officials by the Mississippi State Department of Health, Bureau of Public V	the customers of this public water system in d by the SDWA. I further certify that the
Submission options (Select one method ON	VLY)
Mail: (U.S. Postal Sérvice)  MSDH, Bureau of Public Water Supply P.O. Box 1700	(601) 576 - 7800
1. 1. 340 2021	water.reports@msdh.ms.gov

CCR Deadline to MSDH & Customers by July 1, 2017!

Email: water reports@msdh.ms.gov

# Copy of 2016 Drinking Water Quality Report The Oaks Utilities PWS 0240256

#### Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

#### Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

#### Where does my water come from?

Our water comes from the Graham Ferry Aquifer.

### Source water assessment and its availability

The source water assessment report is compiled by the MS Department of Environmental Quality and ranks our water as moderate for susceptibility to contamination. This report is available at the Lowery Development office.

# Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small

amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity:

microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

#### How can I get involved?

For any questions about your drinking water supply, please contact Kim Byrd at 228-860-7812.

#### **Description of Water Treatment Process**

Your water is treated by disinfection. Disinfection involves the addition of chlorine or other disinfectant to kill dangerous bacteria and microorganisms that may be in the water. Disinfection is considered to be one of the major public health advances of the 20th century.

## Monitoring and reporting of compliance data violations

Failure to return CCR confirmation to MSDH on time. Complete 8/15/16

#### Significant Deficiencies

During a sanitary survey conducted on 8/26/2016, the Mississippi State Department of Health cited the following significant deficiencies:

INADEQUATE FOLLOW-UP OF PREVIOUS DEFICIENCIES

LACK OF REDUNDANT MECHANICAL COMPONENTS WHERE TREATMENT IS REQUIRED

INADEQUATE INTERNAL CLEANING / MAINTENANCE OF STORAGE TANKS

Corrective actions: MSDH is currently working with this system to return them to compliance since the expiration of the compliance deadline. We anticipate the system being returned to compliance by 6/30/2016

#### Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Oaks Utilities is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

#### **Additional Information for Arsenic**

While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

**Water Quality Data Table** 

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

			Detect	Ra	nge			
Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	In Your Water	Low	High	Sample Date	Violation	Typical Source
Disinfectants & Disin	fection By-	Products	3		······································		·	
(There is convincing e	vidence that	addition	of a disi	nfecta	nt is ne	ecessary	for control	of microbial contaminants)
Chlorine (as Cl2) (ppm)	4	4	1.3	.5	2.61	2016	No	Water additive used to control microbes
Haloacetic Acids (HAA5) (ppb)	NA	60	9	NA	NA	2014	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	10.08	NA	NA	2014	No	By-product of drinking water disinfection
Inorganic Contamina	nts			I				
Arsenic (ppb)	0	10	.8	NA	NA	2015	No	Erosion of natural deposits: Runoff from orchards: Runoff from glass and electronics production wastes
Barium (ppm)	2	2	.0117	NA	NA	2015	No	Discharge of drilling wastes: Discharge from metal refineries: Erosion of natural deposits
Chromium (ppb)	100	100	2.4	NA	NA	2015	No	Discharge from steel and pulp mills; Erosion of natural deposits
Cyanide (ppb)	200	200	15	NA	NA	2014	No	Discharge from plastic and fertilizer factories; Discharge from steel/metal factories
Fluoride (ppm)	4	4	.478	NA	NA	2015	No	Erosion of natural deposits;

	MCLC		Detect		Ra	ange			
Contaminants	MCLG or MRDLG	TT, o	or Yo	n our ater	ur Sa	Sampl Date	e Violat	ion Typical Source	
									Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Radioactive Contamin	ants								
Alpha emitters (pCi/L)	0	15	. (	6	NA	NA	2012	No	Erosion of natural deposits
Volatile Organic Conta	aminants	****		<u>1</u>		1		<u> </u>	water at deposits
Tetrachloroethylene (ppb)	0	5		5	NA	NA	2015	No	Discharge from factories and dry cleaners
Contaminants	MCLG	AL	Your Water			# San Excee	ding	Exceeds AL	
Inorganic Contaminan	ts						<u>l</u>		
Copper - action level at consumer taps (ppm)	1.3	1.3	. 1	20	12	0		No	Corrosion of household plumbing systems; Erosion of natural deposits
Inorganic Contaminan	ts								•
Lead - action level at consumer taps (ppb)	0	15	0	20	12	0		No	Corrosion of household plumbing systems; Erosion of natural deposits

# **Undetected Contaminants**

The following contaminants were monitored for, but not detected, in your water.

