



MISSISSIPPI STATE DEPARTMENT OF HEALTH

BUREAU OF PUBLIC WATER SUPPLY
CALENDAR YEAR 2010 CONSUMER CONFIDENCE REPORT
CERTIFICATION FORM

NORTH MISSISSIPPI UTILITY COMPANY

Public Water Supply Name

LAKE OF THE HILLS(0170029) BRIGHTS(0170002) EUDORA(0170006) CHICKASAW BLUFF(0170028)
List PWS ID #s for all Water Systems Covered by this CCR

The Federal Safe Drinking Water Act requires each community public water system to develop and distribute a consumer confidence report (CCR) to its customers each year. Depending on the population served by the public water system, this CCR must be mailed to the customers, published in a newspaper of local circulation, or provided to the customers upon request.

Please Answer the Following Questions Regarding the Consumer Confidence Report

- Customers were informed of availability of CCR by: (Attach copy of publication, water bill or other)
- Advertisement in local paper
- On water bills
- Other

Date customers were informed: / /

- CCR was distributed by mail or other direct delivery. Specify other direct delivery methods:

Date Mailed/Distributed: / /

X

- CCR was published in local newspaper. (Attach copy of published CCR or proof of publication)

Name of Newspaper: DESOTO TIMES-TRIBUNE

Date Published: 6 / 7 / 2011

- CCR was posted in public places. (Attach list of locations)

Date Posted: / /

- CCR was posted on a publicly accessible internet site at the address: www.

CERTIFICATION

I hereby certify that a consumer confidence report (CCR) has been distributed to the customers of this public water system in the form and manner identified above. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the public water system officials by the Mississippi State Department of Health, Bureau of Public Water Supply.

[Signature]
Name/Title (President, Mayor, Owner, etc.)

6-11-11
Date

Mail Completed Form to: Bureau of Public Water Supply/P.O. Box 1700/Jackson, MS 39215
Phone: 601-576-7518

[Handwritten mark]

# 2010 Drinking Water Quality Report

## North Mississippi Utility Company

Brights (0170002) Eudora (0170006)  
Chickasaw Bluffs (0170028) Lake of the Hills (0170029)

*Corrected*

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### **Is my water safe?**

Last year, as in years past, your tap water met all U.S. Environmental Protection Agency (EPA) and state drinking water health standards. Local Water vigilantly safeguards its water supplies and once again we are proud to report that our system has not violated a maximum contaminant level or any other water quality standard.

### **Do I need to take special precautions?**

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

### **Where does my water come from?**

Our water comes from three wells from the Sparta Sand Aquifer for Brights, two wells from Sparta Sand Aquifer and one well from Lower Wilcox Aquifer for Eudora, two wells from the Sparta Sand Aquifer for Chickasaw Bluffs and two wells from the Sparta Sand Aquifer for Lake of the Hills

### **Source water assessment and its availability**

Currently, our source water assessment is being prepared by the Mississippi State Department of Health. When it is completed you will be notified and copies of this assessment will be made available upon request.

### **Why are there contaminants in my drinking water?**

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity: microbial contaminants, such as viruses and bacteria, that

may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

### **How can I get involved?**

We want our valued customers to be informed about their water utility. If you would like a copy of the Consumer Confidence Report for your area, please come by our office at 1481 Byhalia Rd. Our office hours are 8 AM to Noon and 1 Pm to 4:30 PM Monday through Friday.

### **Other Information**

In accordance with the Radionuclides Rule, all community public water supplies were required to sample quarterly for radionuclides beginning January 2010 - December 2010. Your public water supply completed sampling by the scheduled deadline; however, during an audit of the Mississippi State Department of Health Radiological Health Laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliance samples and results until further notice.

Although this was not the result of inaction by the public water supply, MSDH was required to issue a violation. The Bureau of Public Water Supply is taking action to resolve this issue as quickly as possible. If you have any questions, please contact Melissa Parker, Deputy Director, Bureau of Public Water Supply, at 601-576-7518.

### **Additional Information for Lead**

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. North Mississippi Utility Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

## Water Quality Data Table – Brights (017002)

The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. The presence of contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently.

