

**White Cypress Subdivision
Hancock County, MS**

PWS ID NO. MS0230051

2014 Annual Water Report

DEFINITIONS

In the table below you will find many terms and abbreviations you may not be familiar with. To help you better understand these terms, we've provided the following definitions

Non-Detects (ND)- laboratory analysis indicates that the constituent is not present.

Parts per million (ppm) or Milligrams per liter (mg/L) - one part per million corresponds to one minute in two years or a single penny in \$10,000

Parts per billion (ppb) or Micrograms per liter (ug/L) - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Positive samples/month— Number of samples taken monthly that were found to be positive.

NA—Not applicable.

NR—Monitoring not required, but recommended

Action Level (AL) - the concentration of a contaminant, that if exceeded, triggers treatment or other requirements that a water system must follow.

Treatment Technique (TT) - a treatment technique is a required process intended to reduce the level of a contaminant in drinking water.

Maximum contaminant level (MCL) - the "Maximum Allowed" MCL is the highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLG's as feasible, using the best available treatment technology.

Maximum contaminant level goal (MCLG) - the "Goal" is the level of a contaminant in drinking water below which there is no known or expected risk to human health. MCLG's allow for a margin of safety.

Maximum residual disinfectant level (MRDL) - the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal (MRDLG) - The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLG's do not reflect the benefits of the use of disinfectants to control microbial contaminants the use of disinfectants to control microbial contaminants.



PREPARED BY
UTILITY SERVICES, INC
8717 EDGEWATER BLVD
OCEAN SPRINGS, MS 39564

John

WHITE CYPRESS LAKES CCR
Hancock County, Mississippi
Public Water Supply I.D. No. MS0230051

The Water We Drink - Utility Services, LLC is pleased to present our Annual Water Quality Report for the year 2014. This report is designed to inform you about the quality of your water and services we deliver to you every day.

Is My Water Safe? Yes, last year your tap water met all U.S. EPA and state drinking water standards. Utility Services diligently safeguards its water supplies and once again we are proud to report that our system has not violated a maximum contaminant level (MCL) or any other drinking water quality standards.

Do I need to take any special precautions? Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk for infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791.

Where does my Water come from? The White Cypress Lakes Water source is one (1) well located at Lake Cypress Drive and East Lake Cypress Drive which draws its water from the Mio Series Aquifer.

Source Water Assessment and its availability - A Source Water Assessment Plan (SWAP) is available from the Mississippi State Department of Health for this system. This Plan is an assessment of a delineated area around our listed source through which contaminants, if present, could migrate and reach our source water. It also includes an inventory of potential source contamination within the delineated area, and a determination of the water supply's susceptibility to contamination by the identified potential sources.

Why there are contaminants in my Drinking Water? Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap and bottled) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from various sources. Some of the more common sources of drinking water contamination include: agricultural practices, such as pesticides, herbicides, and fertilizers; urban storm water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic chemical production, mining or farming; pesticides and herbicides, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production, and mining activities. In order to ensure that your tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish standards for contaminants in bottled water which must provide the same protection for public health.

How can I get involved? In order to maintain a safe and dependable water supply, we sometimes need to make improvements that will benefit all our customers. If you have a particular question about your water supply, please contact Billy Bouchillon @ 1-855-340-0111.

Additional Information for Lead - If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The White Cypress Lakes Water supply is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap water for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing for \$10 per sample. Please contact (601) 576-7582 if you wish to have your water tested.

Monitoring & Reporting of Compliance Data Violations
 We are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an indicator of whether or not your drinking water meets standards.

Beginning January 1, 2004, the Mississippi State Department of Health (MSDH) required public water systems that use chlorine as a primary disinfectant to monitor/test for chlorine residual required by the Stage 1 Disinfection By-Products Rule. We did complete the monitoring requirements and found no Maximum Residual Disinfectant Level (MRDL) violations.

Residuals	Sampling Period	Range (Low/High)	MCL/RAA*	Units	RAA Date	RAA Your Water	Typical Source
Chlorine	Jan-Dec 2014	0.23 - 1.21	4.0	mg/l	2014	0.50	Water additive used to control microbes

*RAA = Running Annual Average

Significant Deficiencies: During a sanitary survey conducted on 10/07/2014, MSDH cited the following significant deficiency(s) and corrective actions:

- Inadequate internal cleaning/maintenance of storage tanks: This system is currently under an Administrative order to correct this deficiency by 7-31-2015.
- Failure to meet water supply demands (overloaded): This system is currently under a Bilateral Compliance Agreement with MSDH to correct this deficiency by 12-31-2015.

The water system was tested a minimum of one (1) monthly sample in accordance with the Total Coliform Rule. During the monitoring period covered by this report, the following detection noted: **There were NO positive bacteriological samples during the monitoring period of January 1st to December 31st, 2014**

Radionuclides - No violations were detected in the results for the Calendar Year 2014.
 In the table below, we have shown the drinking water contaminants that were detected during the calendar year of this report. The presence of contaminants does not necessarily indicate that water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done during the calendar year of this report. The EPA or the State required us to monitor certain contaminants less than once per year because the concentrations of these contaminants do not change frequently.

Contaminant	Sample Date	MCL	Units	Your Water	Violation	Typical Source
Nitrates	1/31/2013	10	ppm	< 0.06	No	Runoff from fertilizer use; leaching from septic tanks; sewage; erosion of natural deposits
Nitrate (as N)	1/31/2013	10	ppm	< 0.1	No	Runoff from fertilizer use; leaching from septic tanks; sewage; erosion of natural deposits
Nitrite	1/31/2013	1	ppm	< 0.02	No	Runoff from fertilizer use; leaching from septic tanks; sewage; erosion of natural deposits
Copper	2009/2011	1.3	ppm	0.2	No	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
DBP Contaminants						
Trihalomethanes, Total (TTHM)	9/10/2014	80	ppb	5.99	No	By-product of drinking water disinfection
Halooacetic Acids, Total (HAA5)	9/10/2014	60	ppb	3.0	No	By-product of drinking water disinfection
Inorganic						
Barium	May 5, 2011	2	ppm	0.0156	No	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Fluoride	May 5, 2011	4	ppm	0.141	No	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer & aluminum factories
Lead/Copper						
Lead	2012/2014	0.015	ppm	0.002	No	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Copper	2012/2014	1.3	ppm	0.1	No	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer & aluminum factories

****April, 2013 MESSAGE FROM MSDH CONCERNING RADIOLOGICAL SAMPLING****

In accordance with the Radionuclides Rule, all community public water supplies were required to sample quarterly for radionuclides beginning January 2007- December 2007. Your water supply completed sampling by the scheduled deadline; however, during an audit of the Mississippi State Department of Health Radiological/Health Laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliance samples and results until further notice. Although this was not the result of inaction by the public supply, MSDH was required to issue a violation. This is to notify you that as of this date, your water system has completed the monitoring requirements and is now in compliance with the Radionuclides Rule. If you have any questions, please contact Karen Walters, Director of Compliance & Enforcement, Bureau of Public Water Supply, at (601) 576-7518.

Thank you for allowing us to continue to provide your family with clean, quality safe drinking water this year. In order to maintain a safe and dependable water supply, we sometimes need improvements that will benefit all of our customers. Please call our office if you have any questions. We at Utility Services, work around the clock to provide top quality drinking water to every tap of every customer of the White Cypress Lakes Water System. We ask that all our customers to protect and conserve our water sources, which are the heart of our community, our way of life, and our children's future.