2015 JUN 23 AM 9:45

MISSISSIPPI STATE DEPARTMENT OF HEALTH
BUREAU OF PUBLIC WATER SUPPLY
CCR CERTIFICATION
CALENDAR YEAR 2014

CITY OF OLIVE BRANCH
Public Water Supply Name

MS0170015
List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community public water system to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the public water system, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. **You must mail, fax or email a copy of the CCR and Certification to MSDH.** ***Please check all boxes that apply.***

Customers were informed of availability of CCR by: ***(Attach copy of publication, water bill or other)***

- ☐ Advertisement in local paper (attach copy of advertisement)
- ☒ On water bills (attach copy of bill)
- ☐ Email message (MUST Email the message to the address below)
- ☒ Other _____

Date(s) customers were informed: 5/4 /15 , 5 / 14/ 15 , 5/ 19 / 15 5/28/15

CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used _____

Date Mailed/Distributed: ___/___/___

CCR was distributed by Email (MUST Email MSDH a copy) Date Emailed: ___/___/___

- ☐ As a URL (Provide URL _____)
- ☐ As an attachment
- ☐ As text within the body of the email message

CCR was published in local newspaper. ***(Attach copy of published CCR or proof of publication)***

Name of Newspaper: _____

Date Published: ___/___/___

CCR was posted in public places. ***(Attach list of locations)*** Date Posted: ___/___/___

CCR was posted on a publicly accessible internet site at the following address (**DIRECT URL REQUIRED**):

http:/msrwa.org/2014ccr/ob.pdf

CERTIFICATION

I hereby certify that the 2014 Consumer Confidence Report (CCR) has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the public water system officials by the Mississippi State Department of Health, Bureau of Public Water Supply.

Name/Title (President, Mayor, Owner, etc.)

6 - 19 - 15
Date

Deliver or send via U.S. Postal Service:
Bureau of Public Water Supply
P.O. Box 1700
Jackson, MS 39215

May be faxed to:
(601)576-7800

May be emailed to:
water.reports@msdh.ms.gov

2014 Annual Drinking Water Quality Report
City of Olive Branch
PWS#: 0170015
April 2015

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to providing you with information because informed customers are our best allies. Our water source is from wells drawing from the Sparta, Tallahatta, Winona Tallahatta Aquifers.

The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the City of Olive Branch have received lower to moderate rankings in terms of susceptibility to contamination.

If you have any questions about this report or concerning your water utility, please contact Christie McCullar at 662.893.5249. We want our valued customers to be informed about their water utility. If you want to learn more, please join us at any of our regularly scheduled meetings. They are held on the first & third Tuesdays of the month at 6:30 PM at the Court House, 6900 Highland Street.

We routinely monitor for constituents in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that were detected during the period of January 1st to December 31st , 2014. In cases where monitoring wasn't required in 2014, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some constituents. It's important to remember that the presence of these constituents does not necessarily indicate that the water poses a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The "Goal"(MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in $10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in $10,000,000.

PWS # 0170015 (Olive Branch) -TEST RESULTS

Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL/MRDL	Unit Measure-ment	MCLG	MCL	Likely Source of Contamination

Inorganic Contaminants								
8. Arsenic	N	2014	.6	No Range	ppb	n/a	10	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
10. Barium	N	2014	.0282	.0131 - .0282	ppm	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
13. Chromium	N	2014	1.8	.6 – 1.8	ppb	100	100	Discharge from steel and pulp mills; erosion of natural deposits
14. Copper	N	2011/13*	.1	0	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
16. Fluoride	N	2014	.82	.26 - .82	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
17. Lead	N	2011/13*	1	0	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits
19. Nitrate (as Nitrogen)	N	2014	.76	.25 - .76	ppm	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Disinfection By-Products								
81. HAA5	N	2014	3	1 - 3	ppb	0	60	By-Product of drinking water disinfection.
Chlorine	N	2014	1.1	.6 – 1.73	mg/l	0	MRDL = 4	Water additive used to control microbes
Unregulated Contaminants								
Chlorate	N	2014	53.425	32.583 – 53.425	UG/L		MRL 20	Agricultural defoliant or desiccant; used in production of chlorine dioxide
Chromium - 6	N	2014	.148	.145 - .148	UG/L	0.3	MRL 0.03	Naturally-occurring element; used in making steel and other alloys. Chromium -3 or-6 forms are used for chrome plating, dyes and pigments, leather tanning, and wood preservation
Strontium	N	2014	17.732	10.875 – 17.732	UG/L	0.3	MRL 0.3	Naturally-occurring element found in the earth's crust and at low concentrations in seawater, and in some surface and ground water; cobaltous chloride was formerly used in medicines and as a germicide

** Most recent sample. No sample required for 2014.*

As you can see by the table, our system had no violations. We're proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some constituents have been detected however the EPA has determined that your water IS SAFE at these levels.

