

MISSISSIPPI STATE DEPARTMENT OF HEALTH  
BUREAU OF PUBLIC WATER SUPPLY

2014 JUN -2 AM 11:40

CCR CERTIFICATION  
CALENDAR YEAR 2013

Utility Services LLC White Cypress  
Public Water Supply Name

MS 0230051

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community public water system to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the public water system, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. **You must mail, fax or email a copy of the CCR and Certification to MSDH. Please check all boxes that apply.**

Customers were informed of availability of CCR by: *(Attach copy of publication, water bill or other)*

- Advertisement in local paper (attach copy of advertisement)
- On water bills (attach copy of bill)
- Email message (MUST Email the message to the address below)
- Other \_\_\_\_\_

Date(s) customers were informed: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ , \_\_\_\_ / \_\_\_\_ / \_\_\_\_

CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used U.S. Postal Service

Date Mailed/Distributed: 5/28/2014

CCR was distributed by Email (MUST Email MSDH a copy) Date Emailed: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

As a URL (Provide URL \_\_\_\_\_)

As an attachment

As text within the body of the email message

CCR was published in local newspaper. *(Attach copy of published CCR or proof of publication)*

Name of Newspaper: \_\_\_\_\_

Date Published: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

CCR was posted in public places. *(Attach list of locations)* Date Posted: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

CCR was posted on a publicly accessible internet site at the following address (**DIRECT URL REQUIRED**):

**CERTIFICATION**

I hereby certify that the 2013 Consumer Confidence Report (CCR) has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the public water system officials by the Mississippi State Department of Health, Bureau of Public Water Supply.

*Lee Purvis Manager*  
Name/Title (President, Mayor, Owner, etc.)

5-28-2014  
Date

Deliver or send via U.S. Postal Service:  
Bureau of Public Water Supply  
P.O. Box 1700  
Jackson, MS 39215

May be faxed to:  
(601) 576-7800

May be emailed to:  
Melanie.Yanklowski@msdh.state.ms.us

UTILITY SERVICES, LLC  
8717 EDGEWATER BLVD.  
OCEAN SPRINGS, MS, 39564

## WHITE CYPRESS SUBDIVISION Hancock County, MS

PWS ID NO. MS0230051

# 2013 ANNUAL WATER REPORT

PREPARED BY  
UTILITY SERVICES, LLC  
8717 EDGEWATER BLVD.  
OCEAN SPRINGS, MS. 39564



### DEFINITIONS

In the table below you will find many terms and abbreviations you may not be familiar with. To help you better understand these terms, we've provided the following definitions:

**Non-Detects (ND)** - laboratory analysis indicates that the constituent is not present.

**Parts per million (ppm) or Milligrams per liter (mg/L)** - one part per million corresponds to one minute in two years or a single penny in \$10,000.

**Parts per billion (ppb) or Micrograms per liter (ug/L)** - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

**Positive samples/month** - Number of samples taken monthly that were found to be positive.

**NA** - Not applicable.

**NR** - Monitoring not required, but recommended

**Action Level (AL)** - the concentration of a contaminant that if exceeded, triggers treatment or other requirements that a water system must follow.

**Treatment Technique (TT)** - a treatment technique is a required process intended to reduce the level of a contaminant in drinking water.

**Maximum contaminant level (MCL)** - the "Maximum Allowed" MCL is the highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLG's as feasible, using the best available treatment technology.

**Maximum contaminant level goal (MCLG)** - the "Goal" is the level of a contaminant in drinking water below which there is no known or expected risk to human health. MCLG's allow for a margin of safety.

**Maximum residual disinfectant level (MRDL)** - the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum residual disinfectant level goal (MRDLG)** - The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLG's do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**WHITE CYPRESS LAKES CCR (Corrected CCR)**  
**Hancock County, Mississippi**  
**Public Water Supply I.D. No. MS0230051**

The Water We Drink - Utility Services, LLC is pleased to present our Annual Water Quality Report for the year 2013. This report is designed to inform you about the quality of your water and the services we deliver to you every day.

**Is My Water Safe?** Yes, last year your tap water met all U.S. EPA and state drinking water standards. Utility Services diligently safeguards its water supplies and once again we are proud to report that our system has not violated a maximum contaminant level (MCL) or any other drinking water quality standards.

**Do I need to take any special precautions?** Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk for infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791.

**Where does my Water come from?** The White Cypress Lakes Water source is one (1) well located at Lake Cypress Drive and East Lake Cypress Drive which draws its water from the Mioocene Series Aquifer.

**Source Water Assessment and its availability** - A Source Water Assessment Plan (SWAP) is available from the Mississippi State Department of Health for this system. This Plan is an assessment of a delineated area around our listed source through which contaminants, if present, could migrate and reach our source water. It also includes an inventory of potential sources of contamination within the delineated area, and a determination of the water supply's susceptibility to contamination by the identified potential sources.

