

MISSISSIPPI STATE DEPARTMENT OF HEALTH
BUREAU OF PUBLIC WATER SUPPLY
CCR CERTIFICATION FORM
CALENDAR YEAR 2012

JUN 28 AM 8:53

Back Acres

Public Water Supply Name

PWS # 0690009

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community public water system to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the public water system, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. **Since this is the first year of electronic delivery, we request you mail or fax a hard copy of the CCR and Certification Form to MSDH. Please check all boxes that apply.**

Customers were informed of availability of CCR by: *(Attach copy of publication, water bill or other)*

- Advertisement in local paper (attach copy of advertisement)
- On water bills (attach copy of bill)
- Email message (MUST Email the message to the address below)
- Other _____

Date(s) customers were informed: 06/27/13 / / , / /

CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used _____

Date Mailed/Distributed: ___ / ___ / ___

CCR was distributed by Email (MUST Email MSDH a copy) Date Emailed: ___ / ___ / ___

- As a URL (Provide URL _____)
- As an attachment
- As text within the body of the email message

CCR was published in local newspaper. *(Attach copy of published CCR or proof of publication)*

Name of Newspaper: _____

Date Published: ___ / ___ / ___

CCR was posted in public places. *(Attach list of locations)* Date Posted: ___ / ___ / ___

CCR was posted on a publicly accessible internet site at the following address (**DIRECT URL REQUIRED**):

CERTIFICATION

I hereby certify that the 2012 Consumer Confidence Report (CCR) has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the public water system officials by the Mississippi State Department of Health, Bureau of Public Water Supply.

Harry House, Water Operator
Name/Title (President, Mayor, Owner, etc.)

06-28-13
Date

Deliver or send via U.S. Postal Service:
Bureau of Public Water Supply
P.O. Box 1700
Jackson, MS 39215

May be faxed to:
(601) 576-7800

May be emailed to:
Melanie.Yankowski@msdh.state.ms.us

2013 JUL 29 AM 8:59

2012 Quality Water Report
Back Acres
[PWS ID# 0690009]
June 2013

Corrected
Copy

We're pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is a ground water well that pumps from the **Lower Wilcox Aquifer**. Our source water assessment is available upon request.

I'm pleased to report that our drinking water meets all federal and state requirements.

This report shows our water quality and what it means.

If you have any questions about this report or concerning your water utility, please contact Harry House (Certified Water Operator) at P.O. Box 463 Senatobia, MS 38668, 662-562-8456. We want our valued customers to be informed about their water utility.

The **Back Acres** system is routinely monitored for constituents in your drinking water according to Federal and State laws. This table shows the results of our monitoring for the period of January 1st to December 31st, **2012**. As water travels over the land or underground, it can pick up substances or contaminants such as microbes, inorganic and organic chemicals, and radioactive substances. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some constituents. It's important to remember that the presence of these constituents does not necessarily pose a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Non-Detects (ND) - laboratory analysis indicates that the constituent is not present.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Picocuries per liter (pCi/L) - picocuries per liter is a measure of the radioactivity in water.

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal - The "Goal" (MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

TEST RESULTS

Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL	Unit Measurement	MCLG	MCL	Likely Source of Contamination
-------------	---------------	----------------	----------------	--	------------------	------	-----	--------------------------------

Radioactive Contaminants

Inorganic Contaminants

1010. Barium	n	2010	.036934	0	ppm	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
1020. Chromium	n	2010	.002034	0	ppm	0.1	0.1	Discharge from steel and pulp mills; erosion of natural deposits
14. Copper	n	2011	1.0	0	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
1025. Fluoride	n	02/10/2010	0.138	0	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
17. Lead	n	2011	1.0	0	ppb	0	AL=0.015	Corrosion of household plumbing systems, erosion of natural deposits
1040. Nitrate (as Nitrogen)	n	03/26/2012	<0.08	0	ppm	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
1041. Nitrite (as Nitrogen)	n	03/26/2012	<0.02	0	ppm	1	1	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
1038. Nitrate+Nitrite (AS N)	n	03/26/2012	<0.1	0	ppm	10	10	Run-off from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
THM	n	2010	14.53	0	ppb	0	80	By-product of drinking water chlorination
HAA5	n	2010	0.0	0	ppb	0	60	
0999. Chlorine Highest QTR RAA:	n	2012	0.80	0.8 – 0.80 0.80MG/L	ppm	0	MDRL = 4	Water additive used to control microbes

