



RECEIVED - WATER SUPPLY  
2010 JUL 23 AM 8:28

MISSISSIPPI STATE DEPARTMENT OF HEALTH

**BUREAU OF PUBLIC WATER SUPPLY**

**CALENDAR YEAR 2009 CONSUMER CONFIDENCE REPORT  
CERTIFICATION FORM**

City of Tupelo  
Public Water Supply Name

410015

List PWS ID #s for all Water Systems Covered by this CCR

The Federal Safe Drinking Water Act requires each *community* public water system to develop and distribute a consumer confidence report (CCR) to its customers each year. Depending on the population served by the public water system, this CCR must be mailed to the customers, published in a newspaper of local circulation, or provided to the customers upon request.

*Please Answer the Following Questions Regarding the Consumer Confidence Report*

Customers were informed of availability of CCR by: *(Attach copy of publication, water bill or other)*

- Advertisement in local paper
- On water bills
- Other INSERT IN BILLS

Date customers were informed:    /   /   

CCR was distributed by mail or other direct delivery. Specify other direct delivery methods:

Date Mailed/Distributed:    /   /   

CCR was published in local newspaper. *(Attach copy of published CCR or proof of publication)*

Name of Newspaper: \_\_\_\_\_

Date Published:    /   /   

CCR was posted in public places. *(Attach list of locations)*

Date Posted:    /   /   

CCR was posted on a publicly accessible internet site at the address: www. \_\_\_\_\_

**CERTIFICATION**

I hereby certify that a consumer confidence report (CCR) has been distributed to the customers of this public water system in the form and manner identified above. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the public water system officials by the Mississippi State Department of Health, Bureau of Public Water Supply.

Jack Reed Jr.  
Name/Title (President, Mayor, Owner, etc.)

7.19.10  
Date

Mail Completed Form to: Bureau of Public Water Supply/P.O. Box 1700/Jackson, MS 39215  
Phone: 601-576-7518

2010 AUG -4 AM 9: 23

## 2009 Drinking Water Quality Report

City of Tupelo Water and Light Department

### Introduction

Below you will find a copy of the Annual Consumer Confidence Report for the City of Tupelo for 2009. The Tupelo Water and Light Department gladly submits this information concerning the quality of our drinking water and what is being done to protect you. This report is provided annually to you and it is intended to increase your awareness of drinking water issues and to help you make informed decisions about your drinking water. If you have any questions or concerns about your water, please contact Greg Reed, Water and Sewer Superintendent, or me, at 841-6460.

Sincerely,

Johnny Timmons, Manager  
Tupelo Water and Light Department

---

### Is my Water Safe to Drink?

In 2009 more than 900 tests were conducted for over 75 drinking water contaminants. However, none of these contaminants had an action limit higher than the EPA allows. **Your Water is Safe to Drink.** This report is a snapshot of the quality of the water we provided last year. Included are details about the source of your water, what it contains, and how it compares to Environmental Protection Agency (EPA) standards. We are committed to providing you with this information because we want you to be informed.

### Do I need special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk for infections. These people should seek advice from their health care providers. EPA/Center for Disease Control guidelines on how to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline 800-426-4791.

### Where does my water come from?

Your water comes from the Northeast Mississippi Regional Water Supply District and is pumped through water mains approximately 18 miles to the City of Tupelo. The source of the water is the Tombigbee River. Various chemicals are added to this surface water to remove the impurities before passing through dual media filters. After filtration, other chemicals are added, such as Chlorine for disinfection, to ensure the highest quality and safest drinking water possible.

### Public Participation Opportunities

The Tupelo City Council meets on the first and third Tuesday of every month on the second floor of the Tupelo City Hall. Please feel free to participate in these meetings at any time.

### Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe

Drinking Water Hotline 800-426-4791. The sources of drinking water, both tap water and bottled water, includes rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, and can pick up substances resulting from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agricultural, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm-water runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result

Contaminants that may be present in source water before we treat it includes:

- *Microbial contaminants*, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- *Inorganic contaminants*, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining and farming.
- *Pesticides & Herbicides*, which may come from a variety of sources such as agricultural and residential uses.
- *Radioactive contaminants*, which are naturally occurring.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and also can, come from gas stations, urban storm water runoff, and septic systems.

## Water Quality Monitoring

To ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. We treat our water according to EPA's regulations. Food and Drug Administration regulations establish limits in bottled water, which must provide the same protection for public health.

## Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Tupelo is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Laboratory offers lead testing for \$10 per sample. Please contact 601-576-7582 if you wish to have your water tested.