**Why there are contaminants in my Drinking Water?** Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water pose a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap and bottled) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife. Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production, and mining activities. In order to ensure that your tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

**How can I get involved?** In order to maintain a safe and dependable water supply, we sometimes need to make improvements that will benefit all our customers. If you have a particular question about your water supply, please contact Billy Bouchillon @ 1-855-340-0111.

**Additional Information for Lead** - If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The White Cypress Lakes Water supply is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing for \$10 per sample. Please contact (601) 576-7582 if you wish to have your water tested.

**Monitoring & Reporting of Compliance Data Violations**

We are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an Indicator of whether or not your drinking water meets health standards.

Beginning January 1, 2004, the Mississippi State Department of Health (MSDH) required public water systems that use chlorine as a primary disinfectant to monitor/test for chlorine residuals as required by the Stage 1 Disinfection By-Products Rule. We did complete the monitoring requirements and found no Maximum Residual Disinfectant Level (MRDL) violations.

Residuals	Sampling Period	Range (Low/High)	MCL RAA*	Units	RAA Date	RAA Your Water	Typical Source
Chlorine	Jan-Dec 2012	0.41 / 0.79	4.0	mg/L	2013	0.60	Water additive used to control microbes

\*RAA = Running Annual Average

IT Violation	Explanation	Duration of violation	Corrective Actions	*Health Effects Language
Ground Water Rule	Failure to Take Corrective Action Within Required Timeline	11/2012 - 3/2013	The system has entered into a bilateral compliance agreement and/or corrected the deficiency.	Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, Diarrhea and associated headaches.

**Significant Deficiencies:** During a sanitary survey conducted on 2/23/2011, MSDH cited the following significant deficiency(s) and corrective actions:

- Inadequate internal cleaning/maintenance of storage tanks: This system is currently under an Administrative order to correct this deficiency by 1-15-2014.
- Failure to meet water supply demands (overloaded): This system is currently under a Bilateral Compliance Agreement with MSDH to correct this deficiency by 11-18-2012.
- Lack of redundant mechanical components where treatment is required: This system is currently under an Administrative Order by MSDH to correct this deficiency by 11-18-2012.

The water system was tested a minimum of one (1) monthly sample in accordance with the Total Coliform Rule. During the monitoring period covered by this report, the following detections were noted: There were NO positive bacteriological samples during the monitoring period of January 1st to December 31st, 2013

**Radionuclides** - No violations were detected in the results for the Calendar Year 2013.

In the table below, we have shown the drinking water contaminants that were detected during the calendar year of this report. The presence of contaminants does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done during the calendar year of this report. The EPA or the State required us to monitor for certain contaminant less than once per year because the concentrations of these contaminants do not change frequently.

Nitrates	Sample Date	MCL	Units	Your Water	Violation	Typical Source
Nitrate (as N)	1/31/2013	10	ppm	< 0.08	No	Runoff from fertilizer use; leaching from septic tanks; sewage; erosion of natural deposits
Nitrate Nitrite (as N)	1/31/2013	10	ppm	< 0.1	No	Runoff from fertilizer use; leaching from septic tanks; sewage; erosion of natural deposits
Nitrite	1/31/2013	1	ppm	< 0.02	No	Runoff from fertilizer use; leaching from septic tanks; sewage; erosion of natural deposits
Copper	2009/2011	1.3	ppm	0.2	No	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

DBP Contaminants	Sample Date	MCL	Unit	Your Water	Violation	Typical Source
Trihalomethanes, Total (THM)	Sept. 9, 2008	80	ppb	5.83	No	By-product of drinking water disinfection
Halooacetic Acids, Total (HAA5)	7/18/2012	60	ppb	5.0	No	By-product of drinking water disinfection

Inorganics	Sample Date	MCL	Unit	Your Water	Violation	Typical Source
Barium	May 5, 2011	2	ppm	0.0156	No	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Fluoride	May 5, 2011	4	ppm	0.141	No	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer & aluminum factories

Thank you for allowing us to continue to provide your family with clean, quality safe drinking water this year. In order to maintain a safe and dependable water supply, we sometimes need to make improvements that will benefit all of our customers. Please call our office if you have any questions.

We at Utility Services, work around the clock to provide top quality drinking water to every tap of every customer of the White Cypress Lakes Water System. We ask that all our customers help us to protect and conserve our water sources, which are the heart of our community, our way of life, and our children's future.

2014 JUN 27 AM 8:31

**WHITE CYPRESS LAKES CCR**  
**Hancock County, Mississippi**  
**Public Water Supply I.D. No. MS0230051**

PUBLIC WATER SUPPLY  
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**Significant Deficiencies: During a sanitary survey conducted on 2/23/2011, MSDH cited the following significant deficiency(s) and corrective actions:**

- Inadequate internal cleaning/maintenance of storage tanks: This system is currently under an Administrative order to correct this deficiency by 12-31-2014.
- Failure to meet water supply demands (overloaded): This system is currently under a Bilateral Compliance Agreement with MSDH to correct this deficiency by 12-31-2014.
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Fluoride	May 5, 2011	4	ppm	0.141	No	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer & aluminum factories