<u>Contaminants</u>	<u>MCLG</u> or <u>MRDLG</u>	<u>MCL,</u> TT, or <u>MRDL</u>	<u>Your</u> <u>Water</u>	<u>Range</u> <u>Low</u> <u>High</u>	<u>Sample</u> <u>Date</u>	<u>Violation</u>	<u>Typical Source</u>
<b>Disinfectants &amp; Disinfection By-Products</b>							
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.)							
Chlorine (as Cl <sub>2</sub> ) (ppm)	4	4	1.53	1.12 1.93	2010	No	Water additive used to control microbes
<b>Inorganic Contaminants</b>							
Antimony (ppb)	6	6	0.0005	NA	2010	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; test addition.
Arsenic (ppb)	0	10	0.0005	NA	2010	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Barium (ppm)	2	2	0.018821	NA	2010	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Beryllium (ppb)	4	4	0.0001	NA	2010	No	Discharge from metal refineries and coal-burning factories; Discharge from electrical, aerospace, and defense industries
Cadmium (ppb)	5	5	0.0001	NA	2010	No	Corrosion of galvanized pipes; Erosion of natural deposits; Discharge from metal refineries; runoff from waste batteries and paints
Chromium (ppb)	100	100	0.0003	NA	2010	No	Discharge from steel and pulp mills; Erosion of natural deposits
Cyanide [as Free Cn] (ppb)	200	200	0.005	NA	2010	No	Discharge from plastic and fertilizer factories; Discharge from steel/metal factories
Fluoride (ppm)	4	4	1.5	NA	2010	No	Erosion of natural deposits; Water

							additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Mercury [Inorganic] (ppb)	2	2	0.0002	NA	2010	No	Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfills; Runoff from cropland
Nitrate [measured as Nitrogen] (ppm)	10	10	0.35	NA	2010	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Nitrite [measured as Nitrogen] (ppm)	1	1	0.02	NA	2010	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Selenium (ppb)	50	50	0.0005	NA	2010	No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
Thallium (ppb)	0.5	2	0.0005	NA	2010	No	Discharge from electronics, glass, and Leaching from ore-processing sites; drug factories

<u>Contaminants</u>	<u>MCLG</u>	<u>AL</u>	<u>Your Water</u>	<u>Sample Date</u>	<u># Samples Exceeding AL</u>	<u>Exceeds AL</u>	<u>Typical Source</u>
<b>Inorganic Contaminants</b>							
Copper - action level at consumer taps (ppm)	1.3	1.3	1.3	2007	0	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead - action level at consumer taps (ppb)	0	15	0.002	2007	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

## Water Quality Data Table – Eudora (0170006)

The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. The presence of contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done in the calendar

year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently.

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", the NORTH MS UTILITY\_EUDORA is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year that average fluoride samples were within the optimal range of 0.7-1.3ppm was 9. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.7-1.3 ppm was 75%.

<u>Contaminants</u>	<u>MCLG</u> or <u>MRDLG</u>	<u>MCL,</u> TT, or <u>MRDL</u>	<u>Your</u> <u>Water</u>	<u>Range</u> <u>Low</u> <u>High</u>	<u>Sample</u> <u>Date</u>	<u>Violation</u>	<u>Typical Source</u>
<b>Disinfectants &amp; Disinfection By-Products</b>							
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.)							
Chlorine (as Cl <sub>2</sub> ) (ppm)	4	4	1.33	1.25 1.4	2010	No	Water additive used to control microbes
Haloacetic Acids (HAA5) (ppb)	NA	60	6	NA	2010	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	1.67	NA	2010	No	By-product of drinking water disinfection
<b>Inorganic Contaminants</b>							
Antimony (ppb)	6	6	0.0005	NA	2010	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; test addition.
Arsenic (ppb)	0	10	0.000246	NA	2010	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Barium (ppm)	2	2	0.0072	NA	2010	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Beryllium (ppb)	4	4	0.0001	NA	2010	No	Discharge from metal refineries and coal-burning factories; Discharge from electrical, aerospace, and defense industries
Cadmium (ppb)	5	5	0.0001	NA	2010	No	Corrosion of galvanized pipes; Erosion of natural deposits;