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
1.1.1-Trichloroethane (ppb)	200	200	ND	No	Discharge from metal degreasing sites and other factories
1,1,2-Trichloroethane (ppb)	3	5	ND	No	Discharge from industrial chemical factories
1,1-Dichloroethylene (ppb)	7	7	ND	No	Discharge from industrial chemical factories
1,2,4-Trichlorobenzene (ppb)	70	70	ND	No	Discharge from textile-finishing factories
1,2-Dichloroethane (ppb)	0	5	ND	No	Discharge from industrial chemical factories
1,2-Dichloropropane (ppb)	0	5	ND		Discharge from industrial chemical factories
Antimony (ppb)	6	6	ND	No	Discharge from petroleum refineries; fire retardants; ceramics: electronics; solder; test

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
					addition.
Benzene (ppb)	0	5	ND	No	Discharge from factories: Leaching from gas storage tanks and landfills
Beryllium (ppb)	4	4	ND	No	Discharge from metal refineries and coal- burning factories; Discharge from electrical, aerospace, and defense industries
Cadmium (ppb)	5	5	ND	No	Corrosion of galvanized pipes; Erosion of natural deposits: Discharge from metal refineries; runoff from waste batteries and pain
Carbon Tetrachloride (ppb)	0	5	ND	No	Discharge from chemical plants and other industrial activities
Chlorobenzene (monochlorobenzene) (ppb)	100	100	ND	No	Discharge from chemical and agricultural chemical factories
Dichloromethane (ppb)	0	5	ND	No	Discharge from pharmaceutical and chemical factories
Ethylbenzene (ppb)	700	700	ND	No	Discharge from petroleum refineries
Mercury [Inorganic] (ppb)	2	2	ND	No	Erosion of natural deposits: Discharge from refineries and factories: Runoff from landfills: Runoff from cropland
Nitrate [measured as Nitrogen] (ppm)	10	10	ND	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Nitrite [measured as Nitrogen] (ppm)	1	1	ND	No	Runoff from fertilizer use: Leaching from septic tanks, sewage; Erosion of natural deposits
Selenium (ppb)	50	50	ND	No	Discharge from petroleum and metal refineries: Erosion of natural deposits: Discharge from mines
Styrene (ppb)	100	100	ND	No	Discharge from rubber and plastic factories: Leaching from landfills
Thallium (ppb)	.5	2	ND	No	Discharge from electronics, glass, and Leaching from ore-processing sites; drug factories
Toluene (ppm)	1	1	ND		Discharge from petroleum factories
Trichloroethylene (ppb)	0	5	ND	No	Discharge from metal degreasing sites and other factories
Vinyl Chloride (ppb)	0	2	ND	No I	Leaching from PVC piping: Discharge from plastics factories
Xylenes (ppm)	10	10	ND	No 1	Discharge from petroleum factories: Discharge rom chemical factories
cis-1,2-Dichloroethylene (ppb)	70	70	ND	No I	Discharge from industrial chemical factories
o-Dichlorobenzene (ppb)	600	600	ND	No I	Discharge from industrial chemical factories
p-Dichlorobenzene (ppb)	75	75	ND		Discharge from industrial chemical factories
trans-1,2-Dichloroethylene	100	100	ND		Discharge from industrial chemical factories

Contaminants (ppb)	MCLG or MRDLG	TT, or	Your	Violation	Typical Source
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nit Descriptions							
Term	Definition						
ppm	ppm: parts per million, or milligrams per liter (mg/L)						
ppb	ppb: parts per billion. or micrograms per liter (μg/L)						
pCi/L	pCi/L: picocuries per liter (a measure of radioactivity)						
NA	NA: not applicable						
ND	ND: Not detected						
NR	NR: Monitoring not required, but recommended.						

	king Water Definitions
Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL .	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level

# For more information please contact:

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