## Other Information

You may want additional information about your drinking water. You may contact our certified waterworks operator, Greg Reed, Water and Sewer Superintendent, 841-6460, or you may prefer to log on to the Internet and obtain specific information about your water system and its compliance history at the following address:  
<http://www.msdh.state.us/watersupply/index.htm>  
Information including current and past boiled water notices, compliance and reporting violations, and other information pertaining to your water system including "Why, When and How to Boil Your Drinking Water" and "Flooding and Safe Drinking Water" may be obtained.

## Water Quality Data

The table in this report lists all the drinking water contaminants we detected during 2009 calendar year. The presence of the contaminants in the water does

not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is done from testing done January 1 through December 31, 2009. The state requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

#### **Terms & Abbreviations**

- **AL:** Action Level – the concentration of a contaminant which, when exceeded, triggers treatment or other requirements that a water system must follow.
- **MCLG:** Maximum Contaminant Level Goal – the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLG's allow for a margin of safety.
- **MCL:** Maximum Contaminant Level – the highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLGs as feasible using the best available treatment technology.
- **MFL:** million fibers per liter
- **mrem/year:** millirems per year (a measure of radiation absorbed by the body)
- **N/A:** not applicable
- **nd:** not detectable at testing limits
- **NTU:** Nephelometric Turbidity Units
- **pCi/l:** picocuries per liter
- **ppm:** parts per million or milligrams per liter (corresponds to one minute in two years)
- **ppb:** parts per billion or micrograms per liter (corresponds to one minute in 2,000 years)
- **ppt:** parts per trillion or nanograms per liter
- **ppq:** parts per quadrillion or pictograms per liter
- **TT:** Treatment Techniques – a required process intended to reduce the level of contaminants in drinking water.

| Substances | MCL<br>in mg/l | MCLG | Our<br>Water | Range of<br>Detection | Sample<br>Date | Violation<br>(Y or N) | Typical Sources |
|------------|----------------|------|--------------|-----------------------|----------------|-----------------------|-----------------|
|------------|----------------|------|--------------|-----------------------|----------------|-----------------------|-----------------|

**Disinfection & Disinfection By-Products**

|                                      |   |   |      |           |      |    |   |
|--------------------------------------|---|---|------|-----------|------|----|---|
| Chlorine (as Cl <sub>2</sub> ) (ppm) | 4 | 4 | 1.75 | 1.0 – 2.5 | 2009 | NO | Water additive used to control microbes |
|--------------------------------------|---|---|------|-----------|------|----|---|

**Microbiological Contaminants**

|                         |               |   |                   |     |  |    |                                      |
|-------------------------|---------------|---|-------------------|-----|--|----|--------------------------------------|
| Total Coliform Bacteria | 0<br>Positive | 0 | 0 of 960<br>Tests | N/A |  | NO | Naturally present in the environment |
|-------------------------|---------------|---|-------------------|-----|--|----|--------------------------------------|

**Radioactive Contaminants**

|                      |    |   |      |     |                  |    |                                      |
|----------------------|----|---|------|-----|------------------|----|--------------------------------------|
| Beta/photon emitters | 50 | 0 | 0.20 | N/A | February<br>2002 | NO | Decay of natural & man-made deposits |
|----------------------|----|---|------|-----|------------------|----|--------------------------------------|

**Lead & Copper**

|        |  |   |   |     |  |    |   |
|--------|--|---|---|-----|--|----|---|
| Lead   |  | 0 | 0 | N/A |  | NO | Naturally present in the environment & from water pipes and materials |
| Copper |  | 0 | 0 | N/A |  | NO | Naturally present in the environment & from water pipes and materials |

**Volatile Organic Contaminants**

|  |       |     |        |                                |      |    |   |
|--|-------|-----|--------|--------------------------------|------|----|---|
| TTHM's<br>[Total trihalomethanes]<br>(ppb) | 0.080 | N/A | 0.0355 | 0.036 –<br>0.035<br>(averaged) | 2009 | NO | By-product of drinking water disinfection |
| HAA5<br>[Halo acetic acids]<br>(ppb)       | 0.060 | N/A | 0.021  | 0.022 –<br>0.020<br>(averaged) | 2009 | NO | By-product of drinking water disinfection |