Chromium (ppb)	100	100	0.0005	NA	2010	No	Discharge from metal refineries; runoff from waste batteries and paints
Cyanide [as Free Cn] (ppb)	200	200	0.005	NA	2010	No	Discharge from steel and pulp mills; Erosion of natural deposits
Fluoride (ppm)	4	4	1.31	NA	2010	No	Discharge from plastic and fertilizer factories; Discharge from steel/metal factories
Mercury [Inorganic] (ppb)	2	2	0.0002	NA	2010	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Nitrate [measured as Nitrogen] (ppm)	10	10	0.08	NA	2010	No	Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfills; Runoff from cropland
Nitrite [measured as Nitrogen] (ppm)	1	1	0.02	NA	2010	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Selenium (ppb)	50	50	0.0005	NA	2010	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Thallium (ppb)	0.5	2	0.0005	NA	2010	No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
							Discharge from electronics, glass, and Leaching from ore-processing sites; drug factories

<u>Contaminants</u>	<u>MCLG</u>	<u>AL</u>	<u>Your Water</u>	<u>Sample Date</u>	<u># Samples Exceeding AL</u>	<u>Exceeds AL</u>	<u>Typical Source</u>
<b>Inorganic Contaminants</b>							
Copper - action level at consumer taps (ppm)	1.3	1.3	0	2008	10	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead - action level at consumer taps (ppb)	0	15	0.001	2008	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

## Water Quality Data Table – Chickasaw Bluffs (0170028)

The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. The presence of contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently.

<u>Contaminants</u>	<u>MCLG</u>	<u>MCL,</u>	<u>Your</u>	<u>Range</u>		<u>Sample</u>	<u>Violation</u>	<u>Typical Source</u>
	<u>or</u>	<u>TT, or</u>		<u>Low</u>	<u>High</u>			
	<u>MRDLG</u>	<u>MRDL</u>	<u>Water</u>	<u>Low</u>	<u>High</u>	<u>Date</u>		
<b>Disinfectants &amp; Disinfection By-Products</b>								
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.)								
Haloacetic Acids (HAA5) (ppb)	NA	60	6	NA		2010	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	1.67	NA		2010	No	By-product of drinking water disinfection
Chlorine as (C12) (ppm)	4	4	1.35	1.30	1.37	2010	No	Water additives added to control microbes

<u>Contaminants</u>	<u>MCLG</u>	<u>AL</u>	<u>Your</u>	<u>Sample</u>	<u># Samples</u>	<u>Exceeds</u>		<u>Typical Source</u>
			<u>Water</u>	<u>Date</u>	<u>Exceeding AL</u>	<u>AL</u>		
<b>Inorganic Contaminants</b>								
Copper - action level at consumer taps (ppm)	1.3	1.3	0.1	2008	10	No		Corrosion of household plumbing systems; Erosion of natural deposits
Lead - action level at consumer taps (ppb)	0	15	0.006	2008	0	No		Corrosion of household plumbing systems; Erosion of natural deposits

Chemical, Bacteriological and CCR Violation  
 Monitoring period 9/01/2010-09/30/2010 Contaminant Coliform- Public Notice Completed

## Water Quality Data Table – Lake of the Hills (0170029)

The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. The presence of contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently.

<u>Contaminants</u>	<u>MCLG</u> or <u>MRDLG</u>	<u>MCL</u> , or <u>MRDL</u>	<u>Your</u> <u>Water</u>	<u>Range</u> <u>Low</u> <u>High</u>		<u>Sample</u> <u>Date</u>	<u>Violation</u>	<u>Typical Source</u>
<b>Disinfectants &amp; Disinfection By-Products</b>								
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.)								

Haloacetic Acids (HAA5) (ppb)	NA	60	6	NA		2010	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	1.67	NA		2010	No	By-product of drinking water disinfection
Chlorine (asCl <sub>2</sub> ) (ppm)	4	4	1.36	1.32	1.41	2010	No	Water additives used to control microbes

<u>Contaminants</u>	<u>MCLG</u>	<u>AL</u>	<u>Your</u> <u>Water</u>	<u>Sample</u> <u>Date</u>	<u># Samples</u> <u>Exceeding AL</u>	<u>Exceeds</u> <u>AL</u>	<u>Typical Source</u>
<b>Inorganic Contaminants</b>							

Copper - action level at consumer taps (ppm)	1.3	1.3	0	2008	10	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead - action level at consumer taps (ppb)	0	15	0.001	2008	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

<b>Unit Descriptions</b>	
<b>Term</b>	<b>Definition</b>
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ppb	ppb: parts per billion, or micrograms per liter (µg/L)
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.