CHLORINE RESIDUAL MONITORING VIOLATIONS

PWS ID	SYSTEM NAME	COMPLIANCE PERIOD		SAMPLES	
		BEGIN DATE	END DATE	COLLECTED	REQUIRED
0690009	Back Acres	07/01/2007	07/31/2007	0	1

Monitoring and reporting of compliance data violations

We are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. Beginning January 1, 2004, the Mississippi State Department of Health (MSDH) required public water systems that use chlorine as a primary disinfectant to monitor/test for chlorine residuals as required by the Stage 1 Disinfection By-Products Rule. Our water system failed to complete these monitoring requirements: therefore we cannot be sure of your water quality during this particular time. **[When we took the required water sample for Back Acres during the month of July 2007, the chlorine residual was taken, but we failed to write the chlorine residual on the sample form. The sample came back negative/good, but this resulted in the chlorine residual monitoring violation.]**

Significant Deficiencies

During a sanitary survey conducted on 5/29/2012, the Mississippi State Department of Health cited the following significant deficiency(s):

- (1) Lack of redundant mechanical components where treatment is required

Corrective actions: This system has entered into a Bilateral Compliance Agreement with MSDH to correct this deficiency by 12/4/2013.

- (2) Inadequate application of treatment chemicals and techniques

Corrective actions: MSDH is currently working with this system to return them to compliance since the expiration of the compliance deadline. It is anticipated we will be returned to compliance by June 1, 2013.

*******A Message From MSDH Concerning Radiological Sampling*******

In accordance with the Radionuclides Rule, all community public water supplies were required to sample quarterly for radionuclides beginning January 2007 – December 2007. Your public water supply completed sampling by the scheduled deadline; however, during an audit of the Mississippi State Department of Health Radiological Health Laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliance samples and results until further notice. Although this was not the result of inaction by the public water supply, MSDH was required to issue a violation. This is to notify you that as of this date, your water system has completed the monitoring requirements and is now in compliance with the Radionuclides Rule. If you have any questions, please contact Karen Walters, Director of Compliance & Enforcement, Bureau of Public Water Supply, at 601-576-7518.

ADDITIONAL INFORMATION for LEAD

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Back Acres is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department

of Health Public Health Laboratory offers lead testing for \$10 per sample. Please contact (601)576-7582 if you wish to have your water tested.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline.

Please call 662-562-8456 if you have questions.

We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

2012 Quality Water Report
Back Acres
[PWS ID# 0690009]
June 2013

We're pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is a ground water well that pumps from the Lower Wilcox Aquifer. Our source water assessment is available upon request.

I'm pleased to report that our drinking water meets all federal and state requirements.

This report shows our water quality and what it means.

If you have any questions about this report or concerning your water utility, please contact Harry House (Certified Water Operator) at P.O. Box 463 Senatobia, MS 38668, 662-562-8456. We want our valued customers to be informed about their water utility.

The Back Acres system is routinely monitored for constituents in your drinking water according to Federal and State laws. This table shows the results of our monitoring for the period of January 1st to December 31st, 2012. As water travels over the land or underground, it can pick up substances or contaminants such as microbes, inorganic and organic chemicals, and radioactive substances. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some constituents. It's important to remember that the presence of these constituents does not necessarily pose a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Non-Detects (ND) - laboratory analysis indicates that the constituent is not present.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Picocuries per liter (pCi/L) - picocuries per liter is a measure of the radioactivity in water.