Our water system # 170016, violated a drinking water standard. This system collects 6 routine samples per month. During May 2014 we collected all 6 samples on the same day. According to EPA CFR 141.21 (a)(4), a public water system that is required to collect 6 or more routine bacteriological samples monthly may not collect them all on the same day. We will in the future make sure all samples are not collected in the same (24) hour day.

We are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", our system – Olive Branch # 170015, is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year in which

average fluoride sample results were within the optimal range of 0.7-1.3 ppm was 8. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.7-1.3 ppm was 78%

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", our system – Pleasant Hill # 170016, is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year in which average fluoride sample results were within the optimal range of 0.7-1.3 ppm was 3. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.7-1.3 ppm was 65%.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

The City of Olive Branch works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

CITY OF OLIVE BRANCH
BILLING CYCLES

CYCLE 1:		**ROUTES 9 –29**
READING PERIOD		**5TH TO 5TH**
BILLS MAILED OUT	**14TH**	
DUE DATE		**30TH**
CYCLE 2:		**ROUTES 1 – 8**
READING PERIOD		**15TH TO 15 TH**
BILLS MAILED OUT	**30 TH**	
DUE DATE		**15 TH**
CYCLE 3:		**ROUTES 30- 39**
READING PERIOD		**10th – 10th**
BILLS MAILED OUT	**19 TH**	
DUE DATE		**4 TH**
CYCLE 4:		**ROUTES 40- 49**
READING PERIOD		**25th – 25th**
BILLS MAILED OUT	**5 TH**	
DUE DATE		**20 TH**

FINAL BILLS **2 RUNS MONTHLY**

City of Olive Branch
9200 Pigeon Roost
Olive Branch, MS 38654
662-892-9305
Monday - Friday 8:00 - 5:00

Keep this portion for your records

Customer Copy

[redacted]	Service Address
	4569 BIENVILLE RD #498

Account Number		Customer Number	Current Billing Due Date
2861440	05/15/2015	10004112 - 33816	05/30/2015

Description	Meter	Previous Read Date	Current Read Date	Previous Meter Reading	Current Meter Reading	Read Code	Usage	Charge
WATER N MISS OUT	5703394	04/06/2015	05/05/2015	3426	3478	A	52	18.13
SEWER N MISS OUTSIDE								36.62

FAILURE TO PAY YOUR BILL MAY RESULT IN DISCONNECTION OF SERVICES 10 DAYS AFTER DUE DATE. THE DUE DATE ON THIS BILL DOES NOT APPLY TO ANY PAST DUE AMT.TO VIEW OLIVE BRANCH CCR REPORT CALL 662-893-5249 OR GO TO WWW.MSRWA.ORG/2014CCR/OB.PDF (NOT A BILL PAY SITE)

Total Current Billing	54.75
Past Due Balance	56.11
Deposit Amount	.00
Amount Due	**$110.86**
Shutoff Date	06/09/2015

HGF-

DSI #5000

✂ Detach and return the portion below with your payment ✂

City of Olive Branch
9200 Pigeon Roost
Olive Branch, MS 38654
662-892-9305
Monday - Friday 8:00 - 5:00

UTILITY BILL
REMIT PORTION
Please write your Account Number on your check and enclose this portion of bill with your payment.

Service Address	Account Number	Customer Number	Current Billing Due Date	Amount Due
4569 BIENVILLE RD #498	2861440	10004112-33816	05/30/2015	$110.86

Pay 110.86 by 05/30/2015
After 05/30/2015 Pay 116.33

[redacted]

Amount Paid
$

TO ORDER CALL - 1-901-312-2450 DSI Data Supplies, Inc.

See Reverse Side For Easy Opening Instructions

00000042015602861440200000110866

DSI

City of Olive Branch
9200 Pigeon Roost
Olive Branch, MS 38654

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[redacted]

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DSI Data Supplies, Inc.