<b>Important Drinking Water Definitions</b>	
<b>Term</b>	<b>Definition</b>
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level

\*\*\*\*\*This CCR will not be mailed to each individual customer. You may at anytime come by our office to receive a copy

**For more information please contact:**

Bill J Roberson

P O Box 362

Hernando, MS 38632

662-429-9509

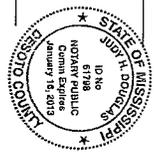
662-429-6202

**PROOF OF PUBLICATION**  
THE STATE OF MISSISSIPPI  
COUNTY OF DESOTO

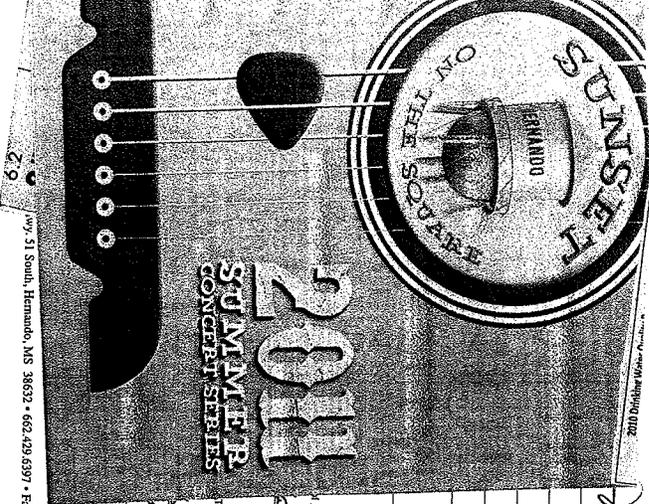
Diane Smith personally appeared before me the undersigned in and for said County and State and states on oath that she is the **CLERK** of the Desoto Times-Tribune, a newspaper published in the town of Hernando, State and County aforesaid, and having a general circulation in said county, and that the publication of the notice, a copy of which is hereto attached, has been made in said paper        consecutive times, as follows, to-wit:

- June 2011
- \_\_\_\_\_ 2011
- \_\_\_\_\_ 2011
- \_\_\_\_\_ 2011
- \_\_\_\_\_ 2011
- \_\_\_\_\_ 2011
- \_\_\_\_\_ 2011

*Diane Smith*  
June 2011



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**2011**  
**SUMMER**  
**CONCERT SERIES**

WY, 51 South, Hernando, MS 38632 • 662.429.6397 • Fax: 662.429.5229



2011 SEP 29 AM 8:41

**NORTH MISSISSIPPI UTILITY COMPANY**  
 P.O. BOX 279 • HERNANDO, MS 38632

PRESORTED  
 FIRST CLASS MAIL  
 U.S. POSTAGE  
 PAID  
 Permit No. 17  
 Hernando, MS

Return Service Requested

ACCOUNT NO. 7/1010-0		CUSTOMER NO. 7472	BILL DATE 09/26/11
DAYS 31	SERVICE FROM 08/01/11	SERVICE TO 09/01/11	
PREVIOUS 192040	PRESENT 195000	CONSUMPTION 2960	
SERVICE DESCRIPTION		AMOUNT DUE	
WATER CHAR		14.50	
HEALTH DEPT FEE		2.80	
IF PAID ON TIME 17.30	DELINQUENT DATE 10/10/11	AFTER DELINQUENT DATE 22.30	