**Total Recoverable Metals**

|           |        |     |         |     |      |    |                                      |
|-----------|--------|-----|---------|-----|------|----|--------------------------------------|
| Antimony  | 0.0006 | N/A | <0.0005 | N/A | 2009 | NO | Naturally present in the environment |
| Arsenic   | 0.05   | N/A | <0.0005 | N/A | 2009 | NO | Naturally present in the environment |
| Barium    | 2      | N/A | 0.0288  | N/A | 2009 | NO | Naturally present in the environment |
| Beryllium | 0.004  | N/A | <0.0001 | N/A | 2009 | NO | Naturally present in the environment |
| Cadmium   | 0.005  | N/A | <0.0001 | N/A | 2009 | NO | Naturally present in the environment |
| Chromium  | 0.1    | N/A | <0.0005 | N/A | 2009 | NO | Naturally present in the environment |
| Fluoride  | 4      | N/A | 0.927   | N/A | 2009 | NO | Naturally present in the environment |
| Mercury   | 0.002  | N/A | <0.0002 | N/A | 2009 | NO | Naturally present in the environment |
| Selenium  | 0.05   | N/A | <0.0005 | N/A | 2009 | NO | Naturally present in the environment |
| Thallium  | 0.002  | N/A | <0.0005 | N/A | 2009 | NO | Naturally present in the environment |
| Cyanide   | 0.2    | N/A | <0.005  | N/A | 2009 | NO | Naturally present in the environment |

**Conventional / Non-Conventional Compounds**

|                          |    |     |        |     |      |    |                                      |
|--------------------------|----|-----|--------|-----|------|----|--------------------------------------|
| Nitrate (as N)           | 10 | N/A | < 0.08 | N/A | 2009 | NO | Naturally present in the environment |
| Nitrite (as N)           | 1  | N/A | < 0.02 | N/A | 2009 | NO | Naturally present in the environment |
| Nitrite + Nitrite (as N) | 10 | N/A | < 0.1  | N/A | 2009 | NO | Naturally present in the environment |

**Violations: NONE**

**2009 CCR Contact Information**

Date: 7/28/10 Time: 1:46

PWSID: 410015

System Name: City of Tupelo

Lead/Copper Language

Chlorine Residual (MRDL) RAA

Other Violation(S) \_\_\_\_\_

Will correct report & mail copy marked "corrected copy" to MSDH.

Will notify customers of availability of corrected report on next monthly bill.

Will do corrected copy and notify customers of  
corrected report on water bill.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Spoke with Greg Reed 662-841-1646  
(Operator, Owner, Secretary)

# 2009 Drinking Water Quality Report

City of Tupelo Water and Light Department

## Introduction

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| Substances | MCL in mg/l | MCLG | Our Water | Range of Detection | Sample Date | Violation (Y or N) | Typical Sources |
|------------|-------------|------|-----------|--------------------|-------------|--------------------|-----------------|
|------------|-------------|------|-----------|--------------------|-------------|--------------------|-----------------|

#### Microbiological Contaminants

|                         |            |   |                |     |  |    |                                      |
|-------------------------|------------|---|----------------|-----|--|----|--------------------------------------|
| Total Coliform Bacteria | 0 Positive | 0 | 0 of 960 Tests | N/A |  | NO | Naturally present in the environment |
|-------------------------|------------|---|----------------|-----|--|----|--------------------------------------|

#### Radioactive Contaminants

|                      |    |   |      |     |               |    |                                      |
|----------------------|----|---|------|-----|---------------|----|--------------------------------------|
| Beta/photon emitters | 50 | 0 | 0.20 | N/A | February 2002 | NO | Decay of natural & man-made deposits |
|----------------------|----|---|------|-----|---------------|----|--------------------------------------|

#### Lead & Copper

|        |  |   |   |     |  |    |   |
|--------|--|---|---|-----|--|----|---|
| Lead   |  | 0 | 0 | N/A |  | NO | Naturally present in the environment & from water pipes and materials |
| Copper |  | 0 | 0 | N/A |  | NO | Naturally present in the environment & from water pipes and materials |

#### Volatile Organic Contaminants

|                                      |       |     |        |                          |      |    |   |
|--------------------------------------|-------|-----|--------|--------------------------|------|----|---|
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#### Conventional / Non-Conventional Compounds

|                          |    |     |        |     |      |    |                                      |
|--------------------------|----|-----|--------|-----|------|----|--------------------------------------|
| Nitrate (as N)           | 10 | N/A | < 0.08 | N/A | 2009 | NO | Naturally present in the environment |
| Nitrite (as N)           | 1  | N/A | < 0.02 | N/A | 2009 | NO | Naturally present in the environment |
| Nitrite + Nitrite (as N) | 10 | N/A | < 0.1  | N/A | 2009 | NO | Naturally present in the environment |

**Violations: NONE**

CITY OF TUPELO

CREATED-WATER SUPPLY

JACK REED, JR., MAYOR

2010 AUG -4 AM 9:23

WATER AND LIGHT DEPARTMENT

July 30, 2010

PLEASE FIND ATTACHED THE CITY OF TUPELO'S REVISED  
CONSUMER CONFIDENCE REPORT.

IF YOU HAVE ANY QUESTIONS PLEASE FEEL FREE TO  
CONTACT ME AT 662-841-6460.