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal - The "Goal"(MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

TEST RESULTS

Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL	Unit Measurement	MCLG	MCL	Likely Source of Contamination
-------------	---------------	----------------	----------------	--	------------------	------	-----	--------------------------------

Radioactive Contaminants

1010. Barium	n	02/10/2010	.036934	0	ppm	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
--------------	---	------------	---------	---	-----	---	---	--

Inorganic Contaminants

1020. Chromium	n	02/10/2010	.002034	0	ppm	0.1	0.1	Discharge from steel and pulp mills; erosion of natural deposits
14. Copper	n	06/08/2010	0.9	0	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
1025. Fluoride	n	02/10/2010	0.138	0	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
17. Lead	n	06/08/2010	0.001	0	ppb	0	AL=0.015	Corrosion of household plumbing systems, erosion of natural deposits
1040. Nitrate (as Nitrogen)	n	03/26/2012	<0.08	0	ppm	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
1041. Nitrite (as Nitrogen)	n	03/26/2012	<0.02	0	ppm	1	1	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
1038. Nitrate+Nitrite (AS N)	n	03/26/2012	<0.1	0	ppm	10	10	Run-off from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
TTHM	n	07/12/2010	14.53	0	ppb	0	80	By-product of drinking water chlorination
HAA5	n	07/12/2010	0.0	0	ppb	0	60	
0999. Chlorine Highest QTR RAA:	n	2012	0.80	0.8 – 0.80 0.80MG/L	ppm	0	MDRL = 4	Water additive used to control microbes

CHLORINE RESIDUAL MONITORING VIOLATIONS

PWS ID	SYSTEM NAME	COMPLIANCE PERIOD		SAMPLES	
		BEGIN DATE	END DATE	COLLECTED	REQUIRED
0690009	Back Acres	07/01/2007	07/31/2007	0	1

Monitoring and reporting of compliance data violations

We are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. Beginning January 1, 2004, the Mississippi State Department of Health (MSDH) required public water systems that use chlorine as a primary disinfectant to monitor/test for chlorine residuals as required by the Stage 1 Disinfection By-Products Rule. Our water system failed to complete these monitoring requirements; therefore we cannot be sure of your water quality during this particular time. **[When we took the required water sample for Back Acres during the month of July 2007, the chlorine residual was taken, but we failed to write the chlorine residual on the sample form. The sample came back negative/good, but this resulted in the chlorine residual monitoring violation.]**

Significant Deficiencies

During a sanitary survey conducted on 5/29/2012, the Mississippi State Department of Health cited the following significant deficiency(s):

- (1) Lack of redundant mechanical components where treatment is required

Corrective actions: This system has entered into a Bilateral Compliance Agreement with MSDH to correct this deficiency by 12/4/2013.

- (2) Inadequate application of treatment chemicals and techniques

Corrective actions: MSDH is currently working with this system to return them to compliance since the expiration of the compliance deadline. It is anticipated we will be returned to compliance by June 1, 2013.

*******A Message From MSDH Concerning Radiological Sampling*******

In accordance with the Radionuclides Rule, all community public water supplies were required to sample quarterly for radionuclides beginning January 2007 – December 2007. Your public water supply completed sampling by the scheduled deadline; however, during an audit of the Mississippi State Department of Health Radiological Health Laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliance samples and results until further notice. Although this was not the result of inaction by the public water supply, MSDH was required to issue a violation. This is to notify you that as of this date, your water system has completed the monitoring requirements and is now in compliance with the Radionuclides Rule. If you have any questions, please contact Karen Walters, Director of Compliance & Enforcement, Bureau of Public Water Supply, at 601-576-7518.

ADDITIONAL INFORMATION for LEAD

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Back Acres is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department

of Health Public Health Laboratory offers lead testing for \$10 per sample. Please contact (601)576-7582 if you wish to have your water tested.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline.

Please call 662-562-8456 if you have questions.

We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

NEW IMAGE UTILITY CO.
P. O. BOX 463
SENATOBIA, MS 38668
662 562-8456

PRSRT STD
US POSTAGE PAID
MAILED FROM
Senatobia, MS 38668
PERMIT # 00203

Previous CREDIT Balance: -147.17
WATER 400520-392860=7660 22.96
SEWER-FLAT 14.40

Billed: 07/01

No Payment Due, Bal = -109.81

TOTAL NEW CHARGES 07/01 37.36

No Payment Due, Bal = -109.81

Acct# B-0675

Return Service Requested

Acct# B-0675
Last Pmt \$55.00 06/08 John M Poag
SVC:05/13-06/12 (30 days)

Corrected CC Reports Available Upon Request

John M Poag
526 Gwen Rd.
Senatobia MS 38668

RECEIVED-WATER SUPPLY

2013 JUL 29 AM 9:00