SERVICE AT: 10675 BEN VORLICH'S HEAD L135

ACCOUNT NO. 7/1010-0	CUSTOMER NO. 7472
DELINQUENT DATE 10/10/11	
NET AMOUNT DUE 17.30	GROSS AMOUNT DUE 22.30

RETURN THIS PORTION WITH PAYMENT

CORRECTED COPY OF CCR  
 AVAILABLE IN OFFICE

WAYNE STEADMAN  
 3047 SCOTT RD  
 HERNANDO MS 38632-7516

IMPORTANT INFORMATION ON BACK OF BILL



RECEIVED-WATER SUPPLY

2011 SEP 29 AM 8:41

**NORTH MISSISSIPPI UTILITY COMPANY**  
P.O. BOX 279 • HERNANDO, MS 38632

PRESORTED  
FIRST CLASS MAIL  
U.S. POSTAGE  
PAID  
Permit No. 17  
Hernando, MS

Return Service Requested

ACCOUNT NO. 8/2465-0		CUSTOMER NO. 7451	BILL DATE 09/26/11
DAYS 31	SERVICE FROM 08/02/11	SERVICE TO 09/02/11	
PREVIOUS 550040	PRESENT 555060	CONSUMPTION 5020	
SERVICE DESCRIPTION		AMOUNT DUE	
BALANCE FORWARD		12.61	
WATER CHAR		20.86	
HEALTH DEPT FEE		2.80	
IF PAID ON TIME 36.27	DELINQUENT DATE 10/10/11	AFTER DELINQUENT DATE 41.27	

SERVICE AT 500 BLUE LAKE DR L43

ACCOUNT NO. 8/2465-0	CUSTOMER NO. 7451
DELINQUENT DATE 10/10/11	
NET AMOUNT DUE 36.27	GROSS AMOUNT DUE 41.27

RETURN THIS PORTION WITH PAYMENT

CORRECTED COPY OF CCR  
AVAILABLE IN OFFICE

TIFFANY DAILEY

500 BLUE LAKE SPRINGS DR  
LAKE CORMORANT MS 38641-9428

IMPORTANT INFORMATION ON BACK OF BILL



2011 SEP 29 AM 8:41

**NORTH MISSISSIPPI UTILITY COMPANY**  
 P.O. BOX 279 • HERNANDO, MS 38632

PRESORTED  
 FIRST CLASS MAIL  
 U.S. POSTAGE  
 PAID  
 Permit No. 17  
 Hernando, MS

Return Service Requested

ACCOUNT NO. 12/3470-0		CUSTOMER NO. 5654	BILL DATE 09/26/11
DAYS 34	SERVICE FROM 08/03/11	SERVICE TO 09/06/11	
PREVIOUS 430680	PRESENT 434860	CONSUMPTION 4180	
SERVICE DESCRIPTION		AMOUNT DUE	
WATER		18.22	
HEALTH DEPT FEE		2.80	
IF PAID ON TIME 21.02	DELINQUENT DATE 10/10/11	AFTER DELINQUENT DATE 26.02	

SERVICE AT 765 HWY 301 S

ACCOUNT NO. 12/3470-0	CUSTOMER NO. 5654
DELINQUENT DATE 10/10/11	
NET AMOUNT DUE 21.02	GROSS AMOUNT DUE 26.02

RETURN THIS PORTION WITH PAYMENT

CORRECTED COPY OF CCR  
 AVAILABLE IN OFFICE

JOHN GRESHEM

765 HIGHWAY 301 S  
 LAKE CORMORANT MS 38641-9653

IMPORTANT INFORMATION ON BACK OF BILL



# 2010 Drinking Water Quality Report North Mississippi Utility Company

Brights (0170002) Eudora (0170006)  
Chickasaw Bluffs (0170028) Lake of the Hills (0170029)

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## **Is my water safe?**

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## **Where does my water come from?**

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## **Source water assessment and its availability**

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## **Why are there contaminants in my drinking water?**

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity: microbial contaminants, such as viruses and bacteria, that

may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

### **How can I get involved?**

We want our valued customers to be informed about their water utility. If you would like a copy of the Consumer Confidence Report for your area, please come by our office at 1481 Byhalia Rd. Our office hours are 8 AM to Noon and 1 Pm to 4:30 PM Monday through Friday.

### **Other Information**

In accordance with the Radionuclides Rule, all community public water supplies were required to sample quarterly for radionuclides beginning January 2010 - December 2010. Your public water supply completed sampling by the scheduled deadline; however, during an audit of the Mississippi State Department of Health Radiological Health Laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliance samples and results until further notice.