Thanks



|                     |                 |
|---------------------|-----------------|
| ACCOUNT NUMBER:     | 045-0930-3      |
| CUSTOMER NAME:      | GREGORY E BATES |
| SERVICE ADDRESS:    | 824 CHESTER     |
| METER READING DATE: | Jul 26 2010     |
| DAYS BILLED:        | 32              |
| TAX CODE CLASS:     | INSIDE 22       |



**Tupelo Water & Light**  
P.O. Box 588  
320 Court St.  
Tupelo, MS 38802-0588  
Ph. # (662) 841-6470  
Fax # (662) 841-6471



To report outages or other problems: Call (662) 841-6460  
PAY YOUR BILL ONLINE @ [HTTPS://WWW.PAYBILL.COM/TW&L](https://www.paybill.com/tw&l)

| SERVICE  | PRESENT READING | PREVIOUS READING | AMOUNT USED | AMOUNT          |
|--|-----------------|------------------|-------------|-----------------|
| ELECTRIC (KILOWATT HOURS)                            | 51448           | 50118            | 1330        | \$116.62        |
| WATER (ONE UNIT = 1 CUBIC FOOT)                      | 35730           | 35250            | 480         | \$10.86         |
| QUALITY OF LIFE                                      |                 |                  |             | \$0.14          |
| SEWER  |                 |                  |             | \$9.23          |
| SANITATION   |                 |                  |             | \$15.97         |
| <b>TOTAL CURRENT CHARGES</b>                         |                 |                  |             | <b>\$152.82</b> |
| <b>BALANCE FORWARD (PAST DUE) DISCONNECT PENDING</b> |                 |                  |             | <b>\$148.47</b> |

410015

BUDGET BILLING Y-T-D DIFFERENCE  
Minus sign indicates a credit on your behalf

| AMOUNT FROM PREVIOUS BILL | LATE CHARGES ADDED | PAYMENTS & ADJUSTMENTS | OTHER DEBITS/CREDITS | BALANCE FORWARD (PAST DUE) | CURRENT CHARGES | NET AMOUNT DUE |
|---------------------------|--------------------|------------------------|----------------------|----------------------------|-----------------|----------------|
| \$145.47                  | \$0.00             | \$0.00                 | \$3.00               | \$148.47                   | \$152.82        | \$301.29       |

THE CITY OF TUPELO HAS A CORRECTED COPY OF THE 2009 DRINKING WATER QUALITY REPORT AVAILABLE. IF YOU WOULD LIKE A COPY, PLEASE CONTACT GREG REED AT 662-841-6460 OR COME BY TUPELO WATER & LIGHT DEPARTMENT AT 320 FRONT STREET.

045-0930-3 13409  
**A \$3.00 LATE FEE WILL BE ADDED TO YOUR ACCOUNT IF NOT PAID BEFORE LATE NOTICE IS MAILED**

**COMPARE YOUR USAGE**

| PERIOD     | DAYS | ELECT. KWH USED | DAILY AVG KWH | WATER C.F. USED | DAILY AVG C.F. |
|------------|------|-----------------|---------------|-----------------|----------------|
| CURRENT    | 32   | 1330            | 42            | 480             | 15.00          |
| LAST MONTH | 30   | 1254            | 42            | 490             | 16.33          |
| YEAR AGO   | 31   | 1197            | 39            | 460             | 14.84          |

PLEASE DETACH AND RETURN LOWER PORTION IF PAYING BY MAIL

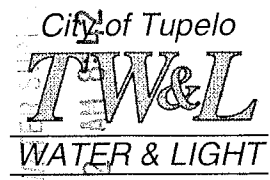
|   |                 |
|---|-----------------|
| CUSTOMER ACCOUNT NO :                   | 045-0930-3      |
| PREVIOUS BALANCE (Disconnect Pending) : | \$148.47        |
| CURRENT MONTH'S CHARGE :                | \$152.82        |
| <b>** NET AMOUNT DUE :</b>              | <b>\$301.29</b> |

|                                  |             |
|----------------------------------|-------------|
| CURRENT BILL PAST DUE AFTER :    | Aug 22 2010 |
| SAVE THIS AMOUNT :               | \$0.00      |
| AMOUNT DUE AFTER PAST DUE DATE : | \$301.29    |

A previous balance added to this bill is PAST DUE and is subject to disconnection prior to the due date of this bill.



Tupelo Water & Light  
P.O. Box 588  
Tupelo, MS 38802-0588



**Customer Service & Collection**  
320 Court St.  
P.O.Box 588  
Tupelo, MS 38802-0588

Return Service Requested

RECEIVED  
2010 AUG 11

0000000190  
  
GREGORY E BATES  
824 CHESTER  
TUPELO MS 38804