Although this was not the result of inaction by the public water supply, MSDH was required to issue a violation. The Bureau of Public Water Supply is taking action to resolve this issue as quickly as possible. If you have any questions, please contact Melissa Parker, Deputy Director, Bureau of Public Water Supply, at 601-576-7518.

### **Additional Information for Lead**

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. North Mississippi Utility Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

## Water Quality Data Table – Brights (0170002)

The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. The presence of contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently.

<b>Contaminants</b>	<b>MCLG or MRDLG</b>	<b>MCL, TT, or MRDL</b>	<b>Your Water</b>	<b>Range Low High</b>	<b>Sample Date</b>	<b>Violation</b>	<b>Typical Source</b>
<b>Inorganic Contaminants</b>							
Antimony (ppb)	6	6	0.0005	NA	2010	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; test addition.
Arsenic (ppb)	0	10	0.0005	NA	2010	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Barium (ppm)	2	2	0.018821	NA	2010	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Beryllium (ppb)	4	4	0.0001	NA	2010	No	Discharge from metal refineries and coal-burning factories; Discharge from electrical, aerospace, and defense industries
Cadmium (ppb)	5	5	0.0001	NA	2010	No	Corrosion of galvanized pipes; Erosion of natural deposits; Discharge from metal refineries; runoff from waste batteries and paints
Chromium (ppb)	100	100	0.0003	NA	2010	No	Discharge from steel and pulp mills; Erosion of natural deposits
Cyanide [as Free Cn] (ppb)	200	200	0.005	NA	2010	No	Discharge from plastic and fertilizer factories; Discharge from steel/metal factories
Fluoride (ppm)	4	4	1.5	NA	2010	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories

Mercury [Inorganic] (ppb)	2	2	0.0002	NA	2010	No	Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfills; Runoff from cropland
Nitrate [measured as Nitrogen] (ppm)	10	10	0.35	NA	2010	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Nitrite [measured as Nitrogen] (ppm)	1	1	0.02	NA	2010	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Selenium (ppb)	50	50	0.0005	NA	2010	No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
Thallium (ppb)	0.5	2	0.0005	NA	2010	No	Discharge from electronics, glass, and Leaching from ore-processing sites; drug factories

<u>Contaminants</u>	<u>MCLG</u>	<u>AL</u>	<u>Your Water</u>	<u>Sample Date</u>	<u># Samples Exceeding AL</u>	<u>Exceeds AL</u>	<u>Typical Source</u>
<b>Inorganic Contaminants</b>							
Copper - action level at consumer taps (ppm)	1.3	1.3	1.3	2007	0	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead - action level at consumer taps (ppb)	0	15	0.002	2007	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

## Water Quality Data Table – Eudora (0170006)

The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. The presence of contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently.

To comply with the “Regulation Governing Fluoridation of Community Water Supplies”, the NORTH MS UTILITY\_EUDORA is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year that average fluoride samples were within the optimal range of 0.7-1.3ppm was 9. The percentage of fluoride samples collected in the previous calendar year

that was within the optimal range of 0.7-1.3 ppm was 75%.

<u>Contaminants</u>	<u>MCLG</u> or <u>MRDLG</u>	<u>MCL,</u> TT, or <u>MRDL</u>	<u>Your</u> <u>Water</u>	<u>Range</u> <u>Low</u> <u>High</u>	<u>Sample</u> <u>Date</u>	<u>Violation</u>	<u>Typical Source</u>
<b>Disinfectants &amp; Disinfection By-Products</b>							
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.)							
Haloacetic Acids (HAA5) (ppb)	NA	60	6	NA	2010	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	1.67	NA	2010	No	By-product of drinking water disinfection
<b>Inorganic Contaminants</b>							
Antimony (ppb)	6	6	0.0005	NA	2010	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; test addition.
Arsenic (ppb)	0	10	0.000246	NA	2010	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Barium (ppm)	2	2	0.0072	NA	2010	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Beryllium (ppb)	4	4	0.0001	NA	2010	No	Discharge from metal refineries and coal-burning factories; Discharge from electrical, aerospace, and defense industries
Cadmium (ppb)	5	5	0.0001	NA	2010	No	Corrosion of galvanized pipes; Erosion of natural deposits; Discharge from metal refineries; runoff from waste batteries and paints
Chromium (ppb)	100	100	0.0005	NA	20010	No	Discharge from steel and pulp mills; Erosion of natural deposits
Cyanide [as Free Cn] (ppb)	200	200	0.005	NA	2010	No	Discharge from plastic and fertilizer factories; Discharge from steel/metal factories
Fluoride (ppm)	4	4	1.31	NA	2010	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories

Mercury [Inorganic] (ppb)	2	2	0.0002	NA	2010	No	Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfills; Runoff from cropland
Nitrate [measured as Nitrogen] (ppm)	10	10	0.08	NA	2010	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Nitrite [measured as Nitrogen] (ppm)	1	1	0.02	NA	2010	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Selenium (ppb)	50	50	0.0005	NA	2010	No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
Thallium (ppb)	0.5	2	0.0005	NA	2010	No	Discharge from electronics, glass, and Leaching from ore-processing sites; drug factories

<u>Contaminants</u>	<u>MCLG</u>	<u>AL</u>	<u>Your Water</u>	<u>Sample Date</u>	<u># Samples Exceeding AL</u>	<u>Exceeds AL</u>	<u>Typical Source</u>
<b>Inorganic Contaminants</b>							
Copper - action level at consumer taps (ppm)	1.3	1.3	0	2007	10	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead - action level at consumer taps (ppb)	0	15	0.001	2007	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

## Water Quality Data Table – Chickasaw Bluffs (0170028)

The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. The presence of contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently.

<u>Contaminants</u>	<u>MCLG</u>	<u>MCL,</u>	<u>Your</u>	<u>Range</u>	<u>Sample</u>	<u>Date</u>	<u>Violation</u>	<u>Typical Source</u>
	<u>or</u>	<u>TT, or</u>						

**Disinfectants & Disinfection By-Products**

(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.)

Haloacetic Acids (HAA5) (ppb)	NA	60	6	NA	2010	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	1.67	NA	2010	No	By-product of drinking water disinfection

<u>Contaminants</u>	<u>MCLG</u>	<u>AL</u>	<u>Your</u>	<u>Sample</u>	<u># Samples</u>	<u>Exceeds</u>	<u>Typical Source</u>
			<u>Water</u>	<u>Date</u>	<u>Exceeding AL</u>	<u>AL</u>	

**Inorganic Contaminants**

Copper - action level at consumer taps (ppm)	1.3	1.3	0.1	2007	10	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead - action level at consumer taps (ppb)	0	15	0.006	2007	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

- Chemical, Bacteriological and CCR Violation
- Monitoring period 09/01/2010-09/30/2010 Contaminant- Coliform - Public notice completed

## Water Quality Data Table – Lake of the Hills (0170029)

The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. The presence of contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently.

<u>Contaminants</u>	<u>MCLG</u>	<u>MCL,</u>	<u>Your</u>	<u>Range</u>	<u>Sample</u>	<u>Date</u>	<u>Violation</u>	<u>Typical Source</u>
	<u>or</u>	<u>TT, or</u>						

**Disinfectants & Disinfection By-Products**

(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.)

Haloacetic Acids (HAA5) (ppb)	NA	60	6	NA	2010	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	1.67	NA	2010	No	By-product of drinking water disinfection

<u>Contaminants</u>	<u>MCLG</u>	<u>AL</u>	<u>Your Water</u>	<u>Sample Date</u>	<u># Samples Exceeding AL</u>	<u>Exceeds AL</u>	<u>Typical Source</u>
<b>Inorganic Contaminants</b>							
Copper - action level at consumer taps (ppm)	1.3	1.3	0	2007	10	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead - action level at consumer taps (ppb)	0	15	0.001	2007	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

<b>Unit Descriptions</b>	
<u>Term</u>	<u>Definition</u>
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ppb	ppb: parts per billion, or micrograms per liter (µg/L)
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.

<b>Important Drinking Water Definitions</b>	
<u>Term</u>	<u>Definition</u>
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not

	reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level

\*\*\*\*\*This CCR will not be mailed to each individual customer. You may at anytime come by our office to receive a copy

**For more information please contact:**

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